

THI Survey Detail Report - Child Org.csv [Read-Only] - Excel

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File Home Insert Page Layout Formulas Data Review View Tell me what you want to do

Clipboard Font Alignment Number Styles Cells Editing

H3

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1	Traveler Happiness Index Survey - Detail Report													
2														
3	Organization Name		Acme Brick Co.											
4														
5	Traveler Happiness Index Score for THIS ORGANIZATION		66.573											
6	Traveler Happiness Index Score for ALL Organizations (All Participants, All Companies)		64.352											
7														
8	Total Surveys Viewed:		1000											
9	Total Surveys Started:		500											
10	Total Surveys Completed:		400											
11														
1	PRE-TRIP		Important	Effective	Happiness									
2	Clarity of travel policy		3.7	4	3.7									
3	Access to quality tools to easily shop/book business travel		4.1	3.5	2.05									
4	Access to a quality travel agent to book travel		3.4	3.7	2.38									
5	Reasonable choice and quality of suppliers ot support business needs		3.9	4	3.9									
6	Access to premium flight cabins/upgraded hotel selections as biz requires		3.5	3.7	2.45									
7	Timely and accurate itinerary alerts that could influence my trip prep		4.1	4	4.1									
8	Serious travel advisories that could influence my decision to cancel trip		4	4	4									
9														
10	ON-TRIP													
11	Access to support in the case of a travel disruption		4.1	3.9	3.69									
12	Ensuring personal safety		4.2	3.5	2.1									
13	Convenience of travel		4.1	4.1	4.51									
14	Empowerment to make travel spending decisions on the road		4	4.1	4.4									
15	Attention to health and wellness		4	3.9	3.6									
16	Local recommendations for personal time or client entertainment		3.7	3.7	2.59									
17	Access to reliable Internet and data connections		4.2	4	4.2									
18	Personal recognition / acknowledgement by suppliers		3.6	3.5	1.8									
19	Notification of benefits that come with personal status with supplier or the corporate agreement		3.9	3.7	2.73									
20	Tools / memberships that allow me to skip lines or bypass typical travel processes		3.9	3.7	2.73									
21														
22	POST-TRIP													
23	Opportunity to provide feedback about quality of trip and/or suppliers		3.7	3.7	2.59									
24	Ease of expense reporting		4.2	3.7	2.94									
25	Turn-around time for expense reimbursement		4.2	4	4.2									
26	Reasonable downtime before returning to the office		3.9	3.7	2.73									
27	A feeling that my company supported my well-being and productivity		4.1	4	4.1									

Index Score - this one is slightly above average.

Index of all companies

Focus on high importance scores (max score: 5)

Index is calculated on number of surveys that are completed

Focus on low happiness scores, especially for areas that score high in importance.

Sheet1 Sheet2 Sheet3

Ready

9:53 AM 4/18/2017