

XCARET FACT SHEET



xcaret!
MEXICO



DESCRIPTION

Xcaret is a majestic park by the sea that features unique activities, where you have fun while discovering the natural and cultural richness of Mexico.



OUR MISSION

To guarantee the scope of Experiencias Xcaret Group by continually maximizing our value in the journey we are in.



OUR VISION

To be unique in sustainable tourist entertainment



OUR VALUES

- Creativity
- Profitability
- Integrity
- Congruency
- Honesty
- A Spirit of Service
- Commitment
- Equality
- Social responsibility



1.

GENERAL INFORMATION

	Opening date	December, 1990
	Beginning of the project	1985
	Size	198 acres
	Total visitors per year	Over 1,000,000
	Meaning of the word "Xcaret"	Small inlet
	Distance from Cancun	45 miles south
	Direct employees	1,550
	Indirect employees	6,200
	Location	Carretera Chetumal - Puerto Juárez, km 282, Municipio de Solidaridad, Quintana Roo, C.P. 77710, México.





2.

PARK SCHEDULES

Open 365 days a year, from 8:30 a.m. - 10:30 p.m. in summer and from 8:30 a.m. to 9:30 p.m. in winter.

3.

AWARDS

- 1998** Winner of the First National Environmental Educational Materials Contest in the “Materials for Informal Education” category. Winning Project: TORTUGUEANDO (‘MAKING LIKE A TURTLE’).
- 2002** Winner of the British Airways “Tourism for Tomorrow Highly Recommended Award” in the “Large Scale Tourism” category.
- 2003** Recipient of the biannual Model Equal Opportunity Workplace Award (INMUJERES).
- 2004** Acknowledged as one of the top 100 Best Places to Work in Mexico by Best Places to Work.
- 2004** Certified as a Socially Responsible Enterprise by CEMEFI.
- 2004** Certified as an Enterprise Free of Educational Backlog.
- 2004** Signers of the United Nations Earth Charter.
- 2005** Signers of the United Nations World Pact and Members of the World Pact Committee in Mexico.
- 2005** Interpreter Guide Certification.
- 2006** Winner of the Best Corporate Practices Award SRE 2006 in the “Environment” category, for its solid waste management program.
- 2007** Natural Resources and Environment Management Award (COQCYT).
- 2008** IAAPA Brass Ring Award for the PR Program of the Sacred Mayan Journey.
- 2008** Award for Best Corporate Practices in the area of links with the community for the Life and Death Traditions Festival.
- 2009-2010** “H” Distinctive (in all of our restaurants) that vouch for the Safety and Hygiene of our food.
- 2010** The Best Mexican Enterprises (Banamex, Deloitte and Tec de Monterrey) among the 18 winning companies.
- 2010** Certification from the Center for Environmental Education and Culture at the Ministry of the Environment and Natural Resources (SEMARNAT).
- 2010** International Certification of Sustainable Tourism by Green Globe Earthcheck Australia.
- 2011** Guinness World Record® for the “most macaws born at a single location in one year”, the first of its kind granted to a Reproduction Program for endangered species.
- 2012** Certificate of Excellence by Trip Advisor for obtaining a 4-point mark, out of a possible 5, from visitors. An acknowledgement granted by the largest travelers community in the world due to its quality in service and for exceeding visitors expectations during 2011 and 2012.
- 2012** Publications about the Scarlet Macaw Reproduction Program and the Turtle Hospital in the National Geographic web page and magazine.
- 2012** Award for the best Corporate Practices SRE 2010 for the “Scarlet Macaw reproduction program”.
- 2012** Best social media strategy award by the Mexican Internet Association (AMIPCI)
Certificate of Excellence by TripAdvisor
- 2013** Second time recipient of a Guinness World Record for the largest amount of macaws born in one facility in the same year”.
- 2013** S Certification as a guarantee of Sustainability by the Ministry of Tourism.

4

EARTHCHECK CERTIFICATION

WHAT IS EARTHCHECK?

EarthCheck is an International certification program that makes a comparative diagnosis among enterprises with the objective of encouraging sustainable tourism based on authorized indexes by the Intergovernmental Panel on Climate Change.

WHAT DOES IT CHECK?

- How the natural resources and the ecosystem that the enterprise operates in are taken care of.
- Good environmental practices in the operations of the company
- How local communities are benefitted
- The preservation of the cultural legacy

SOCIAL RESPONSIBILITY AND ENVIRONMENTAL POLICIES OF XCARET PARK

“To develop proceedings, prevent and reduce the impact to the environment by complying with international legislation and standards and benefitting the community socially and culturally.”

ENVIRONMENT COMMITTEE

Corporate Coordinator: WENDY SANTAOLAYA Sustainable Competitiveness Management

Xcaret Park Coordination: LIBIA FRANCO Interpretative Services Manager

Project Management Office: NANI NAKAMURA

Wild Fauna Management Office: RODOLFO RAIGOZA

General Services Management Office: JUAN LUIS CANO

Some of our practices: Sea Turtle Protection Program, Red Macaw Reproduction Program, Environmental Education Program, Care of Resources, Sacred Mayan Journey, Festival of Life and Death Traditions, Local Purchases and Hiring.

4.

PACKAGES AND PRICES

PRODUCTS	DESCRIPTION	ADULTS	CHILDREN
PARK ADMISSION	Admission to Xcaret, including its more than 40 attractions and "Xcaret México Espectacular" performance.	\$99 USD	\$49.50 USD
XCARET PLUS PACKAGE (Summer 8:00 a.m.-11:00 p.m.) (Winter 8:00 a.m.-10:00 p.m.)	<ul style="list-style-type: none"> • Admission to the Park. • 1 Buffet meal with fruit flavored drinks, coffee and 1 beer • Snorkeling equipment • Locker in the exclusive 'Plus Area' • 10% discount on some optional activities • Donation to the Sea Turtle Preservation Program 	\$129 USD	\$64.50 USD
XCARET AT NIGHT	Park Admission after 3:00 p.m. (4:00 p.m. in the summer) and "Xcaret México Espectacular" presentation. Schedules: Summer 7:00 to 9:05 p.m. Winter 6:00 to 8:05 p.m.	\$79 USD	\$39.50 USD
TWO-DAY PASS	Park Admission for two days. Pay Admission to the Park fee and half-price for the second day.	\$149 USD	\$74.50 USD
XCARET TOUR FROM CANCUN OR RIVIERA MAYA	<ul style="list-style-type: none"> • Round trip on deluxe transportation with pick up at your hotel • Expert trilingual guide (Spanish, English and French) • Registration on board the bus • Admission to the Park • Immediate access to the Park and its more than 40 attractions from 8:30 a.m. • Optional guided tour (45 minutes) • Access to "Xcaret México Espectacular" performance 	\$129 USD	\$64 USD
XCARET PLUS TOUR FROM CANCUN OR RIVIERA MAYA	<ul style="list-style-type: none"> • Round trip on deluxe transportation with pick up at your hotel • Expert trilingual guide (Spanish, English and French) • Registration on board the bus • Xcaret Plus Benefits • Immediate access to the Park and its more than 40 attractions from 8:30 a.m. • Optional guided tour (45 minutes) • Access to "Xcaret México Espectacular" performance 	\$159 USD	\$79.50 USD

All our products are available in tours from Playa del Carmen and Cancun.
 Children under 5, FREE admission. Children ages 5-11 get 50% off adult ticket price. Must show official ID at the Park's ticket office.
 * Prices are subject to change without notice.

Quintana Roo Residents **	<ul style="list-style-type: none"> • Admission to the Park • Xcaret Plus 	\$650 pesos \$839 pesos	\$325 pesos \$419.50 pesos
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**Does not include transportation. Both children and adults must show current Quintana Roo ID in Parks ticket office.



5. ATTRACTIONS

Xcaret has a great selection of entertainment alternatives and natural attractions for you to enjoy. Here is a list of attractions and services included in the Park Admission as well as optional activities and services to choose from.

5.1 ATTRACTIONS INCLUDED IN THE ADMISSION TO THE PARK.

► 5.1.1 WATER ACTIVITIES

● UNDERGROUND RIVERS

Xcaret's Rivers are part of a network of underground channels that riddle the Yucatan Peninsula. In general, you need to be a qualified diver to explore this magnificent underwater world, but at Xcaret you can participate in this unique adventure with just a life vest! Slow moving currents carry you gently along the crystal-clear waters of the three underground rivers: Azul (Blue River), Maya (Mayan River) and Manatí (Manatee River) for nearly half a mile, with six optional exit points along the way.

During your swim, you will discover ancient Mayan sinkholes, rock formations and marine fossils.

This labyrinth of caves and tunnels is lit at different points through natural skylights that give you a better glimpse at the beauty before your eyes. The rivers all have exits at every 100 yards in case you wish to exit before time.

The three rivers at Xcaret end by the seaside, right next to the mangroves inhabited by spectacular pink flamingos.

The admission ticket includes life vests and the safety bag service where you can place your personal objects to be given back to you at the river exit.

BLUE RIVER

•**Average Temperature:** 75°F •**Total Distance:** 688 yards •**Average depth:** Between 5 and 16 feet

•**Attractions:** Cascade, Unlit Tunnels, Flora from the region, Deer Shelter, Mangrove area

•**Exits:** 5

•**Recommended for:** Visitors without children who know how to swim, who are physically fit and want to swim a river with a current. This river has a counter-current and at the end there is a rope to hold on to help you get to the exit. This river is not recommended for people who don't know how to swim.



5. ATTRACTIONS

► 5.1.1 WATER ACTIVITIES

MAYAN RIVER

•**Average Temperature:** 75°F •**Total Distance:** 661 yards •**Average depth:** Between 5 and 8 feet

•**Attractions:** Flora from the region, Caves, Mayan Village, Stained glass Plaza, Mangrove area

•**Exits:** 4

•**Recommended for:** Visitors who are looking for a river that is mainly underground. This river is the easiest one to swim so it is the one recommended for older visitors or those who don't know how to swim, as it does not have a counter current.

MANATEE RIVER

•**Average Temperature:** 75°F •**Total Distance:** 738 yards •**Profundidad promedio:** Between 5 and 10 feet

Attractions: Flora from the region, Open Theater, La Isla Restaurant, Inlet, Group A Archaeological Zone, Manatees, Mangrove area

•**Exits:** 4

•**Recommended for:** VElderly visitors and children or those looking for a river that is mainly out in the open air. This river has a counter current at the main exit and there is a rope to hold on to in order to move forward toward the exit, so it is not recommended to those who don't know how to swim.

River Schedules: Summer 8:30 a.m. to 5:30 p.m. • Winter: 8:30 a.m. to 4:30 p.m.

◉ PARADISE RIVER

For those who want to enjoy the unique Xcaret River experience without swimming, we take visitors by raft along crystal clear waters crossed by the Tropical Jungle Trail, where they can observe regional wildlife like deer and howler monkeys while enjoying the majestic jungle of the state of Quintana Roo.

Schedule: Summer 8:30 a.m. to 5:30 p.m. Winter 8:30 a.m. to 4:30 p.m.



5.1 ATTRACTIONS INCLUDED IN THE ADMISSION TO THE PARK.

► 5.1.1 WATER ACTIVITIES

● THE INLET

This inlet, with a top depth of 1.2 meters (3'11") and no currents or waves, is the ideal place for learning to snorkel. Archaeologists think that the Maya launched their canoes from this point to row to Cozumel, after purifying their bodies and souls in the area's sacred wells.

● BEACHES AND NATURAL POOLS

The perfect complement to a day of fun is a moment at the beach: the best in the Caribbean with the comfort of loungers and thatched umbrellas, bar and snack service. To one side of Xcaret beach, behind the Aquarium, are the Park's natural pools, with seawater naturally recycled by the tide, very similar to a jacuzzi; a place where you can enjoy the comforting massage of the waves without the danger of swimming in the open ocean.



5.1 ATTRACTIONS INCLUDED IN THE ADMISSION TO THE PARK.

► 5.1.2 FLORA AND FAUNA

● BUTTERFLY PAVILION

Xcaret's Butterfly Pavilion is the first butterfly breeding facility in Mexico. The structure is 49 feet high and has nearly 38,000 sq. ft. of free flying space, the largest such facility in the world. This Pavilion features only regional species in their natural habitats and its caretakers work diligently with some 5,000 butterflies in an intensive breeding program for 20 endemic species.

Schedule: Summer 8:30 a.m. to 6:00 p.m. Winter 8:30 a.m. to 5:45 p.m.

● WILD BIRD AVIARY

Xcaret is home to more than 24 species of tropical birds, most from Mexico's southeast. Today—mostly due to poaching, the destruction of habitats and the black market—many of these animals are on the endangered species list. To date, we have successfully reproduced the Scarlet and Military Macaw, Yucatan Green Parrot, Lilac-Crowned Amazon, Yellow-Headed Parrot, and flamingos.

Flamingos, one of the most admired species at Xcaret, are beautiful pink birds that have found refuge here. You will be able to find this beauty throughout the Park: at the entrance, river exit, at the beach and also at the reproduction area.

Schedule Farm & entrance: Summer 8:30 a.m. to 6:30 p.m. Winter 8:30 a.m. to 5:30 p.m.

Schedule Rivers & beach: Summer 8:30 a.m. to 6:00 p.m. Winter 8:30 a.m. to 5:00 p.m.

You will also find macaws with their beautiful feathers at several key points of the Park. At the Paradise River, the fauna and flora of the Peninsula will surprise you while you slowly navigate over the river waters on a raft. Nothing is more surprising than the macaws that fly over to say hello. You will also be able to enjoy an incredible kaleidoscope of nature's bright colors covering the sky at Xcaret when the macaws take flight from the Saint Francis of Assisi Chapel.



5.1 ATTRACTIONS INCLUDED IN THE ADMISSION TO THE PARK.

► 5.1.2 FLORA AND FAUNA

On June 1st 2011, Xcaret was granted a Guinness World Record® for “most macaws born at a single location in one year”, the first of its kind granted to a Reproduction Program for endangered species.

Schedule at Paradise River: Summer 9:30 a.m. to 5:30 p.m. Winter 9:30 a.m. to 4:30 p.m.

Scheduled Flight from Chapel: Monday through Friday 12:00 p.m.

Breeding Farm Schedule: Summer 8:30 to 6:30 p.m. Winter 8:30 a.m. to 5:30 p.m.

● CROCODILES

The crocodiles you see in Xcaret belong to the Morlets species, which can grow up to 3.5 meters (11.5 feet long). Morlets are normally found in fresh or brackish water, however, they can adapt to salt water environments. Crocodiles lay eggs and, although they don't need to incubate the eggs with their bodies, the females usually sleep on top of the nest until their eggs hatch. Crocodiles reach reproductive maturity at about 6 or 7 years of age.

Schedule: Summer 8:30 a.m. to 6:45 p.m. Winter 8:30 to 5:45 p.m.

● BAT CAVE

There's a cave housing hundreds of bats at the end of the lagoon. Bats play a very important role in ecosystems: they spread seeds, pollinate flowers and fruit trees, regulate insect populations and control pests. As we get to know bats, our opinion of them is sure to have a more positive focus.

● JAGUAR ISLAND

As we wander through Xcaret, we get a peek into the world of tropical mammals. Some of these are the majestic jaguars and pumas, who live on two large islands shaded by leafy trees and surrounded by wide channels of water. Jaguars, the largest felines in America, were sacred to the ancient Maya and especially worshipped due to their superb strength and beautiful pelts.

Schedule: Summer 8:30 a.m. to 6:45 p.m. Winter 8:30 a.m. to 5:45 p.m.



5.1 ATTRACTIONS INCLUDED IN THE ADMISSION TO THE PARK.

▶ 5.1.2 FLORA AND FAUNA

• DEER SHELTER

The Yucatan peninsula is known as “the land of the deer and pheasant” because they form a major part of the biological diversity and culture of the region. At Xcaret you will discover white-tail and Brouck deer and their offspring. Like almost all deer species, their young are born with white-spotted coats that help them blend in with the surrounding vegetation to protect themselves from their natural predators, principally jaguars and ocelots.

• TAPIR'S TERRITORY

Poloc (which means “chubby boy” in Maya) is a male tapir that arrived at the park in December 2003 who also has the company of Lolha a female Tapir. This mammal—which, strange as it may seem, is related to the horse—is endemic to the region and, unfortunately is now on the endangered species list.

Schedule: Summer 8:30 a.m. to 6:30 p.m. Winter 8:30 a.m. -5:30 p.m.

• SPIDER MONKEY ISLAND

The islands occupied by small animals also represent the local fauna, such as the Tayra and Grisons (both members of the ferret family) and Spider Monkeys. This is a great place to stop to admire the acrobatic feats of these graceful and captivatingly funny animals.

Schedule: Summer 8:30 a.m. to 6:30 p.m. Winter 8:30 a.m. to 5:30 p.m.

• HOWLER MONKEYS

Twenty howler monkeys arrived at Xcaret on February 2003. The Mexican Environmental Protection Agency (PROFEPA) called us to rescue 11 howler monkeys that were endangered by encroaching cattle ranches that were destroying their habitat. The same government agency donated 9 baby monkeys that were seized from individuals for various reasons. We now have a total of 22 howler monkeys after the two births that have taken place at our facilities.



5. ATTRACTIONS

5.1 ATTRACTIONS INCLUDED IN THE ADMISSION TO THE PARK.

► 5.1.2 FLORA AND FAUNA

● SEA TURTLES

Due to our commitment to the environment, our interest to actively participate in the protection of the green and loggerhead sea turtles began almost since the Park opened in 1989. Xcaret worked hand in hand with the Quintana Roo Research Center (CIQRO) from 1991 to 1995 in the Xcacel sea turtle nesting camp, providing food for the hatchlings and supporting several activities of the Program. In 1992, the Ministry of the Environment and Natural Resources (SEMARNAT) authorized the creation of the “Sea Turtles in Xcaret” Project.

During the 1995 nesting season, Xcaret Park supported the CIQRO Sea Turtle Protection Program, and was able to get 200 nests to safety, out of the reach of predators and poachers on the beach.

In 1996, with the purpose of continuing their work with CIQRO, in coordination with the SEMARNAT, and based on the program they had newly created, Xcaret spread their protection and patrol project to other beaches of the Cancun-Tulum coastline, Tulum National Park and part of the Sian Ka’an Natural Reserve coastline. In 2002, Xcaret decided to place this project in the hands of the Flora, Fauna y Cultura de México A.C Association, thus insuring the continuity of the Sea Turtle Protection and Preservation Program of the Central Quintana Roo coastline.

In 1993, Xcaret began a grafting and initiation program at the Park. Since 17 years ago, the Park has been using this grafting technique yearly on around 200 hatchlings which remain under our care for a period of 15 months, to then be released into the ocean, much stronger and with better chances of survival.

During their stay in Xcaret, they are marked and we study their growth rate and behavior. This program has made it possible to increase our knowledge about the feeding habits, growth and development of the hatchlings and has made progress possible in the prevention and treatment of illnesses by implementing detection programs.

During the season, Xcaret and a group of enthusiastic amateur conservationists release an average of 300,000 hatchlings from the Park’s turtle camps and neighboring beaches. Some ecological tours invite Park visitors to participate in the turtle release activities.

Schedule: Summer 8:30 a.m. to 6:45 p.m. Winter 8:30 a.m. to 5:45 p.m.



5.1 ATTRACTIONS INCLUDED IN THE ADMISSION TO THE PARK.

▶ 5.1.2 FLORA AND FAUNA

● MANATEE LAGOON

Manatees are mammals of the Sirenia order that live mainly in rivers, lagoons and mangroves. Manatees are strange beings: they always swim very slowly, dropping to the bottom of their watery habitat to feed off plants that they hold between their fins while they eat, like a baby holding its bottle. In like manner, females rise up vertically in the water and hold their young in their fins to nurse them, just like a human mother breast-feeding her child. The main species found in Mexico is the *Trichechus manatus*, which is seriously in danger of extinction. In August 2001, at the request of the Environmental Protection Agency (PROFEPA) and the Ministry of the Environment and Natural Resources, Xcaret rescued a pair of manatees living in a seriously polluted lagoon and in critical condition due to malnutrition. “Pompon and Nohoch” now live in one of the Park’s crystal-clear lagoons and are cared for, fed and protected by personnel from Via Delphi who have vast experience in the care and protection of marine mammals.

● TROPICAL JUNGLE TRAIL

The Tropical Jungle Trail is located in a natural depression that is protected from hurricanes. More than 100 plant species grow here, including fruit trees and bushes, timber trees, ornamental and medicinal plants and trees for construction and rituals. All the plants are identified with signs. The wild plant propagation and rescue program for plants with environments that have been altered has more than 70,000 plants spread throughout Xcaret’s nurseries. This program includes endangered plant species—like the Sergeant’s Palm, Florida Thatch Palm and Cuban Wax Palm—and rare species like the Contrahierba, used in traditional Mayan medicine as an antidote for snakebites.



5.1 ATTRACTIONS INCLUDED IN THE ADMISSION TO THE PARK.

► 5.1.2 FLORA Y FAUNA

◦ NATURAL MUSEUM OF ORCHIDS AND BROMELIADS

Twenty-five hybrids and 89 of the 105 orchid species found in the region are cultivated at Xcaret, creating a fantastic symphony of colors, textures, forms, sizes and aromas. Many people are surprised when they see vanilla plants intertwined above their heads: vanilla beans are the mature fruit of the *Vanilla planifolia* orchid. The plant is endemic to the New World and was widely consumed by pre-Hispanic civilizations. Experts work in the hothouse's lab to reproduce different orchid species—almost all of which are on the endangered species list—to help various reforestation programs.

Schedule: Summer 8:30 a.m. to 6:45 p.m. Winter 8:30 to 5:45 p.m.

◦ CORAL REEF AQUARIUM

The coral reef aquarium transports visitors to the depths of the Caribbean Sea. It exhibits the biodiversity of the ocean's underwater gardens, with different ecosystems thriving at different depths. Very few aquariums in the world have been able to exhibit long-term healthy samples of these delicate and complex ecosystems. More than 500 corals have been planted successfully on the artificial reef structures, thanks, in part, to the unfiltered sea water continuous pumping system that allows free flow of plankton directly into the exhibit tanks, along with sponge larvae, corals, mollusks and algae that start natural colonization processes. This Xcaret marine exhibit includes more than 5,000 living organisms.

Schedule: Summer 8:30 a.m. to 6:45 p.m. Winter 8:30 a.m. to 6:00 p.m.



5. ATTRACTIONS

5.1 ATTRACTIONS INCLUDED IN THE ADMISSION TO THE PARK.

► 5.1.3 CULTURE

● MAIN PLAZA

The contemporary style of the Main Plaza contrasts harmoniously with the interior, that surprises visitors with its typical Colonial Period façade, and an unusual entrance to a silver mine that guards the way to an interesting and fun underground maze. Back on the surface, a library offers the best in the country's literature and a small movie theater projects films from the Golden Era of Mexican cinematography. The Plaza also has an information center, reservations center for optional activities, restrooms with dressing rooms and lockers, a snack bar, a well-stocked gift shop, a lookout point with a panoramic view of the Park and live music at sunset:

THE PEOPLES' BAND

Schedule: Summer 5:45 to 6:00 p.m. • Winter 4:45 to 5:00 p.m.

On double show days at the Tlachco theater they also play from 5:00 to 5:20 p.m.

Organ grinder

Schedule: Summer 6:15 to 7:00 p.m. • Winter 5:15 to 6:00 p.m.

● CHAPEL OF GUADALUPE

Sculpted on rock and boasting an imposing trunk carved with the image of the dark skinned virgin, this singular chapel dedicated to Our Lady of Guadalupe is the perfect place to become inspired with peace and devotion, where even horses can hear mass!



5.1 ATTRACTIONS INCLUDED IN THE ADMISSION TO THE PARK.

► 5.1.3 CULTURE

● **HACIENDA HENEQUENERA - MUSEUM OF MEXICAN FOLK ART**

Learn about the henequen extraction process and discover the hidden wonders of this typical 19th century manor house of neoclassic style. Here you can find the Museum of Mexican Folk Art hosting an incredible exhibit of masks, as well as ingenious art expressions that show the richness and uniqueness of Mexican popular art and the traditions of our beautiful country.

A beautiful legend tells the story of the Hacienda's origins, of how a rich and very wise land owner was led by his goodness of heart and love for Mexico to collect the largest number of handcrafts to show the world the great range of traditions and history this beautiful country has to offer.

The Hacienda Henequenera has a total of 3,937 sq. feet in areas for groups and conventions and social events in a ballroom that can be divided into 4 for simultaneous sessions and a beautiful central patio. "El Yucateco" restaurant located in the patio can host up to 180 people.

● **MAYAN VILLAGE**

Travel to the past on a visit to the replica of a typical Mayan village. Ancient Mayan cities were built radiating out from the center: palaces and temples in the central area and the homes of the common people located in outlying areas. The typical Mayan oval-shaped houses were made of wood and hemp (the Maya had no knowledge of metal work), designed to keep cool all year round. Roofs were thatched with palm fronds cut during the full moon, when the sap reaches the tip of the leaves, which keeps the roof waterproofed for 20 to 25 years. Mayans kept small gardens next to their houses, in a raised level, to keep out small herbivores. Here they planted spices and the vegetables they used on a daily basis.



5.1 ATTRACTIONS INCLUDED IN THE ADMISSION TO THE PARK.

▶ 5.1.3 CULTURE

◦ MEXICAN CEMETERY “BRIDGE TO PARADISE”

The cemetery is integrated to the elements of the Mayan Village as a tribute to the deeply rooted fascination with death that has existed in our country since pre-Hispanic times. This fascination gave birth to one of Mexico’s largest and best-known traditions: the All Saint’s Day, or “Day of the Dead”, festivities.

The Bridge to Paradise is a unique structure representing the Gregorian calendar. The structure simulates a hill in the form of a cone with seven levels representing the days of the week and 365 tombs on the outside depicting the days in the year. Lastly, at the main entrance, there is a stairway with 52 steps that represent the weeks in the year.

This cemetery clearly depicts the mixture of cultures that characterizes Mexico: pre-Hispanic Mexican civilizations did not have cemeteries, as we know them today; these came with the Colonial Period. However, the pre-Hispanic element is found in the cemetery’s shape: that of a spiraling conch shell, reminding us that our ancestors used the conch as a horn, communicating with the gods through the wind in the form of their breath.

◦ STAINED GLASS PLAZA

This kind of kaleidoscope of multicolor light is a masterpiece of peace, light and lots of creativity. The artist worked 5 years in this work of art inspired by the beauty of the butterflies in Mexico and the color and brightness of the lush vegetation. From the Mayan River you will admire a spectacular view of its 101,628 pieces of glass in an approximate area of 87 yards.

◦ ST. FRANCIS OF ASSISI CHAPEL

Rising from a promontory from where one can get a bird’s eye view of the grandeur of God’s creation, St. Francis of Assisi Chapel integrates elements of Mayan architecture with a Colonial-style bell tower and a living tree. Here, as in the majority of the Park’s buildings, ample use was made of the noble properties of native materials: the carved crucifix is made of sapodilla, the altar of limestone and the benches of thorn tree wood. Sunday Mass can be attended in this beautiful oceanfront chapel that has witnessed the weddings of the rich and famous, baptisms and celebrations to give thanks for life’s abundance.



5. ATTRACTIONS

5.1 ATTRACTIONS INCLUDED IN THE ADMISSION TO THE PARK.

▶ 5.1.3 CULTURE

● ARCHAEOLOGICAL ZONES

With a history that stretches back a thousand years, Xcaret, known in ancient times as Polé, was a major walled ceremonial center, seaport and trade center that rose to the height of its power in the late Post Classic Period (1400-1517 AD). Its strategic location made it an important stop on the Mayan trade routes running down the coast clear to Honduras.

Group A is made up of ten structures located in the back of the inlet. Nine of them are supported by a platform creating a city square. One can still see decorative paint that remains in these buildings and temples. Group B is made up of the vestiges of seven structures as well as huge platforms that make it different from the rest of the groups. Group C is made up of four structures, a small square and a considerable number of low platforms. A façade with two columns sets it apart from the rest of the groups.

Finally, Group D or the cliff is made up of two main structures, one of them considered one of the tallest in Polé.

● PRE-HISPANIC BALL GAME COURT

This sacred enclosure is an exact replica of the ball court found in Copán, Honduras and is the only one built in the ancient style after the Conquest, with hand-carved stones. The bleachers are decorated with 52 skulls that depict the passage of time in Mesoamerican cosmogony and its sides are sloped at a 21° angle. In ancient times these structures were used for ritual ball games and, although we don't know exactly how it was played in different cultures, Xcaret presents an interpretation of what it might have been, based on carvings on stelae, murals and painted jars and the traditions of some tribes in the northern part of Mexico that have passed the game down from one generation to the next.

You can also enjoy the fascinating scale model exhibit of Ancient Mayan Cities located around the Ball Court.

● ROTATING SCENIC TOWER

A panoramic view of Xcaret with the beautiful Caribbean Sea as the backdrop.

Capacity: 72 people.

Height: 80 meters

In case of rain, the tower may stop operations momentarily.

Schedule: Summer 10:00 a.m. to 6:30 p.m. • Winter 9:00 a.m. to 5:30 p.m.



5.1 ATTRACTIONS INCLUDED IN THE ADMISSION TO THE PARK.

5.1.4 PERFORMANCES

• HARP RECITAL

Live music with a truly inspiring and melodious instrument, which will make you vibrate with emotion from Monday to Saturday in La Orquídea Restaurant.

Schedule: Summer 10:00-10:45 a.m. • Winter 12:00-12:45 p.m.

• PRE-HISPANIC WELCOME

At dusk, the inhabitants of pre-Hispanic Mexico await at the entrance to the Gran Tlachco Theater, surrounded by the smoke of copal incense and the sound of beating drums.

Schedule: Summer 6:00 to 6:50 p.m. • Winter 5:00-5:50 p.m.

In double show days during high season:

1st Schedule: 5:30 to 6:00 p.m.

2nd Schedule: 7:40 to 8:00 p.m.

• THE OWL'S DANCE

Out of the darkness of a grotto emerges this nocturnal bird to tell his tale through dance.

Schedule: Summer 4:45 to 5:00 p.m. • Invierno Winter 3:45 to 4:00 p.m.

• TRADITIONAL COSTUME SHOW

Stop on your tracks to enjoy the magnificence, elegance and color of the traditional attire from different regions in Mexico.

Schedule: Summer 5:30 to 5:50 p.m. • Winter 4:30 to 4:50 p.m. in the Open Theater.



5.1 ATTRACTIONS INCLUDED IN THE ADMISSION TO THE PARK.

5.1.4 PERFORMANCES

• PRE-HISPANIC DANCES

An authentic pre-Hispanic ritual accompanied by the rhythms and sounds of Mexico's indigenous music presented at the Mayan Village.

Schedule: Summer 5:00 to 5:25 p.m. • Winter 4:00 to 4:25 p.m.

• WATER BOTTLE CHIMES

This ingenious instrument delights listeners with the joyous melodies of a typical Sunday afternoon in a Mexican town square.

Schedule: Summer 5:00 to 5:45 p.m. • Winter 4:00 to 4:45 p.m.

• HORSE EXHIBITION

The stables are part of our Traditional Mexican section, an authentic construction from a typical hacienda house. "La Cocina" Restaurant features typical Mexican cuisine and, to one side of it, a classic Mexican Fiesta Charra is presented every afternoon, with horses and Charros engaged in spectacular feats and the charming lady riders, known as "Adelitas", who go through the complex movements of the choreographed Escaramuza just inches away from the audience. It's a colorful folkloric fiesta, deeply rooted in tradition, displaying the skill of the riders and their fabulous Aztec horses. This is the first authentic Mexican breed of horses, which resulted from crossing quarter-horse stallions with Spanish mares. The Aztec is highly regarded for its beauty, disposition and adaptability to both fine equestrian tricks and the tough conditions of rodeos. We are proud to say that several colts have already been born at Xcaret.

Schedule: Summer 6:00 to 6:20 p.m. • Winter 5:00 to 5:20 p.m.

In the high season, when there is a double night performance, there will also be a 5:00-5:20 p.m. showing of this Mexican Fiesta.



5. **ATTRACTIONS**

5.1 ATTRACTIONS INCLUDED IN THE ADMISSION TO THE PARK.

5.1.4 PERFORMANCES

• **RITUAL CEREMONY OF THE VOLADORES (FLYING MEN)**

The Ritual Ceremony of the Voladores (Flying Men) is a pre-Hispanic tradition preserved to our day. This ceremony is dedicated to the Sun god to ask for fertility and a good harvest. All the elements of the dance are steeped in significance: for example, the four flying men represent the four elements—earth, air, fire and water. If one of them loses his balance, it will produce a natural disaster; and, if one loses his balance, all of them would be thrown to the ground. Xcaret’s Flying Men come from Veracruz, cradle of a tradition that is handed down from father to son, where it is a great honor to be chosen to take part in the ceremony. The Dance of the Huahuas is presented after this ritual. In 2010, the United Nations Educational, Scientific and Cultural Organization (UNESCO) declared the Ritual Ceremony of the Voladores as an Intangible Cultural Heritage of Humanity.

Schedule: All year 11:30 to 11:55 a.m., 1:00 to 1:20 p.m. and 3:00 to 3:20 p.m.

• **TLACHCO, “XCARET MÉXICO ESPECTACULAR”**

With a renewed stage and advanced technology, incredible costumes and a flawless set design, Xcaret has begun a new era of its famous and widely known presentation “Xcaret México Espectacular”.

It is a journey through the history of Mexico going from the pre-Hispanic era to the time of the Spanish conquest, colonial times, independent Mexico and the revolution, finally arriving to present day Mexico, a country with an age-old mixture of culture and traditions that have lasted through the ages.

More than 300 artists in original attire exhibit their talents in this spectacular stage with an ambiance of light and color and a display of traditional dances, enactments of Mexican history, legends and a full jamboree from the different regions of the country. A celebration of Mexico that overflows with joy, magic and tradition, accompanied with music representing every corner of this wide land of treasures, including of course the Mariachi, Cultural Heritage of Humanity.

Let’s all shout with glee ¡Viva Mexico!

Schedule: Summer 7:00 to 9:05 p.m. • Winter 6:00 to 8:05 p.m.

Double Show in high season: 6:00 to 7:45 p.m. and from 8:05 to 9:50 p.m



5. **ATTRACTIONS**

5.2 SERVICES INCLUDED IN PARK ADMISSION

• **RESTROOMS AND LOCKERS**

There are restrooms, showers and dressing rooms distributed throughout the Park.

• **LOCK-BAGS**

At the entrance to the Underground Rivers, guests are provided with a locking bag to keep their clothing and personal belongings. Our staff will take your bag to the river exit for you.

INFORMATION BOOTHS		
BOOTHS	SCHEDULE	
	SUMMER	WINTER
Mayan Arch booth	8:15 a.m. to 5:00 p.m.	8:15 a.m. to 5:00 p.m.
ATV central booth	8:15 a.m. to 11:00 p.m.	8:15 a.m. to 10:00 p.m.
Main entrance booth	8:15 a.m. to 11:00 p.m.	8:15 a.m. to 10:00 p.m.
Hotel access booth	8:15 a.m. to 10:00 p.m.	8:15 a.m. to 9:00 p.m.
Archaeological area booth	9:15 a.m. to 6:50 p.m.	9:15 a.m. to 5:50 p.m.
Xcaret Plus booth	9:15 a.m. to 6:50 p.m.	9:15 a.m. to 5:50 p.m.
River Exit booth	10:15 a.m. to 6:50 p.m.	9:15 a.m. to 5:50 p.m.
Inlet booth	10:15 a.m. to 5:50 p.m.	9:15 a.m. to 5:50 p.m.
Paradise River booth	8:15 a.m. to 5:30 p.m.	8:15 a.m. to 4:30 p.m.



5.2 SERVICES INCLUDED IN PARK ADMISSION

● SUNDAY MASS

Mass is held in the lovely St. Francis of Assisi Chapel, with its spectacular view of the sea, every Sunday from 4:30 to 5:00 p.m.

● PARKING

Free parking for buses and vehicles is provided in front of the Park entrance.

● TRANSPORTATION

For those visitors who use public transportation to the Park, our folkloric bus, “El Despeinado”, offers transportation from the highway to the Park entrance and back every half hour.

Schedule: Summer 8:30 a.m. to 10:00 p.m. • Winter 8:30 a.m. to 9:00 p.m.

● SECURITY AND SAFETY

- a) First Aid by Paramedics certified by the Civil Defense Department and the Mexican Red Cross.
- b) Water Search and Rescue by Lifeguards certified by the Civil Defense Department.
- c) Firefighting by Park Rangers certified by the STPS and Civil Defense Department.
- d) Private Security by Park Rangers certified by the Department of Public Safety.



5. **ATTRACTIONS**

5.3 OPTIONAL ACTIVITIES (NOT INCLUDED IN THE ADMISSION TICKET)

● **SWIM WITH DOLPHINS**

As we spend time with the dolphins, every day we learn something new about their incredible world. This increases our awareness and sensitivity to the importance of respecting animals and their environment.

DOLPHIN RIDE

Experience the magic of swimming with dolphins at Xcaret. Interact with these beautiful creatures, get a kiss, a fin shake, and a ride on the warm waters of the sea, their natural habitat. You will be captivated and remember this awesome experience all your life!

Includes: Lockers • Towels

Duration: 45 minutes (15 for briefing and 30 in the water)

Activities:

Dolphin Ride • Kiss • Song • Free Swim • Tail Shake • Platform • Greeting • Bar Jump • Bubbles • Dance

Available Monday through Sunday 9:45 and 10:30 a.m. and 2:45 p.m. for groups of 10 participants. More frequent sessions could be opened up depending on the demand for the activity.

Published rate from Cancun: \$109 USD for Adults

“Dolphin Ride” is valid only in Xcaret or Xel-Há on the day of the visit and is available for ages 12 and older. Youngsters 5-11 with ID can enjoy a wonderful “Dolphin Encounter”. Children under 8 must be accompanied by an adult (both pay). Pregnant women are limited from the activity. At the time of sale, the client will get a receipt that he must present at the Park’s ticket office to reserve the activity.

“Dolphin Ride” is available for sale exclusively as part of a package through a travel agency and online in www.experienciasxcaret.com.

DOLPHIN ENCOUNTER

The little ones will enjoy a wonderful encounter with these friendly creatures they will surely find a lot in common with. The dolphins will be

their playmates for an unforgettable instant of complicity. A very fun play-date at their home, the soft sea currents at Xcaret!

Duration: 45 minutes

INTERAX

An **interactive swim with dolphins** that guarantees a face-to-face encounter with these intelligent animals. In this **swim with dolphins** program you will be able to feel the texture of their skin, admire the agility of their movements and enjoy their jumps. But most importantly you will be able to get to know their world to better understand them; know their diet and habits and witness their behavior.

Price \$99 USD per person (**adults and children**).

Schedule: Monday thru Sunday 9:45 and 10:30 a.m., 12:15, 1:30, 3:30 and 4:20 p.m.

Duration: 45 minutes (30 in the water 15 for an introduction). Capacity for 10 people.

Both adults and children may participate. The minimum height is 3.6 feet for children wanting to swim alone, but any height and age is allowed if the child is accompanied by an adult. Pregnant women can participate in this swim.

Includes: A kiss, a hug, free swim, platform, song, dance and splash. Does not include Footpush or Ride.

PRIMAX

During your swim you will get to know dolphins’ intelligence and incredible skills. You will enjoy unforgettable moments petting them and interacting with them freely. This swim offers activities such as the **footpush**, where one or two dolphins push your feet so you can glide in the water. **Primax** offers you everything you might expect from a **swim with dolphins**: A kiss, a hug, a **footpush**, jumps, dances and much more. Does not include a Ride.

Price: \$149 USD per person, same price for children and adults.

Schedule: Monday through Sunday, 11:30 a.m. and 3:30 p.m.

Duration: 60 min (15 for the introduction and 45 minutes in the water).



5.3 OPTIONAL ACTIVITIES (NOT INCLUDED IN THE ADMISSION TICKET)

• SNORKELING TOUR

Xcaret's Snorkeling Tour will take you to one of the best snorkeling spots around, just 15 minutes off shore. You'll dive to discover the exotic kaleidoscope of coral reef flora and fauna.

Duration: 1½ hours

Depth: 5 meters (15 feet)

Gear: Life vest, mask, fins, snorkel tube

Schedule: Summer 11:00 a.m. to 3:30 p.m. • Winter 11:30 a.m. to 4:00 p.m. every 1½ hours

• SEA TREK

Sea Trek, our spectacular underwater walk, is the simplest and most natural way to interact with the marvelous underwater world at Xcaret. The only thing you need is a bathing suit and we provide an innovative helmet that allows you to breathe naturally under the water, without even getting you hair wet!

Contrary to snorkeling or diving, Sea Trek does not require any special training; even if you don't know how to swim, you can enjoy this fantastic adventure. Our expert Sea Trek instructors give a brief explanation on how to communicate with them under water and then, you just dive in and enjoy your underwater walk!

Duration: 30 minutes

Depth: 5 meters (15 feet)

Gear: helmet and neoprene boots.

Schedule: Summer 11:00 a.m. to 5:30 p.m. • Winter 11:00 a.m. to 4:30 p.m. every ½ hour.

• SNUBA FAMILY

Snuba is a new sport that combines diving technology with the freedom of snorkeling. Enjoy the comfort of leaving your air tank behind on a raft floating on the surface.

Breathing underwater is made possible by a regulator connected to a tank and the rest of your gear consists of a mask, fins and lead weight belt to allow natural floatation. The Snuba Family tour leaves from Xcaret Beach and takes you down to a depth of about 7 meters (23 feet). The tour begins with a complete class on using the equipment and underwater communication. One of our specialized guides accompanies you at all times to assist you and show you the places of interest under the water and the best way to enjoy this experience. Snuba Family has limited space, so make your reservations at the Main Plaza as soon as you arrive at the Park.

Schedule: Summer 11:30 a.m. to 4:00 p.m. • Winter 11:00 a.m. to 3:30 p.m. every 1 ½ hrs.



5.3 OPTIONAL ACTIVITIES (NOT INCLUDED IN THE ADMISSION TICKET)

● **REEF SNUBA TOUR**

Coral Reef Snuba takes you by boat to Barracuda Reef near the Park, where a huge variety of tropical fish and sea turtles make their home. During the tour, our instructors will give you the information you need to enjoy this 1 hour 15 minute activity. You'll dive to the bottom of the sea accompanied by an expert guide who will be available to assist you at all times and will show you the best views of the reef. This activity has limited space, so please make your reservations at the Main Plaza as soon as you arrive at the Park.

Schedule: Summer 11:00 a.m. to 4:00 p.m. • Winter 11:00 a.m. to 4:00 p.m. every 1h 15 minutes.

● **XPÁ**

A charmingly original concept at Xcaret, offering an array of massage therapies focused on relaxing the body and spirit. Located on one of the lagoons filled with the energy coming from the ancient Underground Rivers, this space is in perfect harmony with the happily singing birds and tranquil fish swimming by under the massage tables.

Massage on a Table: Full body and half body

Massage in a Hammock: Full body and half body

Duration: From 15 to 50 minutes.

● **TLACHCO DINNER**

The best spot to enjoy "Xcaret Mexico Espectacular" with an original menu that blends regional and international fare guaranteed to delight the most demanding of palates. Available all week long, only with a reservation.

Schedule: Summer 7:00 to 9:30 p.m. • Winter 6:00 to 8:30 p.m.

● **TEMASCAL (SWEAT LODGE)**

An ancient mystical experience where you will relax your body and purify your spirit through an aromatic herbal mist created by the interaction of red-hot volcanic stones with Xcaret's fresh water.

Duration: 60 minutes

Schedule: Summer 2:00, 3:45 and 5:30 p.m. • Winter 1:00, 2:45 and 4:30 p.m.



5.3 OPTIONAL ACTIVITIES (NOT INCLUDED IN THE ADMISSION TICKET)

• SHARKS, HANDS ON ADVENTURE!

This is a new and unique activity in Mexico where you can swim freely alongside nurse sharks. You'll enjoy some time pampering them, feeding them and learning everything about them. You're always safe with our professional guides to look after you at all times.

Out of all living creatures none create more interest and curiosity to humans than sharks. Now you will have the opportunity to enjoy a unique life-experience interacting with these magnificent animals.

Duration: 50 min.

12 people at the most

Restrictions: Pregnant women only until the 4th month

Schedule: 11:25 a.m. 12:45, 2:15 and 3:45 p.m.

• STINGRAYS ENCOUNTER

A new adventure full of adrenaline! You will be surprised to see these majestic animals as they swim around you with their gigantic pectoral fins, which resemble wings. Be part of their dance and show off your underwater talents by swimming the way they do!

This Interactive Encounter is the safest Stingrays activity on the planet, in which you will be able to interact, caress, feed or even take a photo with them.

Sessions from 11:45 a.m.

Duration: 50 min.

Groups of 15 people at the most

Kids: over 8 years old

Schedule: 11:45 a.m. to 4:45 p.m. • Winter: 11:45 to 3:45 p.m. every hour



5. ATTRACTIONS

5.3 OPTIONAL ACTIVITIES (NOT INCLUDED IN THE ADMISSION TICKET)

• SEA TREK! STINGRAYS ENCOUNTER

Enjoy the adventure of an underwater walk and see these majestic stingrays closer than ever, while you also interact with them and feel their velvet fins passing right before you.

This underwater walk will take you to an amazing journey at a depth of 3.50 m. along the turquoise Mexican Caribbean, in an extension of about 120 m., where you will be able to admire the majestic stingrays, as well as the charming fish that live in the Manatee Lagoon.

Duration: 45 min

Groups of maximum 15 people

Kids: over 8 years old

Schedule: Summer: 11:30 a.m. to 4:30 p.m. • Winter: 11:00 a.m. to 3:30 p.m. every hour

• ADRENALINA

Adrenalina is a fascinating adventure where you enjoy the excitement of speed. On board a speed boat, dare to feel the breeze on your face and let out a scream of excitement while experiencing 360° spins at a speed of 56 miles per hour that will leave you breathless and refresh you from head to toe.

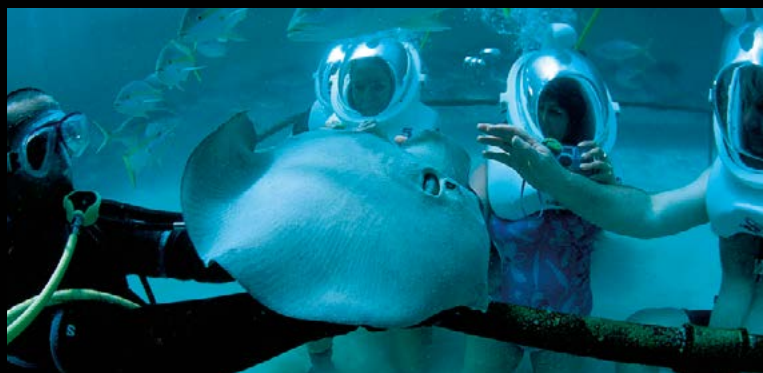
Schedule: Every 45 minutes Summer: 11:30 a.m. to 4:45 p.m. Winter: 10:45 a.m. to 4:30 p.m.

Duration: 25 minutes (5 minutes for safety instructions and 20 minutes for the tour)

Maximum capacity: 12 people

Restrictions: For children 9 years and older accompanied by an adult. Activity restricted for visitors with heart or back ailments, or pregnant women. A responsibility letter must be signed before taking part in the activity.

Recommendations: Don't bring anything that may fall or that you don't want to get wet. Keep your belongings in the locker provided. Don't eat at least one hour before.



5.3 OPTIONAL ACTIVITIES (NOT INCLUDED IN THE ADMISSION TICKET)

• ADVENTURE KIDS

The biggest adventure for our youngest visitors!

Children between four and eight years of age will have the opportunity to interact with small size **nurse sharks and sting rays** in a natural lagoon and a completely safe atmosphere, always accompanied by skilled personnel.

Come and experience and unforgettable and exclusive activity at Xcaret ! Interact with stingrays and nurse sharks in a natural lagoon and a completely safe atmosphere. Interact with these incredible animals and learn in a fun, educational manner about the role they play in their habitats and how important their conservation is.

Schedule: 11:00 a. m., 12:00, 1:00, 2:00 and 3:00 p.m.

Duration: 40 min

Age: 4-12 year olds only

Maximum Capacity: 6 people

• DEGUSTACIÓN DE VINOS DE MÉXICO

Come to know and appreciate the best Mexican Wines and delight all your senses with their exquisite aroma and delicious flavor while you experience the pleasure of discovering the perfect harmony between our cuisine and wine selection.

Through our "Mexican Wine Tasting" Tour, our expert Sommelier will take you into a fascinating journey through more than 500 years of Mexican wine history, in which you will learn about the elaboration process of such a delicious beverage. This experience will awaken the most exquisite tastes and flavors and will allow you to discover the greatly acclaimed quality of Mexican wine all over the world.

Available only for groups and special events prior reservation. For groups larger than 10 people. Reservations and information: grupos@experienciasxcaret.com.mx and phone (998) 8 49 52 59.

• OTIC CANDLES

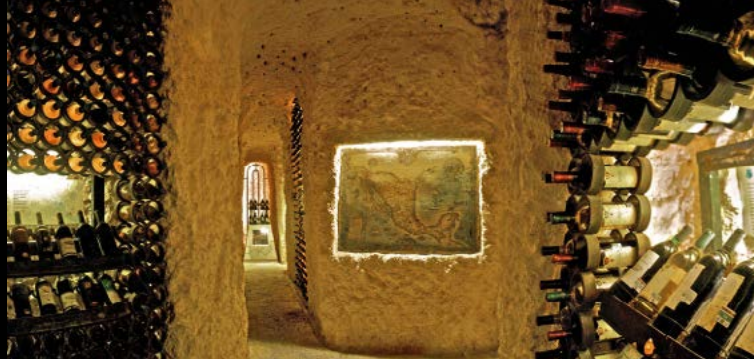
An activity that offers our visitors a new and original experience which involves an ear cleansing therapy with the heat of a candle that will aid to stimulate the senses, besides creating a deep sense of relaxation and welfare. It is also helpful in the treatment of headaches, dizziness, buzzing in the ears and stress.

Schedule: open

Duration: 20 minutes approximately (5 for instructions and preparation and 15 of therapy).

Maximum capacity: four people simultaneously.

Cost: \$15 USD



5.3 OPTIONAL ACTIVITIES (NOT INCLUDED IN THE ADMISSION TICKET)

• FISH THERAPY

A new and original experience that consists of receiving an alternative therapy for cleaning and skin regeneration.

Schedule: open

Duration: 20 minutes

Maximum capacity: four people simultaneously

Minimum age: 10 years

Restrictions: Not having any fungus or skin infection.

• XCARET XCLUSIVO

Xcaret Xclusivo is the best way to enjoy the Greatest Performance in Mexico, "Xcaret México Espectacular". A privileged and reserved seat in the Gran Tlachco theater, a bottle of the finest sparkling wine and an exquisite selection of dried fruits as snacks; is undoubtedly the best way to experience a journey through the history of Mexico, its culture, folklore and people.

Upon arrival at the Grand Tlachco, you will be greeted by a host who will guide you to a reserved seat in the best location within the theater, you will be pampered at all times while you enjoy the best of this majestic representation of Mexico which overflows joy, magic and tradition.

For children we have delicious soft drinks, like smoothies.

Price: \$39 USD

Schedule: During "Xcaret México Espectacular" performance

For \$ 30 USD extra you can make an upgrade into an experience of Moët & Chandon



5.4 ADDITIONAL INFORMATION

• **RENTALS**

Lockers

Main Plaza: Summer 8:30 a.m. to 5:50 p.m. • Winter 8:30 a.m. to 5:00 p.m. *
 River Entrance: Summer 8:30 a.m. to 6:20 p.m. • Winter 8:30 a.m. to 5:20 p.m. *
 Beach: Summer 9:00 a.m. to 5:50 p.m. • Winter 8:00 a.m. to 4:45 p.m. *

Towels

Rental: \$3 USD Deposit: \$10 USD

Rental Spots: Xcaret Plus (P39), River Entrance Lockers, River Equipment Rentals, Main Plaza Lockers (P28), Inlet Rental (P21), Beach Lockers, Beach Equipment Rental (P30) and River Exit Rentals (P36)

Schedules: 9:00 a.m. to 6:00 p.m. 365 days a year

Snorkeling equipment

Beach: Summer 8:30 a.m. to 5:50 p.m. • Winter 9:00 a.m. to 4:45 p.m. *
 Inlet: Summer 9:00 a.m. to 5:50 p.m. • Winter 9:00 a.m. to 4:45 p.m. *

* After this time, deposits are sent to main ticket booths

Wheel chairs and strollers

Rental Schedule: Summer 7:00 a.m. to 11:00 p.m. • Winter 7:00 a.m. to 10:00 p.m.

• **HOW TO GET THERE**

Xcaret is in the Riviera Maya, only 56 km (about 35 miles) south of the Cancun International airport and just 6 km (not quite 4 miles) south of Playa del Carmen.

• **TAXI AND BUS SERVICES**

Our Customer Service staff will be happy to help you request a taxi if you need it. The ADO bus line offers round-trip transportation to the Park, leaving the bus terminal in Cancun (on Uxmal Avenue) and in Playa del Carmen (5th Avenue). ADO leaves after the “Xcaret México Espectacular” night performance.

Schedule: Summer 9:40 and 9:55 p.m. • Winter 8:40 and 8:55 p.m.

Times are subject to change. Ticket sales at ADO ticket booth at the main entrance.



5.4 ADDITIONAL INFORMATION

• PUBLIC PHONES

There are public phones on the Main Plaza and telephone cards available in our shops.

• ATMs

Located on the Main Plaza.

• WAYS TO PAY IN THE PARK

All our shops and restaurants accept Visa, MasterCard and American Express credit cards. Currencies: Mexican Pesos, US and Canadian Dollars and Euros.

An official resolution dictates that, in any purchase over **\$250 USD**, the exceeding amount must be paid for in another form of payment other than cash dollars (credit card, debit card or cash in pesos).

6.1 FOOD AND BEVERAGES

Our restaurants, bars and snack bars offer a great variety of international dishes, regional cuisine specialties as well as the delights of Mexican cuisine declared World Cultural Heritage.

• LA LAGUNA

International buffet service that seats up to 456 people. Service includes buffet lunch and Xcaret Plus access.

Schedule: Summer 12:00 to 6:00 p.m. • Winter 12:00 to 5:30 p.m.

• LA CALETA

Regional buffet service specializing in steaks, seats up to 220 people. Service includes lunch buffet and Xcaret Plus access.

Schedule: Summer 12:00 to 6:00 p.m. • Winter 12:00 to 5:30 p.m.



6.1 FOOD AND BEVERAGES

• DOS PLAYAS

Buffet service with fish and seafood specialties, seating up to 200 people. Lunch with Xcaret Plus access.

Schedule: Summer 11:30 a.m. to 6:00 p.m. • Winter 11:30 a.m. to 5:30 p.m.

• PLAYA DOS PLAYAS

Fast food service on the beach area for up to 274 people. Cocktails are the specialty here.

Schedule: Summer 10:30 a.m. to 6:00 p.m. • Winter 10:30 a.m. to 5:00 p.m.

• LA PENÍNSULA

International buffet service, with fish and seafood specialties, for up to 200 people. Services include lunch buffet and Xcaret Plus access.

Schedule: All year 11:30 a.m. to 5:30 p.m.

• LA COCINA

Buffet service and Xcaret Plus access with Mexican specialties for up to 240 people.

Schedule: Summer 12:00 to 7:30 p.m. • Winter 12:00 to 6:30 p.m.

• TLACHCO DINNER

Enjoy the “Xcaret México Espectacular” performance while delighting your senses with our four-course dinner. Seats are reserved for up to 200 people in the “Cocodrilos” area and 140 seats in the “Venados” area.

Schedule: Summer 7:00 to 9:30 p.m. • Winter 6:00 to 8:30 p.m.

• SNACK VENADOS AND SNACK JAGUARES

Located outside the Gran Tlachco theatre, the snacks service offers Mexican antojitos (appetizers) and fast food.

Schedule: Summer 6:00 to 8:30 p.m. • Winter 5:00 to 7:00 p.m.

• LA ORQUÍDEA

Coffee shop with breakfast service, ice cream parlor, bar and snacks for the evening with seats for up to 112 people.

Schedule: Summer 8:30 a.m. to 10:00 p.m. • Winter 8:30 a.m. to 9:00 p.m.

Breakfast: 8:30 to 11:30 a.m. **Snack:** 11:30 a.m. to 7:00 p.m.



6.1 FOOD AND BEVERAGES

• BAR EN LAS ROCAST

Bar and snack service with a wonderful view of the Caribbean Sea and room for up to 60 people.
Schedule: Summer 10:30 to 5:30 p.m. • Winter 10:30 to 5:00 p.m.

• EL MANGLAR

Fast food restaurant with room for up to 320 people.
Schedule: Summer 11:00 a.m. to 6:00 p.m. • Winter 11:00 a.m. to 5:00 p.m.

• LA CUCARACHA

Bar service next to La Cocina restaurant. Cocktails and tequilas are the specialties.
Schedule: Summer 10:30 a.m. to 7:30 p.m. • Winter 10:30 a.m. to 6:30 p.m.

• LA ISLA

Restaurant available for private events of up to 500 people.

• SNACK LA PLAYA

Snack service located beachfront.
Schedule: Summer 11:00 a.m. to 6:00 p.m. • Winter 11:00 a.m. to 5:00 p.m.

• BAR PAI AI EN LA PLAYA

Bar Service near the beach.
Schedule: Summer 10:30 a.m. to 5:30 p.m. • Winter 10:30 a.m. to 5:00 p.m.

• LOS CARRITOS

Snack carts strategically located throughout the Park, offering soft drinks, beer and snacks.



6. FACILITIES

6.2 SHOPS

Xcaret has several shops carefully distributed throughout the Park so our visitors will always have easy access to souvenirs, basic personal items and pharmacy products. Look for first rate merchandise at:

SHOP OPENING AND CLOSING TIMES		
SHOP	SUMMER	WINTER
Main Plaza	7:00 a.m. to 11:00 p.m.	7:00 a.m. to 10:00 p.m.
Beach 1	9:15 a.m. to 5:50 p.m.	8:15 a.m. to 5:00 p.m.
Beach 2	9:15 a.m. to 5:50 p.m.	8:15 a.m. to 5:00 p.m.
River Exit Shop	9:15 a.m. to 5:50 p.m.	8:15 a.m. to 5:00 p.m.
Aquarium Shop	10:15 a.m. to 6:50 p.m.	9:15 a.m. to 6:00 p.m.
Escollera	9:15 a.m. to 5:50 p.m.	8:15 a.m. to 5:00 p.m.
Escollera Dolphins	9:15 a.m. to 5:50 p.m.	8:15 a.m. to 5:00 p.m.
Pueblito	4:00 p.m. to 9:40 p.m.	3:30 p.m. to 8:40 p.m.
Mariachi	4:00 p.m. to 9:40 p.m.	3:30 p.m. to 8:40 p.m.
Mezcales	4:00 p.m. to 9:40 p.m.	3:30 p.m. to 20:40 p.m.
Auditorium	10:15 a.m. to 6:50 p.m.	9:15 a.m. to 6:00 p.m.
Escollera Ice cream	9:15 a.m. to 5:50 p.m.	8:15 a.m. to 5:00 p.m.
Adelita Candy Shop	4:00 p.m. to 9:40 p.m.	3:30 p.m. to 8:40 p.m.
Quebrada Candy Shop	4:00 p.m. to 9:40 p.m.	3:30 p.m. to 8:40 p.m.
La Guadalupana Candy Shop	4:00 p.m. to 9:40 p.m.	3:30 p.m. to 8:40 p.m.
Flamenco	9:15 a.m. to 9:30 p.m.	8:15 a.m. to 8:15 p.m.
House of Whispers	10:15 a.m. to 6:50 p.m.	9:15 a.m. to 6:00 p.m.
Xcaret Plus	9:00 a.m. to 6:50 p.m.	8:15 a.m. to 6:00 p.m.

Besides our shops, we have numerous carts scattered throughout the park.



7. SPECIAL SERVICES AND FACILITIES

7.1 THEATERS

• OPEN THEATER

Xcaret's beautiful open-air auditorium features a stage with a natural rock dome and one of the Underground Rivers running in front of it.

Features:

- Capacity: 1,700 pax
- Restrooms
- Cushions/seats for the audience
- Outfitted dressing rooms for up to 30 people each
- Podium
- Background sound system
- Microphones
- Stage monitors
- Audiovisual/external amplifiers
- Ambience and stage lighting
- Complete audio and lighting equipment, according to the list
- Independent power plants
- Operations staff



7.1 THEATERS

• GRAN TLACHCO

Built in 2002, this magnificent, regional-style auditorium can seat up to six thousand spectators and is the backdrop for Xcaret's unique night performance "Xcaret México Espectacular", a presentation of the rich cultural heritage of the Mexican people and the mysterious Mayan culture. The theater is designed as a forum for large-scale shows, with world-class infrastructure, equipment and staff for day-to-day operations and special productions and events.

Features:

- Capacity: 6,000 pax
- Restrooms
- Cushions/seats for the audience
- Fully outfitted dressing rooms
- Podium
- Background music system
- Microphones
- Mountable stage
- Audiovisual/external amplifiers
- Ambient and stage lighting
- Sound track digitalization
- Professional mixer consoles
- Complete audio and lighting equipment, according to list
- Independent power plant
- Operations staff



7. SPECIAL SERVICES AND FACILITIES

7.2 “LA CHICHARRA” RECORDING STUDIO

A pleasant recording studio that is just right for creative music recordings and outfitted with avant-garde digital recording technology, including:

- Protools HD controlled by a C24 de Digidesign platform
- Interface of 192
- Pre-amplifiers Aphex
- AKG and Neumann microphones type c3000, cr414, c1000, vintage and solid tube
- Genelec 1032 and Dynaudio Bm5A monitors
- TRITON PRO and Roland Fantom G8
- Final Cut
- Authoring
- Multiple plugins

8. GROUPS

The incentives market will find a broad array of services for groups of over 24 people at Xcaret. Three of our products with the highest demand are:

- Xcaret Plus, with five restaurants to choose from offering buffet service for more than 2000 people.
- Tlachco theater dinner service for up to 800 with a shared performance, or 1,600 for a private presentation. Dinner is served in the Gran Tlachco Theater to the thrilling sights and sounds of our 2-hour “Xcaret Mexico Espectacular” presentation, a world-class performance served up with a delicious 4-course dinner and open bar during the celebration.
- Private Package in La Isla Restaurant for groups of up to 600 people. The package includes Park Admission after 6:00 p.m., 4-course dinner and “Xcaret Mexico Espectacular” presentation in an exclusive private area. Ideal for closing ceremonies, award presentations and gala dinners.



Xcaret also has the following restaurants and venues where group events can be held:

LOCATION	MAIN CAPACITY
La Laguna	500 people
La Isla	600 people
La Caleta	220 people
Dos Playas	200 people
La Península	286 people
Bar en las Rocas	60 people
Playa Dos Playas	274 people
The Observatory Archaeological Zone	80 people
Ball Game Court	300 people
Playa Manglar	320 people
La Cocina	240 people
"Vino de México Xcaret" Wine Cellar	24 people
"El Yucateco" Restaurant	200 people
La Hacienda Henequenera	760 people

The Hacienda ballrooms for groups, conventions and social events are:

CAPACITIES AND SET UP STYLES				
BALLROOM	BANQUET	AUDITORIUM	COCKTAIL	SCHOOL
Sisal	160	200	225	150
Izamal	200	350	225	224
Valladolid	200	350	205	224
Chichén Itzá	200	350	245	224
Total	760	1,250	900	822

THE PATIO HAS A CAPACITY FOR 1,300 PEOPLE. We are the ideal venue for product launches and presentations, where the high quality of our musicals and artists provide the entertainment and guarantee an unforgettable experience for your groups.



8.1 WEDDINGS AND SPECIAL EVENTS

Xcaret Park's natural wonders can be used for special events; several wonderful settings that, combined with the Park's natural areas, are a major component for seeing your dream wedding, social event or gala dinner in the Mexican Caribbean come true. Some of the areas Xcaret can offer you include:

- St. Francis of Assisi Chapel (consecrated for Catholic events)
- Chapel of Guadalupe (with a capacity for 600 people and with Catholic validity)
- Areas for civil or non-Catholic religious ceremonies
- Areas for cocktail parties
- Areas for private dinners
- Areas for receptions and banquets
- Areas for post-Wedding festivities

The diversity of our venues allows you to arrange events for anywhere from 2 to 600 people. We complement these magnificent settings with our services that include a variety of cuisines and allow you to choose from a selection of 3 and 4-course menus, hors d'oeuvres and cocktail bars.

Besides being known as a sacred Paradise with extraordinary natural scenery, Xcaret Park is also famous for the magnificent performances of our professional artists that take us back to our roots and touch our heartstrings with the beauty of Mexican traditions. Anything from pre-Hispanic dances, classical or traditional regional dance troupes to vernacular music can be the perfect complement to any event.



9. SPECIAL PROJECTS

9.1 SACRED MAYAN JOURNEY

The Sacred Mayan Journey is a recreation of the ancient ritual pilgrimage by the people who inhabited the Yucatan Peninsula who left from Polé with the intent of crossing toward “Cuzamil”, modern day Cozumel Island, to worship the goddess Ixchel and to consult her oracle, the only one that existed in the region. This Journey is an invitation to understand the ties linking natural forces with humans through discipline, attitude, faith and teamwork.

This mystical journey was conceived to revive an ancient tradition in places like Xcaret, Cozumel and Playa del Carmen, establishing a new practice out of an ancient one, which, in the long run, and at various levels, will be able to create both a bond of cultural identity among locals and a new attraction for local, national and foreign tourism.

This event also seeks to create a more diverse cultural offering in the area through a multi-faceted project (encompassing anthropology, music, dance, theatre, rituals, purification, trade and physical effort) that both promotes tourism and educates the general public about the native culture of the area, something which had not happened in past years.

This event takes place every year in May.

Web page: www.travesiasagradamaya.com.mx

9.2 FESTIVAL OF LIFE AND DEATH TRADITIONS

The **Festival of Life and Death Traditions** is a project aimed at recovering, promoting and educating people on the tradition of the Day of the Dead in Quintana Roo.

Between **October 30th** and **November 2nd** each year, Xcaret Park is the venue for this grand event.

In this annual event, society, artistic groups, independent artists and host states actively participate, with the goal of strengthening our identity, promoting integration and the cultural exchange of different practices and artistic visions on the traditional celebration of the Day of the Dead, declared an Intangible Cultural Heritage by UNESCO.

Also, the goal of The Festival of Life and Death Traditions is for every individual in Quintana Roo to revive and preserve this ancient celebration, so that, through different expressions, it can re-establish family, traditional and cultural ties and thus renew this ancient tradition once more, for the benefit of all concerned, both locals and those from other parts of the world.

Web page: www.festivaldevidaymuerte.com



AT FOTO XCARET WE ARE ON THE CUTTING EDGE!

Our stores are open for digital photo sales at the following hours:

Main Plaza: From 9:00 a.m. until closing time

Tlachco: 11:00 a.m. until closing time

Ticket Offices module: From 4:00 p.m. until closing time

(The Main Plaza shop continues with its regular service of printed photos sales)

We want to share with you our new digital photo system which works through face recognition and bracelet association. This system is not used in any other Park in the world and here we are innovating in order to improve every day.

What is face recognition?

It is a system that uses algorithms to detect facial features and in this way locate the images of our visitors by using a web camera.

- The photo packages include ALL the digital images taken of a person (bracelet) and are sold in a Xcaret themed USB.

We have photographers at:

- 1) The three Rivers in the Park
 - 2) The macaw area
 - 3) Butterfly Pavilion and Aquarium
 - 4) Locations at Optional Activities such as Sharks, Stingrays, Snuba, Sea Trek, Adrenalina, Adventure Kids, Temascal (sweat lodge)
- Collaborators can obtain Package A (1 to 2 people)
 - Recommend for your visitors to purchase their photos before the "Xcaret México Espectacular" presentation.

Encourage your visitors to capture their unforgettable experience in a photo!



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