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BUSINESS TRAVEL NEWS

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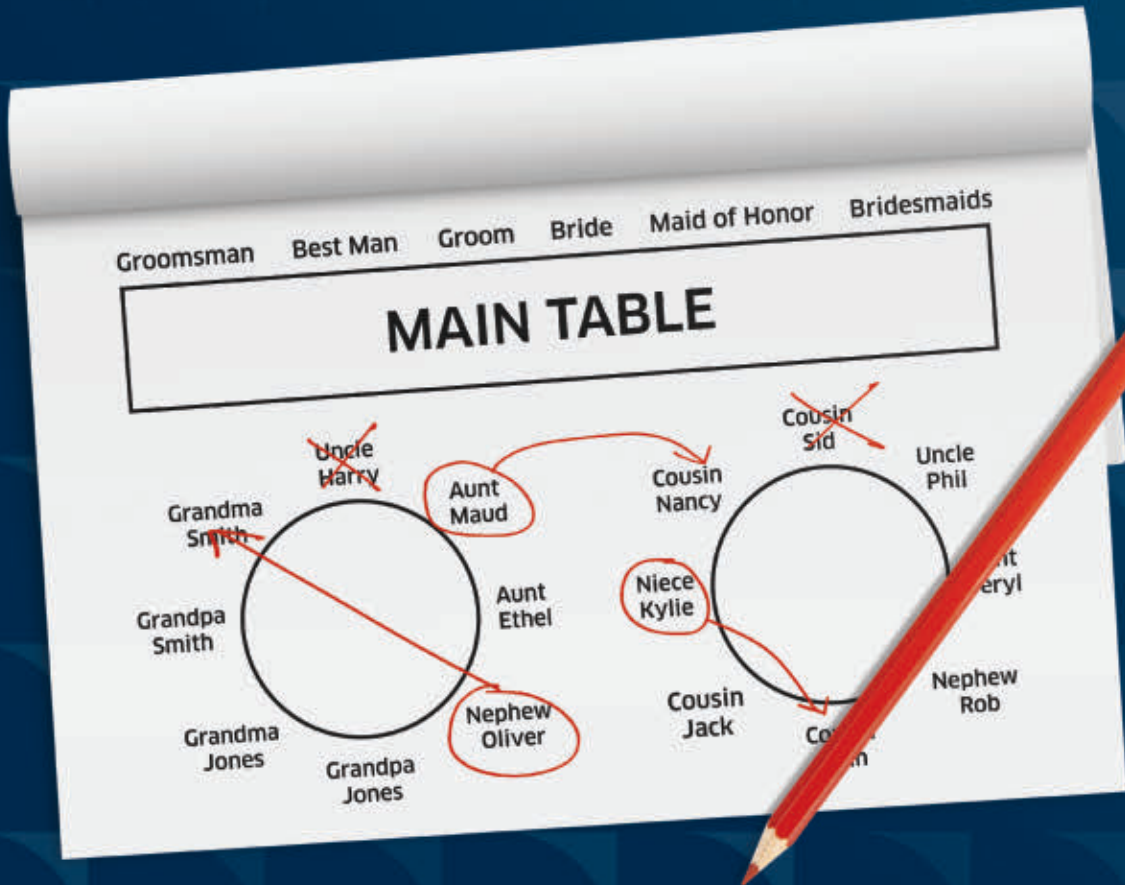
2020 CORPORATE TRAVEL INDEX

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Thank you for your business, and we wish you all the best in 2020.

Sincerely,

Jake Cefolia
Senior Vice President—Worldwide Sales
United Airlines



Dear Travel Professional,

IHG® is proud to sponsor BTN's 2020 Corporate Travel Index. This annual guide serves as a valuable resource for corporate travel managers as they budget and forecast their global travel spend.

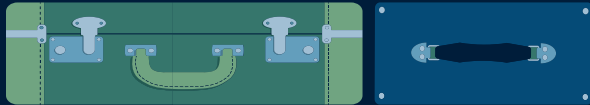
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IHG is grateful to be a trusted travel partner to many of the world's great companies. We are pleased to sponsor this year's Corporate Travel Index and hope that you will find the content useful for optimizing your corporate travel program.

Warm regards,

Derek L. DeCross
Senior Vice President, Global Sales
IHG® Hotels & Resorts



2020 CORPORATE TRAVEL INDEX

Editor's Letter & Methodology **6**

ANALYSIS

Local Tech Sectors Drove Rate Surges **8**

Competing Forces Shaped Europe's 2019
Business Travel **10**

Middle East & Africa Show Cost Volatility **12**

Hotel Rates Fall Across Latin America
in 2019 **13**

Asia/Pacific Per Diems Rise Despite
Hotel Declines **14**

U.S. PER DIEM TABLES

Alphabetized **18** • Ranked **20**

Hotel Detail **22** • Car Rental Detail **24**

Meals Detail **26**

NON U.S. PER DIEM TABLES

Alphabetized **18** • Ranked **27**

Hotel Detail **28** • Meals Detail **30**



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Louis Magliaro, Senior Vice President & Group Publisher
973.769.0028 • lmagliaro@thebtngroup.com

EDITORIAL

Elizabeth West, Editorial Director
732.494.1955 • ewest@thebtngroup.com

Jay Boehmer, Editor-in-Chief, The Beat
646.380.6249
jboehmer@thebtngroup.com

Chris Davis, Managing Editor
646.380.6248 • cdavis@thebtngroup.com

Michael B. Baker
Senior Editor, Transportation
646.380.6250 • mbaker@thebtngroup.com

Donna M. Airolidi
Senior Editor, Lodging & Meetings
646.380.6264
dairolidi@thebtngroup.com

Adam Perrotta
Editor, Payment & Technology
518.859.5117
aperrotta@thebtngroup.com

Dawit Habtemariam, Staff Writer &
Assistant Editor • 646.380.6267
dhabtemariam@thebtngroup.com

James Jarnot, Art Director
646.380.6252 • jjarnot@thebtngroup.com

DIGITAL

Alexandra Mancini, Digital Director
201.902.1984
amancini@thebtngroup.com

PRODUCTION

Michele Garth, Production Manager
201.902.1930 • mgarth@ntmlc.com

Lisa Gonzales & Gayle Graizzaro
Production Specialists
201.902.2000 • lgonzales@ntmlc.com
ggraizzaro@ntmlc.com

MARKETING

Max Bzdyk, Marketing Manager
646.346.5676 • mbzdyk@thebtngroup.com

SALES

Lindsay Straub, Associate Publisher
646.380.6274 • lstraub@thebtngroup.com

Rich Markus, Business Development
Director • 301.944.4324
rmarkus@thebtngroup.com

Claire LaVelle, Business Development
Coordinator • 646.380.6271
clavelle@thebtngroup.com

Debbie Anderson, Hawaii
808.739.2200
debbieanderson@dmhawaii.com

Michiko Kawano
Japan • +81-3-3661-6138
kawano-pbi@gol.com

Lavender Tan, Singapore
(65) 9752 8613 • lavtan@singnet.com.sg

CONFERENCES & CONTENT SOLUTIONS

David Meyer, Executive Director of
Conference Content & Strategy
646.380.6246 • dmeyer@thebtngroup.com

Mary Ann McNulty, Executive Director
of Content Solutions • 630.519.4510

Jen Bankard, Director of Content
Solutions & Conferences • 717.460.1091
jbankard@thebtngroup.com

Melissa Gain, Event Manager
917.626.6832 • mgain@thebtngroup.com

Mariza Moreira, Group Design Manager
201.902.1965 • mmoreira@ntmlc.com

LIST RENTAL & Reprints

Danielle Zaborski
MeritDirect for list rental
914.368.1090 • dzaborski@meritdirect.com

Robbie Ray • Wright's Media for reprints
877.652.5295 • northstar@wrightsmedia.com

BTNG Group Editorial & Sales Offices • 116 W. 32nd St., 14th Floor,
New York, NY 10001 • www.businesstravelnews.com



Thomas L. Kemp, Chairman & Chief Executive Officer

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Index in the Shadow of Coronavirus

As Business Travel News went to press with the 2020 Corporate Travel Index, health agencies around the world continued to struggle with the spread of coronavirus, now known as Covid-19. Travel has been a critical vector for the spread of the disease, and travel markets around the world have been impacted on several levels.

According to the International Air Transport Association, year-over-year international passenger traffic on Chinese airlines cratered by more than 50 percent in February; domestic passenger traffic dropped by closer to 75 percent. This largely can be attributed to the lockdown implemented by the Chinese government in its efforts to contain the virus. Moreover, airlines across the globe have drastically curtailed service to mainland China and, more recently, a handful of surrounding countries.

China is the world's No. 1 business travel market, as measured by the Global Business Travel Association, which obviously means business travel suppliers rely more than ever on demand to, from and within the region to drive revenue. United Airlines Holdings on Feb. 23 rescinded its prior 2020 forecast, citing a 100 percent demand decrease to China and 75 percent decrease to the entire Asia/Pacific region and the impact on its overall ability to reach targets. InterContinental Hotels Group in its Feb. 19 earnings call cited a closure of 160 of its 470 hotels in China and a \$5 million negative impact on fees for the month, with duration of the impact an unknown X factor. Mastercard revised its forecast down for the first quarter based largely on curtailed crossborder travels.

Events and conferences as far away as the World Mobile Congress in Barcelona and a 5,000-attendee Facebook conference in San Francisco were undone by coronavirus concerns. Buzz at the Business Travel Show in London indicated some prominent companies have restricted international business travel in general in the face of rapidly growing infection numbers recently reported in Iran, Italy and South Korea. There have been dozens of confirmed cases in the U.S., and the Centers for Disease Control and Prevention has issued statements about the need for U.S. citizens to prepare themselves for a broader outbreak locally.

WHAT DOES THIS MEAN FOR BTN'S 2020 CORPORATE TRAVEL INDEX?

BTN gathered data for the Corporate Travel Index on a quarterly basis throughout 2019. As a result, the effects of Covid-19 on travel costs are not reflected in this issue's per diem rates. Yet, travel industry disruption on the scale seen so far this year—and uncertainty around when infection rates will subside—can only destabilize the travel cost environment. How far the ripple effect may extend into Asia/Pacific, Europe, the Middle East or even the U.S. is difficult to say. A lot may depend on how aggressively corporations restrict business travel activity. Current indications show duty-of-care obligations have become paramount for many.

To that end, BTN did work with risk ratings provider GeoSure to offer current ratings for the 200 indexed cities. According to partner and chief strategy officer Daniel Madden, flight volume data played a central role in how the company scaled those ratings for cities outside China.

"Cities with the most arriving flights from Chinese cities or cities in close proximity to those arrival-dense location had their scores increase the most," he said. "Vancouver, Seattle and neighboring municipalities are more greatly affected on the health and medical side. Oklahoma City, on the other hand, may not be as affected."

BTN will continue to collect rate data on a quarterly basis in 2020. You can access it in our online Business Travel Index Calculator at www.businesstravelnews.com/corporate-travel-index-calculator. Data may be limited for heavily affected cities.



Enjoy this issue,

Elizabeth A. West

Editorial Director, The BTN Group

METHODOLOGY

Hotel Rates: Advito, DVI and Prime Numbers provided aggregated, anonymized, quarterly 2019 data for U.S. rates booked by corporate clients across five hotel tiers. Advito, DVI and HRS provided parallel data for non-U.S. cities. BTN provided taxes and fees data for U.S. cities and calculated all full-year index rates. BTN will update hotel data quarterly.

Car Rental Rates: Advito, DVI and Prime Numbers provided aggregated, anonymized, quarterly 2019 data for U.S. car rental rates booked by corporate clients across three car rental tiers, as well as local tax and fee data. BTN calculated all full-year index rates. BTN will update car rental data quarterly.

Meal Prices: Under the direction of Lynn Minnaert, academic chair and clinical associate professor in the New York University School of Professional Studies' Jonathan M. Tisch Center of Hospitality, students called restaurants in October and November 2019 to gather meal prices sans taxes and gratuities. BTN will update meal data annually.

U.S.: For breakfast in each city that has an annual GDP above \$95 billion, students surveyed three chains, six independent restaurants identified via TripAdvisor and three hotel restaurants; for each lunch and dinner, they called six chain and six independent restaurants. For smaller cities, students surveyed two independent restaurants and one hotel restaurant for breakfast and three chain and three independent restaurants for each lunch and dinner. See meal descriptions on chart pages. Sample breakfast chains include Denny's, IHOP and Starbucks; lunch chains include Chili's, Panera and Bonefish Grill; dinner chains include Fogo de Chao, The Cheesecake Factory and The Capital Grille.

Non-U.S.: Breakfast is based on continental breakfast. For lunch and dinner in each city that has a population of 1.5 million or more, students surveyed 12 restaurants; for smaller cities, they called six. The students converted prices from local currency to U.S. dollars on Dec. 2, 2019. See meal descriptions on chart pages.

Taxi Rates: NYU Tisch students researched taxi rates for non-U.S. cities. BTN will update taxi data annually.

Risk Scores: GeoSure synthesized near real-time safety ratings on January 27, 2020, using a proprietary combination of big data predictive analytics, artificial intelligence/natural language processing and crowdsourced input. GeoSafeScores powered by GeoSure incorporate structured and unstructured data from sources like the United Nations, Centers for Disease Control and Prevention, World Health Organization, Interpol, The World Bank, FBI and the U.S. State Department, as well as macro sources like inflation trends, education, income levels, political stability, trending health and disease data, neighborhood-level police presences, healthcare facility proliferation and infrastructure characteristics. BTN will update risk data quarterly.

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Actionable Insights at the Touch of a Button

In January, we announced the launch of our Customer Insights Portal, a first for the hotel industry. Designed to house key business intelligence, maximize value and increase transparency, our customized customer portals will enable greater connection and enhanced visibility for our customers. Within the portal, customers will have access to actionable data about their company's spend by brand, stay patterns by region and traveler loyalty and guest experience scores at IHG hotels, empowering them to optimize spend and increase the success of their travel program.

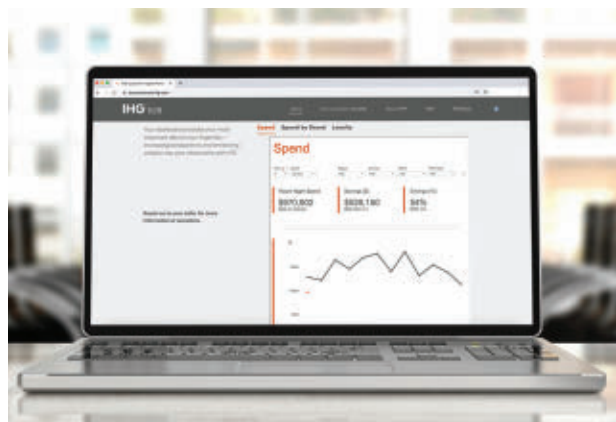
The user-friendly digital interface provides travel managers with easily downloadable reports that are customizable using



filters for country, brand and rate type. The greater visibility and transparency into spending and savings with IHG empowers customers with deeper insights that will inform their travel program decisions. Customers will also be able to access content specifically curated to address topics relevant to travel professionals. We will be providing access to corporate travel customers who have a dedicated relationship with an IHG Global Sales representative as part of a phased rollout in the coming months.

Investing in Leading B2B Solutions

It doesn't stop there. As part of our mission to enhance the end-to-end customer experience, IHG has been investing in leading B2B solutions for companies of all sizes and levels of travel program sophistication. In March 2018, we rolled out a new digital experience for group planners (meetings.ihg.com), giving users the ability to source, compare and select hotels on an intuitive, seamless interface. Then we launched IHG® Business Edge to streamline the travel buying process for small and mid-sized enterprises. Last year, we developed curated offers optimizing our award-winning loyalty program to drive increased compliance and business traveler satisfaction, while making it easier than ever for your travelers to receive rewards for every stay. Finally, we launched IHG® Studio, our industry-leading digital in-room guest entertainment solution, to innovate the guest experience and increase satisfaction among your business travelers. For more on IHG's corporate travel solutions, visit www.ihgb2b.com.



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Local Tech Sectors Drove

San Francisco was the most expensive city in the U.S. for business travel in 2019.



San Francisco has historically been the tech hub of the U.S. Because of this, it has had a historically high per diem. For years, it has been in the top three cities in terms of highest per diems. This year is no different. Some cities, however, are seeing local tech hubs develop, causing local per diems to rise. Salt Lake City and Orlando—two cities not known for their tech industries—were among the top five cities for per diem growth, comparing Q4 2019 to same period the prior year.

SURPRISING SURGES

Orlando's per diem rose \$31.76 to \$335.46, or nearly a 10.5 percent, in the fourth quarter of 2019. According to CWT Solutions Group consultant Eric Schoenfelder, travel managers can blame the city's booming industrial and tech communities. "Orlando is host to major industrial and high-tech firms, and business travel followed the strong growth of these industries over the past year," Schoenfelder said. "While demand historically has aligned with supply [there], stronger travel has resulted in slightly increasing prices," he said. "Until growth [slows] in these industries, we see

this trend continuing" for Orlando.

Salt Lake City is similar. Its fourth-quarter per diem rose nearly 20 percent year over year. The biggest change came from the average hotel cost, which jumped 41 percent compared to the year prior. Again, Schoenfelder pointed to the city's tech and financial industries. "Somewhat under the radar, Salt Lake City has been one of the top tech firm destinations in recent years," said Schoenfelder. "Pairing with the expansion of financial industry firms, Salt Lake City has experienced a tremendous rate of growth with limited inventory growth."

Las Vegas saw its per diem rise 12 percent quarter to quarter to \$343.73. TripActions VP of booking experience and supplier strategy Daniel Finkel attributed Las Vegas' growth to a rise in meetings demand, which seemed to peak in 2019. The high times may not last long though. Cvent has forecasted a softening meetings market for 2020, which could influence rates in the city. In addition, Las Vegas will significantly expand its room supply in the coming years, according to BCD Travel global hotel relations senior director Kim Kearns. "Over three years—2020, 2021 and 2022—Las Vegas will see the addition of some 12,000 rooms, bringing the city's capacity to an estimated 161,953, by far the most in the United States," she said. Kearns also said the coronavirus outbreak, which already has dinged attendance and caused major convention cancellations, could negatively affect the 2020 hotel industry.

MAJOR GATEWAYS

For Boston, the per diem fell \$48.05 in the fourth quarter to \$441.18. Hotel rate declines accounted for \$36.77 of that amount. Boston had a terrible fourth quarter, according to

Kearns, with occupancy rates, average daily rates and RevPAR all hit hard. Even so, she said, "overall health of the market long-term should be positive" with residential development around TD Garden "and 1.9 million square feet of office, residential, hotel and retail around Causeway Street."

New York's per diem dropped more than 9 percent in the fourth quarter to \$544.71. Rising hotel supply may keep that figure sliding southward. "New York has experienced a softening over the past couple years due to increased room supply along with a continued healthy room pipeline in the books," said Schoenfelder. Kearns cited New York City Council's crackdown on unauthorized short-term rentals being thrown out of court as a contributing factor, allowing sharing-economy rentals to undercut hotel rates and depress occupancy at bona fide hotels.

The per diem in San Francisco rose \$25.81 in the fourth quarter, or nearly 5 percent, boosted by a \$16.84 rise in the average hotel cost and a \$13.10 rise in the daily meal costs. CWT expects tamer rate hikes in 2020. Schoenfelder cited a handful of major openings over the last year that added more than 600 additional rooms to the city's inventory and "slightly eased occupancy issues the market has historically faced," he said.

Washington, D.C.'s per diem dropped \$39.17, or more than 9 percent, due to both hotel and meal cost declines. CWT expects this to turn around this year. "Hotel travel in the D.C. area is largely driven by changes in government policy, as the federal government is a main contributor to the travel industry. With the upcoming election

HIGHEST 2019 PER DIEMS

- 1 San Francisco
\$557.33
- 2 New York
\$544.71
- 3 Boston
\$468.72

LOWEST 2019 PER DIEMS

- 1 Tulsa
\$238.29
- 2 Mobile
\$242.00
- 3 Toledo
\$245.59

BIGGEST Q4 YOY INCREASES

- 1 Salt Lake City
19.96%
- 2 Sacramento
15.49%
- 3 Wilmington, DE
13.03%

BIGGEST Q4 YOY DECREASES

- 1 Indianapolis
-13.56%
- 2 Hartford
-13.27%
- 3 Boston
-9.82%

U.S. Rate Surges

cycle starting to pick up speed, we anticipate travel will pick up and pricing will reverse its recent decline,” said Schoenfelder.

HOT SPOT: RISING CAR RENTAL RATES

In the U.S., there is pressure from rental car companies to raise corporate car rental rates, according to CWT Solutions Group senior manager Doyle Gunnell. “In the past two years, after over a decade of continual declining rates, suppliers have made concerted efforts to increase rates in the corporate segment with some stickiness in the small to mid-market segments,” Gunnell

said. “The large account corporate segment, however, continues to be very competitive although not as competitive as it has been. It is anticipated that suppliers will continue efforts to increase rates in the corporate segment to offset increasing cost in fleet related areas.”

RISK SCORES

GeoSure rated Charleston, S.C., the safety city in the U.S. in 2019, based on likelihood of assault against women and LGBTQ+, injury or violence, theft, illness and political unrest. Charleston scored of 28 out of 100, indicating very low risk. About one-third

of U.S. cities had a score between 31 and 39, indicating low risk. The balance of U.S. cities ranked by BTN’s index had a scores between 40 and 58. Kansas City, Mo., saw its risk score rise from 52 to 65. GeoSure chief scientific officer Don Pardew cited the rise in Kansas City’s crime rates. “Even though crime increased and consequently safety decreased in Kansas City, it was violent crime that increased the most,” said Pardew. “Evidence suggests the main reason for the increase in crime rates, and thus a reduction in safety levels, is the city’s inability to attract and maintain law enforcement personnel.” ■

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Competing Forces Shaped Europe's 2019 Business Travel

Pricing trends were a mixed bag in Europe for 2019, with upward drivers including GDP growth, inflation and steady demand increase counteracted by dragging factors such as Brexit, labor strikes, climate change protests, global trade wars and rising oil prices. Mix in a variety of market-specific conditions, and the end result was a European region where the fourth-quarter average daily cost for business travel increased and decreased in a nearly equal number of cities compared with a year prior.

London ranked as the priciest business travel destination for the 2019, with an average per diem of \$514.37. The city's year-over year Q4 comparison was down more than 7 percent from 2018. That decline could be partially driven by tougher negotiations from business travel buyers, according to CWT managing director for EMEA Chris Bowen.

"We are seeing more companies introducing rate caps for bookings, especially in more expensive cities like London, putting pressure on hotels to honor group bookings and discounts," Bowen said.

Of course, looming concerns over the effect of Brexit likely will continue to roil British hotel markets over the coming year—especially if no trade deal is hammered out between the U.K. and the European Union. Should a "no-trade-deal" Brexit triumph, "companies are likely to cancel trips to the U.K. due to uncertainty regarding immigration for international travelers, which will have a knock-on effect on travel be-

tween the U.K. and Western Europe, Bowen warned.

Along with that drop in demand, a no-deal Brexit would present a second issue for U.K. hotels, noted Mike Eggleton, director, research and intelligence for BCD Travel.

"They rely heavily on labor from EU countries, which may be in short supply, depending on a deal or no-deal Brexit," Eggleton noted. "An employee shortage would push up hoteliers' costs. Hotels then would need to decide whether to raise rates to cover their higher costs or lower them to win back more business."

While the U.K. and Western Europe continue to grapple with Brexit, Russia faced a somewhat simpler issue driving down hotel rates in 2019—the pricing hangover from the 2018 World Cup. Moscow and St. Petersburg saw major year-over-year Q4 declines in average per diem rates, down 16.6 percent and 21.3 percent, respectively. The drop-off in demand from the one-time event forced hoteliers to decrease their rates back to Q4 2017 levels, according to CWT's Bowen.

"On top of the World Cup, the Asian corporate and leisure market, which is the most important one for the hotel segment in Russia, saw uncertainty in Q4 2019," Bowen added.

Among the markets with biggest per diem increases in 2019 were Barcelona—where a nearly 13 percent uptick was driven largely by Spain's continued recovery from the economic crisis of the mid-2010s—along with Lyon, at nearly 11 percent, and Zurich, at 17 percent.

While prices in Paris were down in Q4 2019, the French capital is due for

HIGHEST 2019 PER DIEMS

- 1 London
\$514.37
- 2 Geneva
\$498.61
- 3 Zurich
\$493.94

LOWEST 2019 PER DIEMS

- 1 Bucharest
\$201.01
- 2 Warsaw
\$220.71
- 3 Kiev
\$221.78

BIGGEST Q4 YOY INCREASES

- 1 Birmingham
21.76%
- 2 Zurich
17.09%
- 3 Barcelona
12.95%

BIGGEST Q4 YOY DECREASES

- 1 Kiev
-21.92%
- 2 St. Petersburg
-21.31%
- 3 Moscow
-16.65%

a major hotel supply surge in the near future ahead of the 2024 Summer Olympics. Even with additional supply, the event could lead to pricing inflation, Bowen predicted. A recovery in the city's tourism economy—which had been negatively affected by strikes, demonstrations and terrorist attacks over the past few years—could further drive cost increases for Parisian hotels, he added.

A key factor that likely will continue to shape European hotel pricing levels is the popularity of the sharing economy, which is well-established in the region.

The prevalence of sharing services, such as Airbnb, "directly affects the pricing strategy of hotel groups," noted Bowen. Hotel suppliers "are fighting to offer, on one hand, similar service level and, on the other hand, to contain a rate inflation which would create a large gap between the two types of providers."

RISK RATINGS

According to GeoSure safety data, Paris's risk score for 2019 was 40—three points safer than the 43 average of all rated global cities for the year. The safest European cities for travelers were Basel and Vienna—each with a risk score of 23—followed closely by Zurich, at 24. At the other end of the spectrum, the highest-risk European markets were Moscow and Kiev, each at 63—edging into GeoSure's "more risky" category. Risk to LGBTQ+ travelers was a leading factor in both markets, with health risk an additional vector in Moscow. ■

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Middle East & Africa Show Cost Volatility

Across Middle East and African countries included in BTN's Corporate Travel Index, economic growth generally has been slow and steady, but business travel costs show more volatility. Political scenarios play a big role, but stability does not yield immediate returns. Improving infrastructure is slow work, and flare-ups of violence, as seen in Istanbul and Cairo, can drag down growth. Still, new and improved airports, hotels, and destination services are dotting the region, led by Dubai's scale-up for World Expo 2020.

MIDDLE EAST

The region's highest per diem is in Tel Aviv, which commands by far the highest hotel cost and also ranks relatively high in meals and transportation. Lodging bargains are hard to come by in Israel's business hub, where the average daily rate for corporate-booked upscale properties exceeded \$230 in Q4 2019, above or comparable to rates for luxury hotels in most other cities across the Middle East and Africa.

In the Middle East, the 2018 opening of Istanbul's massive new airport is shaking up human flow patterns and competitive dynamics. Expected to have capacity for 200 million annual passengers upon full completion in 2025, Istanbul Airport will challenge Dubai, Doha and Abu Dhabi as hubs connecting the U.S. and Europe to Africa and Asia. But so far, Turkey's new status as an air traffic leader has not had much impact on cost; Istanbul's year-over-year Q4 per diem was down 16 percent from 2018 to 2019.

Dubai is among the pricier cities in the region, and it experienced a healthy 8 percent year-over-year per diem uptick in for Q4 2019.

The next couple of years will bring more cost fluctuation as the city hosts the World Expo from October 2020 through April 2021. Host cities typically experience rate softness as new hotel inventory is added in preparation, followed by sharp increases during the event, and post-event decline for months or years as demand catches up with the supply boom. How closely Dubai follows this pattern is in question. "Both rent and purchasing property prices are going down, even with Expo coming up," said Francisco Nunez, vice president of CWT's global partners network. He expects weak pricing for a few years after the Expo.

Saudi Arabia's Vision 2030 plan seeks to move the country away from economic dependency on oil. Travel and tourism efforts are aimed primarily at attracting more leisure visitors, but increased hotel inventory is depressing room rates, which were down about 5 percent from Q4 2018 to Q4 2019.

Cairo is finding its footing slowly as Egypt emerges from years of political and economic tumult. The government has been supportive of tourism growth in its Cairo Vision 2050 plan, improving the city's hotel stock and expanding its airport. One of the lowest-cost cities in the region, Cairo's per diem declined in 2019, but observers are optimistic. "Cairo is undergoing a city transformation, but there is a lot to do," said Nunez.

AFRICA

Johannesburg is among the most significant business travel cities in South Africa. Its year-over-year Q4 per diem cost dipped 11 percent in 2019, despite a negligible shift in room or meal costs. Rather, the decline was led by a big drop in ground transport costs in the last

quarter, possibly due to the growth of Uber in South Africa, and customer acquisition skirmishes with Estonia-based ride hailing app Bolt. Cape Town, one of the safer and more affordable cities in the region, experienced a 26 percent increase in per diem in Q4 2019, driven largely by hotel rates.

Kenya's capital city, Nairobi, joined Istanbul in the dubious distinction of a significant per diem decline, led by a 23 percent drop in room rates. According to CWT's Nunez, oversupply is to blame. "It's very interesting to see how some international chains continue to invest," he said. Among the recent openings: a 365-room JW Marriott set to open in 2020.

Nigeria's business hub welcomed the opposite trend in 2019: Lagos experienced a hotel-driven bump of 15 percent from Q4 2018 to Q4 2019. Limited available supply in a city with significant safety concerns is one reason.

RISK RATINGS

Despite improved political stability, Cairo is one of the most dangerous cities in the Corporate Travel Index Riyadh, Nairobi, Lagos and Johannesburg and Istanbul all had risk scores well above average, and Cairo and Johannesburg each had very high rates of physical violence, theft and inappropriate behavior toward women. Across the region, the biggest risk factors are political volatility and LGBTQ+ discrimination. On the latter measure, destinations across the region have some of the worst situations globally, according to GeoSure's risk scale. Muscat and Tel Aviv are the safest indexed cities within the Middle East and Africa; the safest in Africa is Cape Town. ■

HIGHEST 2019 PER DIEMS

- 1 Tel Aviv
\$442.17
- 2 Kuwait City
\$366.58
- 3 Muscat
\$357.55

LOWEST 2019 PER DIEMS

- 1 Cairo
\$160.81
- 2 Istanbul
\$190.92
- 3 Nairobi
\$242.56

BIGGEST Q4 YOY INCREASES

- 1 Cape Town
25.59%
- 2 Lagos
15.13%
- 3 Dubai
8.37%

BIGGEST Q4 YOY DECREASES

- 1 Istanbul
-16.44%
- 2 Nairobi
-16.02%
- 3 Cairo
-14.02%

Hotel Rates Fall Across Latin America in 2019

Many of Latin America's largest business travel markets faced political and economic unrest in 2019, but the region saw a fairly even mix of year-over-year increases and decreases in average travel per diems. Among those markets with increases, however, hotel costs were rarely the driving force.

"Overall, we saw the global demand in the travel business slow down in 2019, and we are expecting to see that trend continue in 2020," said Jose Camarena, American Express Global Business Travel VP and general manager for Latin America and the Caribbean. "There have been a number of new presidents being appointed in the last 18 months in Latin America, and there's little growth expected on GDPs for this year."

As such, business travel volumes to Brazil, Argentina, Mexico and Chile all were "heavily impacted" last year, said Maren Hanschke, director of FCM Travel Solutions' Latin America network. In Q4 2019, Rio De Janeiro's per diem was down more than 20 percent year over year, the second-highest decrease in the region, behind Lima's decrease of 29.3 percent year over year. Peru also has faced an "uncertain political environment," which has slowed investment growth and business travel in the country, according to BCD Travel regional sales director for Latin America Manny Balian.

Of the markets that saw year-over-year per diem increases of at least 1 percent, all were outside of those major markets and were in either Central America or Ecuador. The largest increase was in San Jose, Costa Rica, which was up 17 percent year over year, followed by Quito,

up 10.3 percent, and Guatemala City, up 3.4 percent. All of those increases were driven entirely by higher food and taxi costs—Costa Rica also added a new value-added tax in 2019, which increased the prices of services there, Balian said—but hotel costs were down in all three markets.

HOTEL SUPPLY RISING AS REGIONAL ECONOMIES FLOUNDER

In fact, hotel costs were down year over year in every Latin American market measured in the Corporate Travel Index except for Santiago and Guayaquil, Ecuador. In its 2020 Industry Forecast, BCD Travel noted that both global and regional chains have been opening properties in the region, and that capacity has been coming on just as economic troubles have hit. Hotel occupancy across the region runs in the 50 percent to 60 percent range, according to the forecast.

"Many of the newly opened hotels are lower-priced, less luxurious properties, often preferred by millennial travelers," BCD said. "As a result, the average room rate is falling."

That could reverse this year, as BCD projects overall hotel rates in the region to either remain flat or increase up to 2 percent year over year in 2020. The rate projection is a bit higher for Chile and Colombia, each forecast to see hotel rates increase between 1 percent and 3 percent, and a bit lower for Argentina, projected to see rates decrease up to 2 percent year over year.

BCD noted that corporate spending in Argentina has been hit by "severe economic volatility" and that, unlike other markets in the region, it is not seeing hotel supply grow. "New properties have opened, but a few existing ones also have closed," according to the forecast. "Most new

hotels are midscale or economy, partly because few Argentinians can afford higher service levels."

Puerto Rico continues to face lingering impacts from Hurricane Maria in 2017 and more recent political upheaval, including the "telegram-gate" scandal that led to its governor's resignation last year. However, despite a per diem decrease of 7.5 percent year over year in the fourth quarter—including a 27.1 percent drop in average hotel costs—San Juan had the highest per diem for the region overall in 2019, followed by Lima and San Salvador, El Salvador. The lowest per diems in the region were for 2019 were Bogotá, Guayaquil and Guatemala City.

Cost differences across the region's major markets, however, are not huge. The difference between San Juan's and Bogotá's average 2019 per diem is less than \$90; the difference between the highest average hotel rate in the region, Lima, versus the lowest average hotel rate, Guayaquil, is less than \$60.

RISK RATINGS

Traveler risk remains somewhat elevated across the region, as every market has a risk rating in the index higher than average. Half of the markets were in the "safe" range of the risk score, and the other half fell into the "more risky" range, with Guatemala City and San Salvador having the highest scores. No markets rated as "very dangerous," though the ones with higher scores generally fell into the "very dangerous" range for women and LGBTQ+ travelers.

From the fourth quarter of 2018 to the fourth quarter of 2019, risk ratings were up across all markets except Buenos Aires, though the increase was only one or two points in most. ■

HIGHEST 2019 PER DIEMS

1 San Juan
\$273.40

2 Lima
\$257.21

3 San Salvador
\$255.73

LOWEST 2019 PER DIEMS

1 Bogota
\$184.32

2 Guayaquil
\$194.90

3 Guatemala City
\$195.36

BIGGEST Q4 YOY INCREASES

1 San Jose
17.02%

2 Quito
10.26%

3 Guatemala City
3.43%

BIGGEST Q4 YOY DECREASES

1 Lima
-29.28%

2 Rio de Janeiro
-20.16%

3 San Salvador
-18.66%

Asia/Pacific Per Diems Rise Despite Hotel Declines

BTN crunched the numbers for this year's Corporate Travel Index before the coronavirus outbreak hit China and found that per-diem prices on a year-over-year fourth-quarter basis were up in 16 of the 22 cities, with Seoul clocking the biggest increase. All but five cities registered a decline in hotel prices, however, those savings were offset by the increasing cost of meals in all markets and higher taxi prices to/from the airport in 13 cities.

Because the virus outbreak has caused travel to, from and within China to be curtailed, plus some meetings have moved or been canceled, prices likely will level off or even fall back this year. While there will be an impact, especially in the first quarter, it's too early to tell what lasting effects will be felt in the second half of the year.

"What we can be sure of is that the region will recover, and that recovery will drive demand," said American Express Global Business Travel regional director for EMEA and APAC Philip Haxne. "APAC has been long regarded as a growth opportunity for multiple industries, and this is unlikely to change in the medium term."

JAPAN

Tokyo once again had the highest per diem business travel cost, both for full-year 2019 at \$592, and for Q4 at \$636, a 6.4 percent year-over-year increase for the quarter. This year it also claimed the global top spot, whereas last year it lagged only New York. Its high-priced taxi ride between the airport and the city center, at more than \$200, assures it will remain near the top.

In addition, hotel rates were strong. "Over the last three years, Tokyo saw a shortage in available

rooms, as many hotels were closed for refurbishment in preparation for the 2020 [Summer] Olympics," said CWT Solutions Group Asia Pacific director Elis Kodra. "Furthermore, the increased demand from the 2019 Rugby World Cup also pushed rates up last year." CWT expects a modest increase in hotel prices this year, despite more than 80,000 new hotel rooms becoming available in anticipation of the Olympics. BTN's indexed Q4 hotel rate, however, dipped nearly 7.5 percent year over year to \$231.

HONG KONG AND SINGAPORE

Hong Kong protests that began in June 2019 have continued into 2020, causing disruptions in travel to the city. "We have seen a significant drop in inbound travel to Hong Kong over the past seven months," Haxne said. Despite a strong start to 2020, by December arrivals were down 51.5 percent for the month and 14.2 percent for the year, according to the Hong Kong Tourism Board. The city came in at No. 2 in the region for per diem costs at \$386 for the year and \$419 for Q4, a 4 percent increase, despite hotel rates for the quarter down 18 percent.

Several meetings and events were moved from Hong Kong to Singapore, giving the latter's hotel rates a boost, particularly toward the end of the year, Kodra said. However, "the Covid-19 situation may result in downward pressure in 2020 as China is one of Singapore's top sources of visitor arrivals."

CHINA

Prior to Covid-19, Chinese cities were seeing continued cost growth. CTI's year-over-year comparison of Q4 per diems showed Beijing up 16 percent, Guangzhou up 4 percent, Shenzhen up 2 percent, and Tianjin, which was the third least-expensive city in the

region, up 4.7 percent. Only Shanghai saw its cost decrease, by 3.8 percent. But with the outbreak, "many organizations are revisiting their travel policies and planned meetings and events schedules in real time to keep pace with travel advisories and restrictions," Haxne said. As demand drops, it will "almost certainly result in downward pressure on hotel rates," Kodra said.

INDIA

"India's strong economic growth is expected to fuel greater demand for business travel with international travel prices expected to increase in 2020," Haxne said. This index demonstrated that, with increases for all three measured cities: Bangalore (4.5 percent), Mumbai (2.6 percent) and New Delhi (15 percent). Still, prices in Indian cities remain in the lower third of the index for the region.

RISK RATINGS

As duty of care becomes ever more important to travel managers, it's noteworthy that all 22 cities saw their risk factors rise during 2019, according to GeoSure, with 15 clocking double-digit increases. The scores took into account the virus outbreak that began in December, which resulted in elevated health scores for all APAC markets. All indexed Chinese cities had health scores in the 90s, or "very risky."

Cities with the highest overall scores included all three Indian cities, plus Jakarta and Manila. All but Bangalore had health risks in the high 80s or 90s. Bangalore and Mumbai also had high political risk, while the latter along with Jakarta are risky for LGBTQ+ travelers. The safest cities were Singapore, Auckland, and Tokyo and Osaka-Kobe—all rated "very safe." ■

HIGHEST 2019 PER DIEMS

- 1 Tokyo
\$592.47
- 2 Hong Kong
\$386.18
- 3 Seoul
\$340.28

LOWEST 2019 PER DIEMS

- 1 Bangalore
\$165.30
- 2 Jakarta
\$173.67
- 3 Tianjin
\$179.31

BIGGEST Q4 YOY INCREASES

- 1 Seoul
16.71%
- 2 Beijing
16.08%
- 3 New Delhi
14.95%

BIGGEST Q4 YOY DECREASES

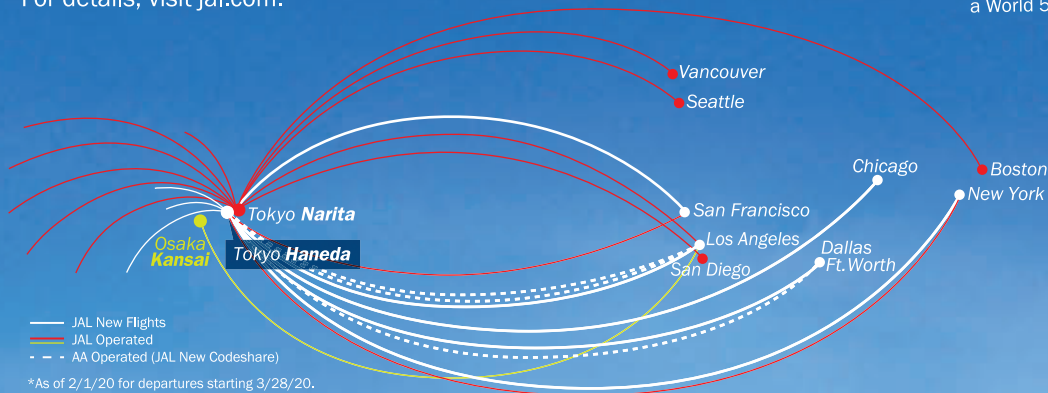
- 1 Jakarta
-10.26%
- 2 Kuala Lumpur
-4.77%
- 3 Osaka-Kobe
-4.65%

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- Maricell Cruz, Global Travel
Manager, Verisk

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96% said they would attend Innovate in 2020

96% said their overall experience was
excellent/above average

90% said networking was
excellent/above
average

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“ Innovate 2019 was well put together. I look forward to attending this conference to not only participate in the **Master Classes** and **Think Tank discussions**, but to learn about the **new innovations** that are coming up the pipeline for use in the travel industry.

- Nan Lindstrom, Global Travel Manager, HMCC, ZOLL Medical

“ What an amazing conference! I have been involved in the industry for over 14 years and was very impressed with the **Business Travel Innovation Faceoff**, the **Think Tank sessions** and **Master Classes**. I wish I could have attended everything! The networking amongst peers was a great experience.

- Lee Courtney, President and Chief Operating Officer, DLC Strategic Solutions



2019 Business Travel Innovator Award and People's Choice winner Devon Tivona of Pana.

U.S.

Rank	City	Total	Risk Score
95	Akron, OH	\$250.49	46
47	Albany, NY	\$307.58	44
85	Albuquerque, NM	\$264.18	37
76	Allentown, PA	\$271.04	34
18	Anaheim, CA	\$354.67	31
28	Atlanta, GA	\$337.94	55
16	Austin, TX	\$359.06	41
83	Bakersfield, CA	\$265.14	42
29	Baltimore, MD	\$337.84	54
82	Baton Rouge, LA	\$265.48	50
97	Biloxi, MS	\$247.78	54
52	Birmingham, AL	\$297.72	56
3	Boston, MA	\$468.72	32
53	Buffalo, NY	\$297.71	44
24	Charleston, SC	\$346.06	28
69	Charleston, WV	\$281.17	41
32	Charlotte, NC	\$334.89	39
73	Chattanooga, TN	\$274.94	48
7	Chicago, IL	\$418.98	43
38	Cincinnati, OH	\$324.04	47
42	Cleveland, OH	\$318.52	50
57	Columbia, SC	\$293.06	46
61	Columbus, OH	\$287.69	51
91	Corpus Christi, TX	\$253.12	48
20	Dallas, TX	\$350.88	49
90	Dayton, OH	\$256.69	46
13	Denver, CO	\$380.65	38
70	Des Moines, IA	\$281.06	39
46	Detroit, MI	\$311.98	58
72	El Paso, TX	\$276.01	40
26	Fort Lauderdale, FL	\$342.05	40
80	Fort Wayne, IN	\$266.30	38
87	Fresno, CA	\$259.43	36
56	Grand Rapids, MI	\$294.76	37
65	Greensboro, NC	\$285.55	41
79	Greenville, SC	\$268.06	42
88	Harrisburg, PA	\$259.15	39
41	Hartford, CT	\$320.56	42
5	Honolulu, HI	\$434.96	34
22	Houston, TX	\$347.27	41
58	Indianapolis, IN	\$291.52	41
96	Jackson, MS	\$248.93	43
49	Jacksonville, FL	\$300.33	39
60	Kansas City, MO	\$289.25	58
81	Knoxville, TN	\$265.56	49
27	Las Vegas, NV	\$339.22	37
86	Lexington, KY	\$260.75	37
64	Little Rock, AR	\$285.97	56
12	Los Angeles, CA	\$382.16	43
51	Louisville, KY	\$297.99	40
39	Madison, WI	\$323.63	31
55	Memphis, TN	\$295.92	45
35	Miami, FL	\$327.84	47
43	Milwaukee, WI	\$313.81	40
30	Minneapolis, MN	\$337.10	49
99	Mobile, AL	\$242.00	40
25	Nashville, TN	\$345.80	42
31	New Orleans, LA	\$336.54	51
2	New York, NY	\$544.71	42
15	Newark, NJ	\$365.48	42
89	Norfolk, VA	\$257.14	39
10	Oakland, CA	\$389.07	45
75	Oklahoma City, OK	\$272.00	41
48	Omaha, NE	\$301.72	40
34	Orlando, FL	\$328.39	45
92	Peoria, IL	\$251.34	37
14	Philadelphia, PA	\$366.59	46
33	Phoenix, AZ	\$333.07	50
45	Pittsburgh, PA	\$312.53	47
23	Portland, OR	\$346.67	39
37	Providence, RI	\$327.78	42
67	Raleigh, NC	\$283.16	41
63	Richmond, VA	\$286.38	41
94	Roanoke, VA	\$250.75	36
21	Rochester, MN	\$350.25	32
74	Rochester, NY	\$273.54	38
40	Sacramento, CA	\$321.52	42
44	Salt Lake City, UT	\$312.62	46
59	San Antonio, TX	\$289.78	40
19	San Diego, CA	\$352.88	39
1	San Francisco, CA	\$557.33	35
4	San Jose, CA	\$443.98	39
8	Santa Barbara, CA	\$403.94	32
17	Sarasota, FL	\$355.12	36
66	Savannah, GA	\$283.19	35
9	Seattle, WA	\$394.52	44
93	Shreveport, LA	\$250.79	47
62	Spokane, WA	\$287.47	45
78	Springfield, MO	\$268.84	55
36	St. Louis, MO	\$327.84	54
71	Syracuse, NY	\$279.66	36
68	Tallahassee, FL	\$281.74	46
54	Tampa, FL	\$296.25	34
98	Toledo, OH	\$245.59	48
77	Tucson, AZ	\$270.15	41
100	Tulsa, OK	\$238.29	48
6	Washington, DC	\$419.39	44
11	White Plains, NY	\$385.54	38
84	Wichita, KS	\$264.47	46
50	Wilmington, DE	\$298.94	47

NON U.S.

Rank	City	Total	Risk Score
31	Abu Dhabi, ARE	\$328.38	53
9	Amsterdam, NLD	\$400.96	26
49	Antwerp, BEL	\$291.33	33
32	Athens, GRC	\$327.43	43
46	Auckland, NZL	\$298.81	27
99	Bangalore, IND	\$165.30	74
81	Bangkok, THA	\$223.70	58
10	Barcelona, ESP	\$400.56	44
11	Basel, CHE	\$399.15	23
60	Beijing, CHN	\$262.72	45
37	Berlin, DEU	\$315.79	33
54	Birmingham, GBR	\$278.42	36
95	Bogota, COL	\$184.32	72
78	Bratislava, SVK	\$237.26	34
16	Brussels, BEL	\$368.75	37
89	Bucharest, ROU	\$201.01	42
64	Budapest, HUN	\$256.00	43
73	Buenos Aires, ARG	\$245.10	54
100	Cairo, EGY	\$160.81	77
75	Calgary, CAN	\$242.45	37
61	Cape Town, ZAF	\$261.34	58
44	Cologne, DEU	\$304.28	34
15	Copenhagen, DNK	\$368.81	25
58	Doha, QAT	\$267.53	51
55	Dubai, ARE	\$275.92	55
30	Dublin, IRL	\$330.38	34
51	Duesseldorf, DEU	\$290.38	34
40	Edinburgh, GBR	\$314.18	26
42	Frankfurt, DEU	\$306.74	35
3	Geneva, CHE	\$498.61	25
69	Glasgow, GBR	\$251.75	25
48	Grenoble, FRA	\$294.90	30
77	Guangzhou, CHN	\$237.66	52
91	Guatemala City, GTM	\$195.36	79
92	Guayaquil, ECU	\$194.90	52
52	Hamburg, DEU	\$286.79	30
82	Hanoi, VNM	\$221.99	45
21	Helsinki, FIN	\$364.09	31
12	Hong Kong, HKG	\$386.18	40
94	Istanbul, TUR	\$190.92	62
98	Jakarta, IDN	\$173.67	72
70	Johannesburg, ZAF	\$249.33	67
83	Kiev, UKR	\$221.78	63
90	Kuala Lumpur, MYS	\$199.09	58
19	Kuwait City, KWT	\$366.58	57
53	Lagos, NGA	\$286.19	67
62	Lima, PER	\$257.21	64
45	Lisbon, PRT	\$300.03	40
2	London, GBR	\$514.37	37
20	Luxembourg, LUX	\$364.92	25
18	Lyon, FRA	\$366.98	31
35	Madrid, ESP	\$322.27	35
57	Manchester, GBR	\$268.49	41
96	Manila, PHL	\$184.11	65
50	Melbourne, AUS	\$291.16	39
86	Mexico City, MEX	\$219.54	63
7	Milan, ITA	\$441.46	45
65	Montreal, CAN	\$255.92	36
63	Moscow, RUS	\$256.12	63
93	Mumbai, IND	\$194.16	76
14	Munich, DEU	\$371.18	40
22	Muscat, OMN	\$357.65	47
74	Nairobi, KEN	\$242.56	67
88	New Delhi, IND	\$205.29	73
24	Nice, FRA	\$347.54	42
33	Osaka-Kobe, JPN	\$326.85	32
8	Oslo, NOR	\$425.47	26
67	Ottawa, CAN	\$255.69	30
85	Panama City, PAN	\$219.66	52
5	Paris, FRA	\$473.70	40
41	Prague, CZE	\$308.05	41
76	Quito, ECU	\$238.37	52
87	Rio De Janeiro, BRA	\$213.72	68
23	Riyadh, SAU	\$348.00	69
17	Rome, ITA	\$368.57	47
59	Rotterdam, NLD	\$264.08	29
80	San Jose, CRI	\$226.16	51
56	San Juan, PRI	\$273.40	65
66	San Salvador, SLV	\$255.73	75
71	Santiago, CHL	\$249.01	48
72	Sao Paulo, BRA	\$246.21	58
26	Seoul, KOR	\$340.28	48
39	Shanghai, CHN	\$314.31	44
68	Shenzhen, CHN	\$255.34	50
38	Singapore, SGP	\$315.64	32
79	St. Petersburg, RUS	\$233.26	62
43	Stavanger, NOR	\$305.13	34
13	Stockholm, SWE	\$379.53	26
47	Stuttgart, DEU	\$297.12	32
27	Sydney, AUS	\$337.80	30
34	Taipei, TWN	\$326.64	32
6	Tel Aviv, ISR	\$442.17	48
28	The Hague, NLD	\$336.17	29
97	Tianjin, CHN	\$179.31	51
1	Tokyo, JPN	\$592.47	30
25	Toronto, CAN	\$345.34	31
36	Vancouver, CAN	\$320.42	35
29	Vienna, AUT	\$330.76	23
84	Warsaw, POL	\$220.71	34
4	Zurich, CHE	\$493.94	24



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Rank	City	Avg. Hotel Cost	Avg. Car Rental Cost	Total Meal Cost	Total Daily Cost	Q4 o Q4 % Change
1	San Francisco, CA	\$374.95	\$50.06	\$132.32	\$557.33	4.83%
2	New York, NY	\$362.58	\$69.47	\$112.66	\$544.71	-9.18%
3	Boston, MA	\$309.69	\$53.95	\$105.09	\$468.72	-9.82%
4	San Jose, CA	\$301.09	\$43.74	\$99.15	\$443.98	-6.89%
5	Honolulu, HI	\$258.68	\$42.35	\$133.94	\$434.96	3.76%
6	Washington, DC	\$282.54	\$49.45	\$87.40	\$419.39	-9.11%
7	Chicago, IL	\$255.27	\$57.18	\$106.53	\$418.98	-1.05%
8	Santa Barbara, CA	\$245.19	\$47.12	\$111.63	\$403.94	-6.27%
9	Seattle, WA	\$236.78	\$47.44	\$110.29	\$394.52	-6.44%
10	Oakland, CA	\$246.75	\$48.51	\$93.81	\$389.07	0.12%
11	White Plains, NY	\$225.52	\$59.06	\$100.96	\$385.54	0.84%
12	Los Angeles, CA	\$240.19	\$48.19	\$93.78	\$382.16	-7.47%
13	Denver, CO	\$219.85	\$47.26	\$113.54	\$380.65	1.37%
14	Philadelphia, PA	\$227.72	\$50.73	\$88.14	\$366.59	7.33%
15	Newark, NJ	\$212.20	\$65.91	\$87.37	\$365.48	0.51%
16	Austin, TX	\$222.32	\$49.19	\$87.55	\$359.06	-5.14%
17	Sarasota, FL	\$226.20	\$45.71	\$83.21	\$355.12	7.93%
18	Anaheim, CA	\$205.59	\$44.74	\$104.34	\$354.67	-0.73%
19	San Diego, CA	\$211.81	\$47.33	\$93.74	\$352.88	-3.61%
20	Dallas, TX	\$187.93	\$48.78	\$114.16	\$350.88	-0.38%
21	Rochester, MN	\$207.21	\$55.57	\$87.46	\$350.25	3.09%
22	Houston, TX	\$179.23	\$47.43	\$120.61	\$347.27	-0.80%
23	Portland, OR	\$204.03	\$43.66	\$98.97	\$346.67	-4.22%
24	Charleston, SC	\$193.23	\$44.84	\$107.99	\$346.06	5.78%
25	Nashville, TN	\$213.04	\$46.54	\$86.22	\$345.80	-0.02%
26	Fort Lauderdale, FL	\$194.68	\$43.43	\$103.94	\$342.05	9.34%
27	Las Vegas, NV	\$191.90	\$44.47	\$102.85	\$339.22	12.04%
28	Atlanta, GA	\$194.89	\$46.25	\$96.80	\$337.94	4.13%
29	Baltimore, MD	\$189.64	\$46.36	\$101.84	\$337.84	-5.33%
30	Minneapolis, MN	\$182.73	\$50.24	\$104.13	\$337.10	-5.97%
31	New Orleans, LA	\$196.90	\$48.18	\$91.46	\$336.54	2.96%
32	Charlotte, NC	\$194.07	\$48.77	\$92.06	\$334.89	-3.85%
33	Phoenix, AZ	\$194.85	\$47.42	\$90.80	\$333.07	9.90%
34	Orlando, FL	\$195.56	\$43.86	\$88.97	\$328.39	10.46%
35	Miami, FL	\$194.45	\$43.11	\$90.28	\$327.84	-6.69%
35	St. Louis, MO	\$184.36	\$43.53	\$99.96	\$327.84	8.98%
37	Providence, RI	\$184.98	\$43.87	\$98.93	\$327.78	4.55%
38	Cincinnati, OH	\$168.89	\$47.20	\$107.95	\$324.04	4.23%
39	Madison, WI	\$167.63	\$48.21	\$107.79	\$323.63	-6.83%
40	Sacramento, CA	\$182.87	\$45.03	\$93.62	\$321.52	15.49%
41	Hartford, CT	\$192.37	\$49.81	\$78.37	\$320.56	-13.27%
42	Cleveland, OH	\$176.10	\$47.81	\$94.60	\$318.52	0.23%
43	Milwaukee, WI	\$162.61	\$48.21	\$102.98	\$313.81	5.16%
44	Salt Lake City, UT	\$185.87	\$46.28	\$80.47	\$312.62	19.96%
45	Pittsburgh, PA	\$177.00	\$49.31	\$86.22	\$312.53	-2.16%
46	Detroit, MI	\$171.62	\$43.29	\$97.07	\$311.98	-4.53%
47	Albany, NY	\$165.32	\$45.89	\$96.37	\$307.58	3.84%
48	Omaha, NE	\$159.07	\$45.48	\$97.17	\$301.72	2.95%
49	Jacksonville, FL	\$160.57	\$44.31	\$95.45	\$300.33	9.17%
50	Wilmington, DE	\$163.65	\$34.75	\$100.53	\$298.94	13.03%

Rank	City	Avg. Hotel Cost	Avg. Car Rental Cost	Total Meal Cost	Total Daily Cost	Q4 o Q4 % Change
51	Louisville, KY	\$169.92	\$44.46	\$83.61	\$297.99	-4.31%
52	Birmingham, AL	\$150.71	\$46.54	\$100.46	\$297.72	2.20%
53	Buffalo, NY	\$165.56	\$51.30	\$80.86	\$297.71	1.07%
54	Tampa, FL	\$174.74	\$43.69	\$77.83	\$296.25	3.90%
55	Memphis, TN	\$155.85	\$48.21	\$91.86	\$295.92	-0.12%
56	Grand Rapids, MI	\$176.55	\$39.86	\$78.35	\$294.76	-1.38%
57	Columbia, SC	\$149.68	\$47.46	\$95.92	\$293.06	2.35%
58	Indianapolis, IN	\$163.78	\$45.74	\$82.00	\$291.52	-13.56%
59	San Antonio, TX	\$159.48	\$49.44	\$80.86	\$289.78	-3.64%
60	Kansas City, MO	\$157.22	\$47.97	\$84.06	\$289.25	-4.23%
61	Columbus, OH	\$147.06	\$43.65	\$96.98	\$287.69	-8.44%
62	Spokane, WA	\$146.18	\$50.51	\$90.78	\$287.47	1.70%
63	Richmond, VA	\$167.71	\$44.08	\$74.59	\$286.38	-4.04%
64	Little Rock, AR	\$137.82	\$55.65	\$92.50	\$285.97	2.97%
65	Greensboro, NC	\$144.75	\$43.79	\$97.02	\$285.55	0.06%
66	Savannah, GA	\$162.40	\$42.36	\$78.43	\$283.19	-2.43%
67	Raleigh, NC	\$159.97	\$44.49	\$78.70	\$283.16	-4.87%
68	Tallahassee, FL	\$156.66	\$44.57	\$80.51	\$281.74	-4.44%
69	Charleston, WV	\$145.68	\$46.36	\$89.13	\$281.17	-5.23%
70	Des Moines, IA	\$150.93	\$46.20	\$83.93	\$281.06	0.31%
71	Syracuse, NY	\$142.96	\$45.49	\$91.22	\$279.66	1.82%
72	El Paso, TX	\$143.58	\$46.16	\$86.27	\$276.01	4.58%
73	Chattanooga, TN	\$144.93	\$47.57	\$82.44	\$274.94	-6.74%
74	Rochester, NY	\$136.95	\$49.16	\$87.44	\$273.54	1.14%
75	Oklahoma City, OK	\$134.94	\$46.91	\$90.16	\$272.00	-0.10%
76	Allentown, PA	\$141.03	\$39.86	\$90.15	\$271.04	6.58%
77	Tucson, AZ	\$145.05	\$46.73	\$78.37	\$270.15	0.36%
78	Springfield, MO	\$132.51	\$48.45	\$87.88	\$268.84	4.53%
79	Greenville, SC	\$145.71	\$43.90	\$78.44	\$268.06	-4.65%
80	Fort Wayne, IN	\$137.71	\$46.89	\$81.70	\$266.30	-0.57%
81	Knoxville, TN	\$137.88	\$45.27	\$82.42	\$265.56	1.19%
82	Baton Rouge, LA	\$130.43	\$49.66	\$85.39	\$265.48	-4.72%
83	Bakersfield, CA	\$129.27	\$44.71	\$91.16	\$265.14	7.08%
84	Wichita, KS	\$136.08	\$44.39	\$84.00	\$264.47	4.29%
85	Albuquerque, NM	\$132.36	\$42.68	\$89.13	\$264.18	-9.22%
86	Lexington, KY	\$138.06	\$45.84	\$76.85	\$260.75	2.76%
87	Fresno, CA	\$141.41	\$43.43	\$74.59	\$259.43	-5.23%
88	Harrisburg, PA	\$142.61	\$44.75	\$71.78	\$259.15	-4.01%
89	Norfolk, VA	\$138.29	\$43.92	\$74.92	\$257.14	-1.21%
90	Dayton, OH	\$130.07	\$44.67	\$81.95	\$256.69	-3.81%
91	Corpus Christi, TX	\$133.09	\$49.07	\$70.95	\$253.12	-4.10%
92	Peoria, IL	\$131.95	\$43.57	\$75.82	\$251.34	-6.04%
93	Shreveport, LA	\$125.14	\$44.73	\$80.91	\$250.79	6.08%
94	Roanoke, VA	\$128.07	\$45.88	\$76.80	\$250.75	-7.29%
95	Akron, OH	\$122.29	\$41.65	\$86.55	\$250.49	-7.02%
96	Jackson, MS	\$125.46	\$43.62	\$79.85	\$248.93	9.43%
97	Biloxi, MS	\$117.14	\$44.66	\$85.98	\$247.78	-0.30%
98	Toledo, OH	\$131.36	\$42.44	\$71.79	\$245.59	-5.58%
99	Mobile, AL	\$125.53	\$40.07	\$76.40	\$242.00	-6.48%
100	Tulsa, OK	\$116.45	\$45.46	\$76.38	\$238.29	-5.67%

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BUSINESS TRAVEL NEWS

CORPORATE TRAVEL INDEX CALCULATOR

BTN's free online tool customizes our Corporate Travel Index data for your travel program. Now includes quarterly updates and risk scores for each city.

Presented By: **BTNGROUP**

Summary | Hotel | Car | Meal | Risk

U.S. Index | Non U.S. Index | Reset Filters

Data Partners: ADVITO | DVI | Geosure | PRIME NUMBERS

Search Cities: Select all, Akron, OH, Albany, NY, Albuquerque, NM, Allentown, PA, Anaheim, CA, Atlanta, GA, Austin, TX, Bakerfield, CA, Baltimore, MD, Baton Rouge, LA, Biloxi, MS, Birmingham, AL, Boston, MA, Buffalo, NY

Hotel Tier: Luxury, Upper Upscale, Upscale, Midscale, Economy

Car Rental Class: Full Size, Intermediate, Compact

Meals: Breakfast, Lunch, Dinner

Select Quarter: 2018/Q4, 2019/Q1

All Cities Selected: Avg Risk Score **43** | Hotel **\$176.36** + Car Rental **\$46.97** + Meal **\$98.09** = Total Cost **\$321.41** | QoQ Change **2.99%**

City	Risk Score	Avg Hotel Cost Across Selected Tiers	Avg Car Rental Cost Across Selected Classes	Total Cost for Selected Meals	Total Daily Cost	QoQ Change
Akron, OH	46	\$140.39	\$43.21	\$86.53	\$270.13	-3.45%
Albany, NY	44	\$197.76	\$44.18	\$93.79	\$335.73	4.00%
Albuquerque, NM	37	\$127.51	\$42.48	\$86.53	\$256.52	-0.24%
Allentown, PA	54	\$145.94	\$42.94	\$89.86	\$278.74	2.58%
Anaheim, CA	31	\$215.09	\$45.81	\$103.21	\$364.11	3.36%
Atlanta, GA	55	\$188.26	\$46.36	\$106.37	\$340.89	-7.69%
Austin, TX	40	\$253.58	\$43.90	\$102.13	\$399.61	8.84%
Bakerfield, CA	42	\$145.13	\$46.56	\$85.47	\$277.16	-14.84%
Baltimore, MD	32	\$171.86	\$47.27	\$109.30	\$328.43	-0.21%
Baton Rouge, LA	50	\$141.03	\$39.86	\$90.91	\$271.80	3.79%
Biloxi, MS	54	\$126.20	\$35.23	\$87.73	\$249.16	14.54%
Birmingham, AL	56	\$154.78	\$40.25	\$95.78	\$290.81	-1.66%
Boston, MA	31	\$223.70	\$47.12	\$113.82	\$384.64	-18.89%
Buffalo, NY	44	\$187.09	\$31.81	\$94.67	\$313.57	10.13%

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U.S. HOTEL DETAIL
FULL YEAR 2019 AVERAGE
HOTEL RATE INCLUDING TAX

Rank	City	Luxury ADR	Upper-Upscale ADR	Upscale ADR	Midscale ADR	Economy ADR	% Tax Rate	Total Avg ADR	Q4 o Q4 % Change
1	San Francisco, CA	\$520.87	\$427.25	\$351.79	\$301.02	\$273.81	16.75%	\$374.95	4.65%
2	New York, NY	\$513.38	\$394.26	\$347.51	\$293.41	\$264.34	14.75%	\$362.58	-4.50%
3	Boston, MA	\$417.01	\$367.47	\$285.91	\$285.09	\$192.99	14.45%	\$309.69	-11.54%
4	San Jose, CA	\$360.44	\$356.76	\$315.04	\$277.13	\$196.06	14.00%	\$301.09	-3.83%
5	Washington, DC	\$419.84	\$315.54	\$264.97	\$241.23	\$171.15	14.95%	\$282.54	-5.30%
6	Honolulu, HI	\$345.23	\$259.57	\$213.86	\$216.06	\$258.68	14.75%	\$258.68	3.21%
7	Chicago, IL	\$370.06	\$276.71	\$233.95	\$210.14	\$185.47	17.39%	\$255.27	2.01%
8	Oakland, CA	\$355.66	\$262.96	\$244.81	\$223.41	\$146.90	14.00%	\$246.75	7.93%
9	Santa Barbara, CA	\$435.15	\$232.51	\$206.42	\$206.65	\$145.19	20.75%	\$245.19	-4.95%
10	Los Angeles, CA	\$380.21	\$254.43	\$230.92	\$191.29	\$141.51	15.50%	\$240.19	-6.90%
11	Seattle, WA	\$336.10	\$287.95	\$232.62	\$198.84	\$128.42	15.50%	\$236.78	-7.27%
12	Philadelphia, PA	\$333.29	\$247.93	\$212.13	\$198.07	\$147.20	15.50%	\$227.72	11.96%
13	Sarasota, FL	\$535.08	\$192.86	\$154.75	\$139.78	\$108.52	12.00%	\$226.20	14.01%
14	White Plains, NY	\$322.18	\$206.47	\$198.99	\$174.45	—	11.38%	\$225.52	-1.26%
15	Austin, TX	\$360.46	\$273.48	\$194.56	\$169.43	\$113.70	15.00%	\$222.32	-1.73%
16	Denver, CO	\$356.16	\$243.88	\$191.23	\$183.42	\$124.58	15.75%	\$219.85	3.32%
17	Nashville, TN	\$286.18	\$268.60	\$213.88	\$181.36	\$115.19	15.25%	\$213.04	-4.72%
18	Newark, NJ	\$353.10	\$209.76	\$189.10	\$183.81	\$125.24	13.63%	\$212.20	3.25%
19	San Diego, CA	\$272.77	\$251.87	\$193.80	\$200.95	\$139.67	12.50%	\$211.81	-0.11%
20	Rochester, MN	\$297.76	\$327.76	\$183.83	\$128.01	\$98.69	15.13%	\$207.21	10.13%
21	Anaheim, CA	\$240.23	\$213.47	\$205.49	\$200.86	\$167.87	11.00%	\$205.59	-5.53%
22	Portland, OR	\$299.45	\$226.79	\$202.96	\$180.59	\$110.39	15.30%	\$204.03	-2.15%
23	New Orleans, LA	\$277.86	\$221.89	\$179.46	\$181.66	\$123.63	17.75%	\$196.90	1.97%
24	Orlando, FL	\$321.35	\$210.45	\$169.25	\$165.96	\$110.78	12.50%	\$195.56	19.42%
25	Atlanta, GA	\$309.12	\$213.73	\$181.13	\$151.94	\$118.54	16.90%	\$194.89	12.68%
26	Phoenix, AZ	\$323.19	\$224.85	\$172.60	\$157.98	\$95.64	12.57%	\$194.85	21.64%
27	Fort Lauderdale, FL	\$297.44	\$202.28	\$180.14	\$168.48	\$125.06	12.00%	\$194.68	13.11%
28	Miami, FL	\$300.91	\$224.88	\$171.17	\$153.41	\$121.86	14.00%	\$194.45	1.87%
29	Charlotte, NC	\$319.04	\$229.03	\$172.64	\$159.27	\$90.36	15.75%	\$194.07	-1.67%
30	Charleston, SC	\$275.51	\$240.18	\$170.53	\$162.61	\$117.30	11.00%	\$193.23	-2.17%
31	Hartford, CT	\$274.87	\$204.33	\$188.98	\$188.33	\$105.36	15.00%	\$192.37	-8.18%
32	Las Vegas, NV	\$257.90	\$226.18	\$167.28	\$168.02	\$140.10	13.38%	\$191.90	14.16%
33	Baltimore, MD	\$279.87	\$207.31	\$171.02	\$169.05	\$120.95	15.50%	\$189.64	-5.24%
34	Dallas, TX	\$325.65	\$210.68	\$161.77	\$152.13	\$89.43	15.00%	\$187.93	-6.00%
35	Salt Lake City, UT	\$305.17	\$205.35	\$164.33	\$148.41	\$106.10	12.92%	\$185.87	41.03%
36	Providence, RI	\$185.07	\$220.57	\$182.90	\$159.02	\$177.36	13.00%	\$184.98	13.05%
37	St. Louis, MO	\$328.92	\$187.61	\$158.13	\$152.95	\$94.18	18.93%	\$184.36	12.35%
38	Sacramento, CA	—	\$246.65	\$195.46	\$168.20	\$121.30	15.00%	\$182.87	37.68%
39	Minneapolis, MN	\$231.66	\$216.31	\$177.48	\$169.02	\$119.17	13.40%	\$182.73	-9.62%
40	Houston, TX	\$292.92	\$223.39	\$159.76	\$139.60	\$80.50	17.00%	\$179.23	-7.78%
41	Pittsburgh, PA	\$280.21	\$200.34	\$158.02	\$121.25	\$125.20	14.00%	\$177.00	-6.31%
42	Grand Rapids, MI	\$254.44	\$236.06	\$167.83	\$135.92	\$88.51	11.00%	\$176.55	-6.36%
43	Cleveland, OH	\$271.73	\$192.03	\$158.60	\$163.25	\$94.91	16.50%	\$176.10	-2.85%
44	Tampa, FL	\$224.36	\$219.87	\$169.32	\$156.81	\$103.31	12.00%	\$174.74	4.37%
45	Detroit, MI	\$210.02	\$227.23	\$181.40	\$162.16	\$77.28	14.00%	\$171.62	-7.09%
46	Louisville, KY	\$208.73	\$192.25	\$160.59	\$160.35	\$130.42	16.07%	\$169.92	-7.01%
47	Cincinnati, OH	\$229.99	\$200.07	\$176.95	\$157.46	\$79.97	17.50%	\$168.89	7.47%
48	Richmond, VA	\$259.00	\$175.49	\$157.30	\$140.70	\$106.09	13.30%	\$167.71	-0.05%
49	Madison, WI	\$190.11	\$166.65	\$177.79	\$183.79	\$119.83	14.50%	\$167.63	-6.17%
50	Buffalo, NY	\$237.58	\$171.29	\$149.24	\$168.16	\$101.54	13.75%	\$165.56	0.87%

Rank	City	Luxury ADR	Upper-Upscale ADR	Upscale ADR	Midscale ADR	Economy ADR	% Tax Rate	Total Avg ADR	Q4 o Q4 % Change
51	Albany, NY	\$198.11	\$199.00	\$158.41	\$147.47	\$123.64	14.00%	\$165.32	1.56%
52	Indianapolis, IN	\$232.05	\$196.94	\$157.26	\$128.21	\$104.42	17.00%	\$163.78	-5.17%
53	Wilmington, DE	\$191.98	\$222.34	\$184.06	\$117.01	\$102.87	8.00%	\$163.65	17.46%
54	Milwaukee, WI	\$201.07	\$218.23	\$153.18	\$136.87	\$103.71	15.10%	\$162.61	10.48%
55	Savannah, GA	\$233.10	\$209.62	\$151.53	\$121.63	\$96.11	13.00%	\$162.40	0.48%
56	Jacksonville, FL	\$267.02	\$165.81	\$152.55	\$123.58	\$93.88	13.00%	\$160.57	16.11%
57	Raleigh, NC	\$182.88	\$213.30	\$173.56	\$132.02	\$98.07	13.25%	\$159.97	-3.70%
58	San Antonio, TX	\$233.12	\$189.80	\$141.63	\$138.00	\$94.86	17.50%	\$159.48	-3.39%
59	Omaha, NE	\$222.28	\$173.76	\$155.08	\$150.42	\$93.81	20.50%	\$159.07	8.98%
60	Kansas City, MO	\$199.11	\$197.38	\$157.06	\$132.09	\$100.45	16.98%	\$157.22	0.09%
61	Tallahassee, FL	\$176.06	\$197.95	\$167.08	\$150.92	\$101.05	12.50%	\$156.66	-3.36%
62	Memphis, TN	\$228.68	\$182.60	\$149.75	\$134.02	\$84.22	17.75%	\$155.85	5.90%
63	Des Moines, IA	\$186.32	\$184.59	\$160.17	\$137.55	\$86.03	12.00%	\$150.93	1.40%
64	Birmingham, AL	\$191.32	\$178.09	\$158.65	\$140.04	\$85.47	17.50%	\$150.71	3.07%
65	Columbia, SC	\$180.63	\$177.29	\$147.75	\$155.83	\$86.91	11.00%	\$149.68	2.40%
66	Columbus, OH	\$157.85	\$180.87	\$162.78	\$150.84	\$82.95	17.50%	\$147.06	-5.48%
67	Spokane, WA	\$145.43	\$186.01	\$162.23	\$127.34	\$109.91	12.10%	\$146.18	2.04%
68	Greenville, SC	\$186.91	\$176.10	\$154.73	\$127.99	\$82.83	9.00%	\$145.71	-6.80%
69	Charleston, WV	\$163.74	\$177.86	\$163.96	\$131.15	\$91.70	13.00%	\$145.68	4.01%
70	Tucson, AZ	\$190.88	\$165.63	\$145.06	\$134.13	\$89.55	12.05%	\$145.05	2.86%
71	Chattanooga, TN	\$141.31	\$191.80	\$158.25	\$123.26	\$110.04	17.25%	\$144.93	-3.14%
72	Greensboro, NC	\$174.78	\$178.32	\$145.38	\$115.77	\$109.47	12.75%	\$144.75	0.90%
73	El Paso, TX	\$168.23	\$162.52	\$153.03	\$141.45	\$92.70	17.50%	\$143.58	7.25%
74	Syracuse, NY	\$156.27	\$174.57	\$157.09	\$134.74	\$94.21	13.00%	\$142.96	4.56%
75	Harrisburg, PA	—	\$172.13	\$159.39	\$154.63	\$84.29	12.00%	\$142.61	7.78%
76	Fresno, CA	—	\$146.39	\$177.63	\$142.01	\$99.63	13.50%	\$141.41	5.41%
77	Allentown, PA	—	\$201.91	\$145.53	\$118.36	\$98.34	10.00%	\$141.03	6.59%
78	Norfolk, VA	\$136.98	\$158.40	\$134.55	\$156.98	\$104.54	14.00%	\$138.29	4.67%
79	Lexington, KY	\$183.50	\$155.91	\$138.04	\$128.41	\$84.42	15.50%	\$138.06	8.33%
80	Knoxville, TN	\$145.56	\$173.15	\$144.84	\$137.19	\$88.68	17.25%	\$137.88	1.27%
81	Little Rock, AR	\$179.65	\$170.36	\$147.25	\$102.94	\$90.55	15.00%	\$137.82	4.04%
82	Fort Wayne, IN	—	\$151.85	\$159.52	\$145.28	\$94.18	14.00%	\$137.71	-1.87%
83	Rochester, NY	\$176.05	\$158.83	\$150.26	\$108.33	\$91.26	14.00%	\$136.95	-2.52%
84	Wichita, KS	\$151.86	\$169.61	\$150.75	\$115.02	\$93.17	16.25%	\$136.08	3.63%
85	Oklahoma City, OK	\$169.39	\$157.98	\$130.43	\$126.04	\$90.84	14.13%	\$134.94	9.56%
86	Corpus Christi, TX	\$139.86	\$159.27	\$144.19	\$127.57	\$97.54	15.00%	\$133.09	-8.30%
87	Springfield, MO	—	\$174.81	\$155.57	\$112.32	\$87.33	15.60%	\$132.51	4.89%
88	Albuquerque, NM	\$182.53	\$146.29	\$132.84	\$123.93	\$76.22	13.50%	\$132.36	-16.89%
89	Peoria, IL	\$156.43	\$152.39	\$139.03	\$123.16	\$88.77	15.00%	\$131.95	-6.77%
90	Toledo, OH	—	\$192.58	\$153.38	\$97.65	\$81.81	17.25%	\$131.36	-2.85%
91	Baton Rouge, LA	\$139.40	\$159.35	\$133.83	\$123.98	\$95.58	16.00%	\$130.43	-1.44%
92	Dayton, OH	\$148.71	\$158.82	\$143.94	\$106.43	\$92.44	13.25%	\$130.07	-2.82%
93	Bakersfield, CA	\$162.03	\$136.47	\$136.78	\$137.78	\$73.29	12.00%	\$129.27	2.81%
94	Roanoke, VA	—	\$139.28	\$147.05	\$131.58	\$94.38	13.30%	\$128.07	2.00%
95	Mobile, AL	\$145.44	\$154.24	\$131.25	\$116.48	\$80.22	14.00%	\$125.53	0.63%
96	Jackson, MS	\$138.54	\$164.97	\$139.08	\$118.46	\$66.24	11.00%	\$125.46	16.15%
97	Shreveport, LA	—	\$150.37	\$124.97	\$114.41	\$110.78	15.60%	\$125.14	16.74%
98	Akron, OH	—	\$125.72	\$147.79	\$125.29	\$90.35	15.25%	\$122.29	-3.81%
99	Biloxi, MS	\$138.42	\$129.03	\$141.30	\$94.11	\$82.80	12.00%	\$117.14	-9.10%
100	Tulsa, OK	\$130.12	\$144.80	\$129.11	\$108.27	\$69.97	13.52%	\$116.45	5.40%

U.S. CAR RENTAL DETAIL
FULL YEAR 2019 DATA

Rank	City	Full Size	Intermediate	Compact	Blended Avg Rate	Avg Taxes & Fees Paid	Blended Avg Incl. Taxes & Fees	Q4 o Q4 % Change
1	New York, NY	\$51.74	\$49.95	\$49.64	\$50.44	\$0.38	\$69.47	-10.31%
2	Newark, NJ	\$48.54	\$46.26	\$45.41	\$46.74	\$0.41	\$65.91	1.93%
3	White Plains, NY	\$46.41	\$46.94	\$41.56	\$44.97	\$0.31	\$59.06	7.99%
4	Chicago, IL	\$36.75	\$34.66	\$39.62	\$37.01	\$0.55	\$57.18	0.42%
5	Little Rock, AR	\$39.97	\$35.57	\$35.63	\$37.06	\$0.50	\$55.65	2.85%
6	Rochester, MN	\$37.65	\$43.66	\$35.02	\$38.78	\$0.43	\$55.57	-7.09%
7	Boston, MA	\$41.38	\$38.35	\$37.11	\$38.95	\$0.39	\$53.95	-11.72%
8	Buffalo, NY	\$42.00	\$37.96	\$35.73	\$38.56	\$0.33	\$51.30	10.83%
9	Philadelphia, PA	\$38.38	\$37.55	\$35.07	\$37.00	\$0.37	\$50.73	0.95%
10	Spokane, WA	\$37.30	\$35.60	\$32.59	\$35.17	\$0.44	\$50.51	-4.26%
11	Minneapolis, MN	\$37.48	\$35.69	\$33.87	\$35.68	\$0.41	\$50.24	0.80%
12	San Francisco, CA	\$36.74	\$34.99	\$33.53	\$35.08	\$0.43	\$50.06	-7.86%
13	Hartford, CT	\$39.45	\$35.99	\$35.67	\$37.04	\$0.34	\$49.81	2.20%
14	Baton Rouge, LA	\$36.62	\$35.65	\$32.85	\$35.04	\$0.42	\$49.66	-7.94%
15	Washington, DC	\$36.83	\$36.16	\$44.00	\$39.00	\$0.27	\$49.45	1.58%
16	San Antonio, TX	\$37.58	\$34.63	\$35.13	\$35.78	\$0.38	\$49.44	-15.53%
17	Pittsburgh, PA	\$40.81	\$36.43	\$36.19	\$37.81	\$0.30	\$49.31	11.17%
18	Austin, TX	\$38.28	\$35.52	\$35.37	\$36.39	\$0.35	\$49.19	1.76%
19	Rochester, NY	\$39.34	\$35.25	\$35.62	\$36.74	\$0.34	\$49.16	11.33%
20	Corpus Christi, TX	\$37.81	\$36.71	\$32.85	\$35.79	\$0.37	\$49.07	6.00%
21	Dallas, TX	\$35.47	\$34.95	\$33.92	\$34.78	\$0.40	\$48.78	-3.91%
22	Charlotte, NC	\$36.83	\$34.01	\$32.82	\$34.55	\$0.41	\$48.77	3.38%
23	Oakland, CA	\$35.49	\$33.59	\$31.20	\$33.43	\$0.45	\$48.51	-0.57%
24	Springfield, MO	\$36.55	\$35.94	\$34.87	\$35.79	\$0.35	\$48.45	-4.27%
25	Madison, WI	\$39.12	\$35.94	\$32.39	\$35.82	\$0.35	\$48.21	0.62%
25	Memphis, TN	\$36.30	\$34.35	\$34.82	\$35.15	\$0.37	\$48.21	2.85%
25	Milwaukee, WI	\$37.23	\$34.42	\$38.29	\$36.64	\$0.32	\$48.21	-2.63%
28	Los Angeles, CA	\$35.66	\$35.29	\$35.22	\$35.39	\$0.36	\$48.19	-22.02%
29	New Orleans, LA	\$36.42	\$34.75	\$33.25	\$34.80	\$0.38	\$48.18	2.27%
30	Kansas City, MO	\$36.41	\$34.94	\$35.26	\$35.54	\$0.35	\$47.97	-5.97%
31	Cleveland, OH	\$38.04	\$35.38	\$34.53	\$35.98	\$0.33	\$47.81	-0.73%
32	Chattanooga, TN	\$35.49	\$34.77	\$34.54	\$34.93	\$0.36	\$47.57	-0.98%
33	Columbia, SC	\$38.06	\$33.59	\$33.99	\$35.21	\$0.35	\$47.46	-3.79%
34	Seattle, WA	\$34.70	\$34.08	\$32.13	\$33.64	\$0.41	\$47.44	-2.51%
35	Houston, TX	\$36.22	\$34.54	\$34.39	\$35.05	\$0.35	\$47.43	-4.52%
36	Phoenix, AZ	\$35.31	\$33.50	\$31.49	\$33.43	\$0.42	\$47.42	-15.05%
37	San Diego, CA	\$34.13	\$33.63	\$33.18	\$33.64	\$0.41	\$47.33	-6.91%
38	Denver, CO	\$35.79	\$34.35	\$33.86	\$34.67	\$0.36	\$47.26	-5.23%
39	Cincinnati, OH	\$39.32	\$36.73	\$35.49	\$37.18	\$0.27	\$47.20	0.68%
40	Santa Barbara, CA	\$32.77	\$33.81	\$32.86	\$33.15	\$0.42	\$47.12	-21.38%
41	Oklahoma City, OK	\$35.03	\$33.86	\$35.40	\$34.76	\$0.35	\$46.91	-5.62%
42	Fort Wayne, IN	\$39.82	\$35.66	\$34.50	\$36.66	\$0.28	\$46.89	-3.38%
43	Tucson, AZ	\$36.93	\$32.77	\$31.90	\$33.87	\$0.38	\$46.73	-0.15%
44	Birmingham, AL	\$36.65	\$34.89	\$33.57	\$35.04	\$0.33	\$46.54	-10.46%
44	Nashville, TN	\$35.20	\$34.41	\$32.85	\$34.15	\$0.36	\$46.54	0.18%
46	Baltimore, MD	\$36.07	\$35.91	\$34.00	\$35.33	\$0.31	\$46.36	-6.26%
46	Charleston, WV	\$37.19	\$34.88	\$32.02	\$34.70	\$0.34	\$46.36	1.11%
48	Salt Lake City, UT	\$35.68	\$33.65	\$33.33	\$34.22	\$0.35	\$46.28	-6.16%
49	Atlanta, GA	\$36.69	\$34.68	\$33.91	\$35.09	\$0.32	\$46.25	-5.38%
50	Des Moines, IA	\$37.10	\$35.71	\$32.53	\$35.11	\$0.32	\$46.20	-4.65%

Rank	City	Full Size	Intermediate	Compact	FY Avg. Car Rental Cost	Avg. Taxes & Fees Paid	Total Avg Incl. Taxes & Fees*	Q4 o Q4 % Change
51	El Paso, TX	\$33.97	\$33.70	\$34.51	\$34.06	\$0.35	\$46.16	-1.74%
52	Albany, NY	\$36.58	\$35.70	\$33.72	\$35.34	\$0.30	\$45.89	3.60%
53	Roanoke, VA	\$35.97	\$33.32	\$33.69	\$34.33	\$0.34	\$45.88	-14.49%
54	Lexington, KY	\$37.17	\$33.14	\$31.66	\$33.99	\$0.35	\$45.84	-5.69%
55	Indianapolis, IN	\$36.14	\$34.19	\$33.26	\$34.53	\$0.32	\$45.74	-1.42%
56	Sarasota, FL	\$36.69	\$33.82	\$33.99	\$34.83	\$0.31	\$45.71	1.17%
57	Syracuse, NY	\$37.58	\$35.33	\$34.28	\$35.73	\$0.27	\$45.49	4.82%
58	Omaha, NE	\$36.48	\$34.57	\$31.26	\$34.11	\$0.33	\$45.48	-16.26%
59	Tulsa, OK	\$37.36	\$32.62	\$32.98	\$34.32	\$0.32	\$45.46	2.37%
60	Knoxville, TN	\$36.20	\$33.75	\$32.65	\$34.20	\$0.32	\$45.27	5.77%
61	Sacramento, CA	\$34.49	\$32.78	\$31.67	\$32.98	\$0.37	\$45.03	-2.30%
62	Charleston, SC	\$37.10	\$33.80	\$34.22	\$35.04	\$0.28	\$44.84	-2.56%
63	Harrisburg, PA	\$38.39	\$34.88	\$30.87	\$34.71	\$0.29	\$44.75	-1.73%
64	Anaheim, CA	\$39.61	\$32.82	\$30.58	\$34.33	\$0.30	\$44.74	0.94%
65	Shreveport, LA	\$36.02	\$36.04	\$33.65	\$35.24	\$0.27	\$44.73	4.17%
66	Bakersfield, CA	\$34.02	\$33.88	\$30.74	\$32.88	\$0.36	\$44.71	7.39%
67	Dayton, OH	\$35.98	\$33.60	\$34.08	\$34.55	\$0.29	\$44.67	-1.48%
68	Biloxi, MS	\$30.43	\$30.42	\$33.11	\$31.32	\$0.43	\$44.66	5.69%
69	Tallahassee, FL	\$36.52	\$33.62	\$29.64	\$33.26	\$0.34	\$44.57	-5.27%
70	Raleigh, NC	\$36.00	\$33.46	\$31.68	\$33.71	\$0.32	\$44.49	-6.85%
71	Las Vegas, NV	\$34.66	\$32.42	\$30.75	\$32.61	\$0.36	\$44.47	-9.46%
72	Louisville, KY	\$35.47	\$34.28	\$33.98	\$34.58	\$0.29	\$44.46	-0.60%
73	Wichita, KS	\$35.05	\$33.46	\$33.08	\$33.86	\$0.31	\$44.39	-3.29%
74	Jacksonville, FL	\$35.84	\$33.03	\$32.44	\$33.77	\$0.31	\$44.31	-4.62%
75	Richmond, VA	\$35.25	\$34.80	\$34.10	\$34.72	\$0.27	\$44.08	-13.44%
76	Norfolk, VA	\$34.63	\$32.66	\$33.39	\$33.56	\$0.31	\$43.92	-5.89%
77	Greenville, SC	\$35.16	\$33.26	\$31.98	\$33.46	\$0.31	\$43.90	6.92%
78	Providence, RI	\$37.41	\$34.62	\$34.35	\$35.46	\$0.24	\$43.87	15.79%
79	Orlando, FL	\$35.06	\$32.07	\$32.94	\$33.36	\$0.31	\$43.86	7.61%
80	Greensboro, NC	\$36.00	\$33.58	\$31.11	\$33.56	\$0.30	\$43.79	-6.33%
81	San Jose, CA	\$33.78	\$33.92	\$32.10	\$33.27	\$0.31	\$43.74	-1.38%
82	Tampa, FL	\$34.63	\$32.41	\$31.72	\$32.92	\$0.33	\$43.69	-1.19%
83	Portland, OR	\$34.71	\$32.27	\$30.34	\$32.44	\$0.35	\$43.66	0.38%
84	Columbus, OH	\$36.40	\$33.89	\$34.08	\$34.79	\$0.25	\$43.65	-17.98%
85	Jackson, MS	\$35.92	\$34.44	\$33.87	\$34.74	\$0.26	\$43.62	-4.46%
86	Peoria, IL	\$36.84	\$35.18	\$30.46	\$34.16	\$0.28	\$43.57	-3.19%
87	St. Louis, MO	\$36.08	\$34.24	\$32.99	\$34.43	\$0.26	\$43.53	-5.63%
88	Fort Lauderdale, FL	\$35.50	\$32.89	\$30.90	\$33.10	\$0.31	\$43.43	2.56%
88	Fresno, CA	\$35.96	\$33.10	\$30.94	\$33.33	\$0.30	\$43.43	-6.90%
90	Detroit, MI	\$37.77	\$34.54	\$33.62	\$35.31	\$0.23	\$43.29	-4.83%
91	Miami, FL	\$35.92	\$32.80	\$32.72	\$33.81	\$0.28	\$43.11	-6.23%
92	Albuquerque, NM	\$33.93	\$33.34	\$33.48	\$33.59	\$0.27	\$42.68	-11.82%
93	Toledo, OH	\$37.09	\$32.82	\$34.28	\$34.73	\$0.22	\$42.44	1.47%
94	Savannah, GA	\$34.04	\$32.65	\$31.96	\$32.88	\$0.29	\$42.36	1.70%
95	Honolulu, HI	\$31.20	\$30.27	\$32.11	\$31.20	\$0.36	\$42.35	0.27%
96	Akron, OH	\$36.74	\$34.13	\$33.77	\$34.88	\$0.19	\$41.65	-8.19%
97	Mobile, AL	\$31.46	\$30.02	\$31.10	\$30.86	\$0.30	\$40.07	-12.69%
98	Allentown, PA	\$33.62	\$32.17	\$31.47	\$32.42	\$0.23	\$39.86	-8.38%
98	Grand Rapids, MI	\$34.71	\$33.85	\$30.85	\$33.14	\$0.20	\$39.86	-8.98%
100	Wilmington, DE	\$32.09	\$30.79	\$30.64	\$31.17	\$0.12	\$34.75	-4.12%

* For some cities, the total average car rental cost including taxes & fees, may differ from the average of the figures shown by as many as 3 cents due to decimal place limitations in the source files. In no case did this affect a city's index ranking.

U.S. MEALS DETAIL

Rank	City	Breakfast	Lunch	Dinner	Meals Total	Q4 o Q4 % Change
1	Honolulu, HI	\$28.52	\$26.56	\$78.86	\$133.94	6.06%
2	San Francisco, CA	\$26.26	\$21.74	\$84.33	\$132.32	10.99%
3	Houston, TX	\$24.07	\$23.17	\$73.37	\$120.61	12.86%
4	Dallas, TX	\$19.06	\$23.91	\$71.19	\$114.16	11.87%
5	Denver, CO	\$21.75	\$21.80	\$69.99	\$113.54	0.56%
6	New York, NY	\$25.07	\$27.30	\$60.29	\$112.66	-22.22%
7	Santa Barba-ra, CA	\$22.15	\$22.94	\$66.54	\$111.63	-2.30%
8	Seattle, WA	\$18.85	\$20.02	\$71.42	\$110.29	-6.41%
9	Charleston, SC	\$19.35	\$20.97	\$67.67	\$107.99	28.35%
10	Cincinnati, OH	\$18.43	\$17.81	\$71.71	\$107.95	1.22%
11	Madison, WI	\$17.20	\$19.99	\$70.60	\$107.79	-10.86%
12	Chicago, IL	\$24.50	\$20.35	\$61.67	\$106.53	-8.42%
13	Boston, MA	\$18.23	\$19.20	\$67.66	\$105.09	-3.73%
14	Anaheim, CA	\$23.00	\$25.39	\$55.95	\$104.34	9.49%
15	Minneapolis, MN	\$22.60	\$19.76	\$61.78	\$104.13	-3.04%
16	Fort Lauder-dale, FL	\$20.54	\$23.75	\$59.65	\$103.94	5.34%
17	Milwaukee, WI	\$19.38	\$19.12	\$64.48	\$102.98	1.09%
18	Las Vegas, NV	\$19.20	\$16.71	\$66.95	\$102.85	19.72%
19	Baltimore, MD	\$19.08	\$18.22	\$64.54	\$101.84	-5.09%
20	White Plains, NY	\$17.41	\$23.34	\$60.21	\$100.96	1.59%
21	Wilmington, DE	\$16.63	\$17.29	\$66.61	\$100.53	12.15%
22	Birmingham, AL	\$17.13	\$18.93	\$64.40	\$100.46	8.04%
23	St. Louis, MO	\$18.99	\$16.89	\$64.07	\$99.96	9.97%
24	San Jose, CA	\$20.19	\$19.56	\$59.40	\$99.15	-16.29%
25	Portland, OR	\$19.05	\$20.26	\$59.66	\$98.97	-9.88%
26	Providence, RI	\$18.07	\$20.64	\$60.22	\$98.93	-11.40%
27	Omaha, NE	\$18.64	\$20.34	\$58.19	\$97.17	5.17%
28	Detroit, MI	\$17.69	\$19.06	\$60.32	\$97.07	0.43%
29	Greensboro, NC	\$17.32	\$21.28	\$58.42	\$97.02	1.70%
30	Columbus, OH	\$16.85	\$17.92	\$62.21	\$96.98	-8.13%
31	Atlanta, GA	\$20.27	\$18.33	\$58.20	\$96.80	-6.22%
32	Albany, NY	\$17.30	\$20.93	\$58.14	\$96.37	7.88%
33	Columbia, SC	\$15.84	\$16.31	\$63.78	\$95.92	5.56%
34	Jacksonville, FL	\$17.74	\$18.61	\$59.11	\$95.45	4.93%
35	Cleveland, OH	\$20.43	\$18.54	\$55.64	\$94.60	6.62%
36	Oakland, CA	\$19.42	\$18.45	\$55.94	\$93.81	-15.99%
37	Los Angeles, CA	\$21.93	\$20.56	\$51.29	\$93.78	0.27%
38	San Diego, CA	\$24.54	\$22.41	\$46.78	\$93.74	-8.57%
39	Sacramento, CA	\$20.89	\$19.37	\$53.36	\$93.62	-8.84%
40	Little Rock, AR	\$17.64	\$17.91	\$56.95	\$92.50	1.44%
41	Charlotte, NC	\$16.13	\$18.45	\$57.48	\$92.06	-11.17%
42	Memphis, TN	\$15.82	\$19.11	\$56.93	\$91.86	-10.34%
43	New Orleans, LA	\$17.75	\$19.83	\$53.88	\$91.46	5.51%
44	Syracuse, NY	\$15.79	\$18.82	\$56.61	\$91.22	-3.37%
43	Bakersfield, CA	\$18.45	\$16.77	\$55.94	\$91.16	13.41%
46	Phoenix, AZ	\$18.90	\$18.41	\$53.49	\$90.80	2.48%
43	Spokane, WA	\$19.50	\$17.78	\$53.49	\$90.78	4.75%
48	Miami, FL	\$19.12	\$16.44	\$54.72	\$90.28	-21.35%
43	Oklahoma City, OK	\$16.44	\$19.00	\$54.72	\$90.16	-9.41%
50	Allentown, PA	\$17.50	\$19.42	\$53.23	\$90.15	14.56%
51	Albuquerque, NM	\$15.96	\$18.54	\$54.64	\$89.13	5.60%

Rank	City	Breakfast	Lunch	Dinner	Meals Total	Q4 o Q4 % Change
51	Charleston, WV	\$15.96	\$18.54	\$54.64	\$89.13	-19.06%
53	Orlando, FL	\$18.64	\$19.05	\$51.28	\$88.97	-4.75%
54	Philadelphia, PA	\$19.25	\$18.59	\$50.30	\$88.14	0.09%
55	Springfield, MO	\$15.27	\$15.87	\$56.74	\$87.88	9.19%
56	Austin, TX	\$17.18	\$19.37	\$51.00	\$87.55	-15.54%
57	Rochester, MN	\$17.68	\$16.42	\$53.36	\$87.46	-4.67%
58	Rochester, NY	\$16.47	\$18.22	\$52.74	\$87.44	1.48%
59	Washington, DC	\$22.94	\$17.95	\$46.51	\$87.40	-22.52%
60	Newark, NJ	\$22.66	\$16.21	\$48.50	\$87.37	-6.49%
61	Akron, OH	\$14.16	\$16.30	\$56.09	\$86.55	-10.49%
62	El Paso, TX	\$15.94	\$17.92	\$52.41	\$86.27	3.93%
63	Nashville, TN	\$17.47	\$19.09	\$49.66	\$86.22	12.86%
63	Pittsburgh, PA	\$17.47	\$19.09	\$49.66	\$86.22	-0.33%
65	Biloxi, MS	\$16.48	\$16.59	\$52.92	\$85.98	8.92%
66	Baton Rouge, LA	\$14.40	\$17.96	\$53.02	\$85.39	-7.57%
67	Kansas City, MO	\$15.28	\$18.81	\$49.97	\$84.06	-10.42%
68	Wichita, KS	\$16.59	\$17.70	\$49.71	\$84.00	9.82%
69	Des Moines, IA	\$16.25	\$17.33	\$50.36	\$83.93	1.25%
70	Louisville, KY	\$16.05	\$17.96	\$49.61	\$83.61	-1.01%
71	Sarasota, FL	\$17.95	\$18.75	\$46.51	\$83.21	-2.65%
72	Chattanooga, TN	\$14.44	\$16.11	\$51.89	\$82.44	-14.83%
73	Knoxville, TN	\$16.25	\$18.16	\$48.00	\$82.42	-1.33%
74	Indianapolis, IN	\$16.14	\$17.31	\$48.55	\$82.00	-30.47%
75	Dayton, OH	\$15.69	\$16.33	\$49.93	\$81.95	-6.45%
76	Fort Wayne, IN	\$14.01	\$17.31	\$50.38	\$81.70	3.27%
77	Shreveport, LA	\$18.45	\$16.66	\$45.80	\$80.91	-5.97%
78	Buffalo, NY	\$16.01	\$16.06	\$48.79	\$80.86	-4.07%
78	San Antonio, TX	\$16.01	\$16.06	\$48.79	\$80.86	4.32%
80	Tallahassee, FL	\$16.25	\$16.20	\$48.06	\$80.51	-5.91%
81	Salt Lake City, UT	\$17.10	\$15.51	\$47.86	\$80.47	-3.68%
82	Jackson, MS	\$15.99	\$16.99	\$46.87	\$79.85	7.68%
83	Raleigh, NC	\$15.75	\$16.60	\$46.35	\$78.70	-5.94%
84	Greenville, SC	\$14.16	\$18.03	\$46.24	\$78.44	-6.76%
85	Savannah, GA	\$14.16	\$18.03	\$46.24	\$78.43	-9.63%
86	Hartford, CT	\$17.20	\$17.25	\$43.92	\$78.37	-29.42%
86	Tucson, AZ	\$17.20	\$17.25	\$43.92	\$78.37	-3.45%
88	Grand Rapids, MI	\$17.15	\$20.11	\$41.09	\$78.35	16.16%
89	Tampa, FL	\$16.55	\$17.75	\$43.53	\$77.83	5.89%
90	Lexington, KY	\$16.90	\$15.16	\$44.79	\$76.85	-1.31%
91	Roanoke, VA	\$15.25	\$19.51	\$42.04	\$76.80	-15.30%
92	Mobile, AL	\$12.82	\$19.22	\$44.36	\$76.40	-13.04%
93	Tulsa, OK	\$17.05	\$15.20	\$44.13	\$76.38	-21.70%
94	Peoria, IL	\$13.93	\$16.73	\$45.16	\$75.82	-6.46%
95	Norfolk, VA	\$12.71	\$15.98	\$46.23	\$74.92	-7.12%
96	Fresno, CA	\$15.17	\$17.36	\$42.06	\$74.59	-19.14%
96	Richmond, VA	\$15.17	\$17.36	\$42.06	\$74.59	-6.07%
98	Toledo, OH	\$12.46	\$17.97	\$41.36	\$71.79	-13.87%
99	Harrisburg, PA	\$12.46	\$17.97	\$41.36	\$71.78	-22.31%
100	Corpus Christi, TX	\$14.33	\$17.06	\$39.55	\$70.95	-3.08%

Breakfast is based on an egg entree (omelet, benedict, etc.) with fruit and coffee or juice. Lunch is an entree-style salad or sandwich, pizza, burrito or wrap with fruit, fries or chips; and nonalcoholic beverage. Dinner is a steak, pasta or raw or cooked fish entree; small salad; cheese tray or dessert; and glass of wine. Researchers surveyed restaurants in October and November 2019 (see page 6). Sample U.S. breakfast chains include Denny's, IHOP and Starbucks. Sample lunch chains include Chili's, Panera and Bonfish Grill. Sample dinner chains include Fogo de Chao, The Cheesecake Factory & The Capital Grille.

Rank	City	Avg. Hotel Cost	Taxi Airport to City Ctr.	Total Meal Cost	Total Daily Cost	Q4 o Q4 % Change
1	Tokyo, JPN	\$231.02	\$209.46	\$152.00	\$592.47	6.42%
2	London, GBR	\$261.47	\$108.85	\$144.05	\$514.37	-7.05%
3	Geneva, CHE	\$273.21	\$61.38	\$164.02	\$498.61	-4.32%
4	Zurich, CHE	\$252.60	\$66.49	\$174.85	\$493.94	17.09%
5	Paris, FRA	\$247.75	\$62.30	\$163.65	\$473.70	-10.18%
6	Tel Aviv, ISR	\$266.38	\$43.50	\$132.29	\$442.17	-0.60%
7	Milan, ITA	\$216.49	\$110.31	\$114.66	\$441.46	-14.03%
8	Oslo, NOR	\$185.29	\$101.86	\$138.32	\$425.47	6.19%
9	Amsterdam, NLD	\$222.07	\$50.73	\$128.16	\$400.96	0.53%
10	Barcelona, ESP	\$218.58	\$47.16	\$134.82	\$400.56	12.95%
11	Basel, CHE	\$225.15	\$45.03	\$128.96	\$399.15	7.78%
12	Hong Kong, HKG	\$188.79	\$37.09	\$160.31	\$386.18	4.03%
13	Stockholm, SWE	\$184.10	\$71.15	\$124.27	\$379.53	3.82%
14	Munich, DEU	\$183.70	\$80.32	\$107.16	\$371.18	-1.78%
15	Copenhagen, DNK	\$198.55	\$39.57	\$130.70	\$368.81	-11.73%
16	Brussels, BEL	\$180.40	\$47.07	\$141.28	\$368.75	-0.30%
17	Rome, ITA	\$176.49	\$55.74	\$136.33	\$368.57	-4.07%
18	Lyon, FRA	\$175.83	\$82.52	\$108.63	\$366.98	10.90%
19	Kuwait City, KWT	\$209.69	\$48.22	\$108.67	\$366.58	2.74%
20	Luxembourg, LUX	\$211.57	\$33.83	\$119.52	\$364.92	5.22%
21	Helsinki, FIN	\$188.66	\$54.89	\$120.54	\$364.09	6.42%
22	Muscat, OMN	\$165.43	\$39.10	\$153.12	\$357.65	4.61%
23	Riyadh, SAU	\$183.88	\$21.27	\$142.85	\$348.00	-6.47%
24	Nice, FRA	\$214.52	\$36.36	\$96.67	\$347.54	-12.15%
25	Toronto, CAN	\$184.32	\$44.17	\$116.85	\$345.34	18.90%
26	Seoul, KOR	\$141.73	\$42.24	\$156.30	\$340.28	16.71%
27	Sydney, AUS	\$193.26	\$31.75	\$112.78	\$337.80	5.39%
28	The Hague, NLD	\$157.16	\$65.88	\$113.14	\$336.17	-6.35%
29	Vienna, AUT	\$171.42	\$43.40	\$115.94	\$330.76	-6.11%
30	Dublin, IRL	\$202.92	\$30.54	\$96.92	\$330.38	7.96%
31	Abu Dhabi, ARE	\$150.48	\$27.62	\$150.27	\$328.38	2.43%
32	Athens, GRC	\$173.51	\$44.42	\$109.50	\$327.43	-13.97%
33	Osaka-Kobe, JPN	\$179.33	\$37.81	\$109.72	\$326.85	-4.65%
34	Taipei, TWN	\$177.97	\$31.47	\$117.19	\$326.64	-2.51%
35	Madrid, ESP	\$168.22	\$39.89	\$114.16	\$322.27	-1.85%
36	Vancouver, CAN	\$194.65	\$26.88	\$98.88	\$320.42	-4.68%
37	Berlin, DEU	\$156.64	\$43.20	\$115.94	\$315.79	8.12%
38	Singapore, SGP	\$172.39	\$20.26	\$122.99	\$315.64	10.80%
39	Shanghai, CHN	\$127.47	\$22.23	\$164.61	\$314.31	-3.75%
40	Edinburgh, GBR	\$192.43	\$35.85	\$85.89	\$314.18	-3.43%
41	Prague, CZE	\$158.27	\$31.53	\$118.25	\$308.05	1.64%
42	Frankfurt, DEU	\$159.96	\$48.48	\$98.29	\$306.74	-2.08%
43	Stavanger, NOR	\$123.79	\$43.60	\$137.73	\$305.13	-4.83%
44	Cologne, DEU	\$156.39	\$37.78	\$110.11	\$304.28	7.56%
45	Lisbon, PRT	\$154.55	\$18.85	\$126.63	\$300.03	9.33%
46	Auckland, NZL	\$174.13	\$42.33	\$82.36	\$298.81	5.14%
47	Stuttgart, DEU	\$159.31	\$41.67	\$96.15	\$297.12	3.18%
48	Grenoble, FRA	\$108.46	\$92.37	\$94.07	\$294.90	-2.34%
49	Antwerp, BEL	\$143.74	\$26.65	\$120.94	\$291.33	-4.11%
50	Melbourne, AUS	\$160.38	\$33.82	\$96.96	\$291.16	0.84%

Rank	City	Avg. Hotel Cost	Taxi Airport to City Ctr.	Total Meal Cost	Total Daily Cost	Q4 o Q4 % Change
51	Duesseldorf, DEU	\$161.77	\$31.06	\$97.55	\$290.38	6.62%
52	Hamburg, DEU	\$151.41	\$35.51	\$99.87	\$286.79	3.92%
53	Lagos, NGA	\$197.23	\$12.36	\$76.60	\$286.19	15.13%
54	Birmingham, GBR	\$140.23	\$32.05	\$106.14	\$278.42	21.76%
55	Dubai, ARE	\$143.83	\$8.31	\$123.78	\$275.92	8.37%
56	San Juan, PRI	\$158.35	\$19.25	\$95.81	\$273.40	-7.48%
57	Manchester, GBR	\$148.19	\$36.54	\$83.76	\$268.49	10.51%
58	Doha, QAT	\$125.29	\$7.56	\$134.69	\$267.53	7.39%
59	Rotterdam, NLD	\$137.16	\$23.38	\$103.53	\$264.08	-2.21%
60	Beijing, CHN	\$118.18	\$13.90	\$130.63	\$262.72	16.08%
61	Cape Town, ZAF	\$176.25	\$23.52	\$61.57	\$261.34	25.59%
62	Lima, PER	\$161.09	\$21.08	\$75.04	\$257.21	-29.28%
63	Moscow, RUS	\$144.21	\$17.69	\$94.22	\$256.12	-16.65%
64	Budapest, HUN	\$136.72	\$26.61	\$92.67	\$256.00	-1.88%
65	Montreal, CAN	\$143.72	\$32.33	\$79.87	\$255.92	3.71%
66	San Salvador, SLV	\$158.77	\$31.50	\$65.46	\$255.73	-18.66%
67	Ottawa, CAN	\$147.27	\$24.24	\$84.18	\$255.69	14.78%
68	Shenzhen, CHN	\$123.37	\$14.37	\$117.61	\$255.34	2.15%
69	Glasgow, GBR	\$129.50	\$34.50	\$87.75	\$251.75	1.58%
70	Johannesburg, ZAF	\$154.19	\$45.53	\$49.60	\$249.33	-10.52%
71	Santiago, CHL	\$144.55	\$22.10	\$82.36	\$249.01	-4.52%
72	Sao Paulo, BRA	\$142.14	\$39.41	\$64.67	\$246.21	0.42%
73	Buenos Aires, ARG	\$155.45	\$24.40	\$65.26	\$245.10	-4.88%
74	Nairobi, KEN	\$152.70	\$11.56	\$78.30	\$242.56	-16.02%
75	Calgary, CAN	\$131.13	\$33.29	\$78.03	\$242.45	8.27%
76	Quito, ECU	\$119.07	\$30.50	\$88.79	\$238.37	10.26%
77	Guangzhou, CHN	\$118.23	\$17.35	\$102.08	\$237.66	4.35%
78	Bratislava, SVK	\$121.74	\$11.55	\$103.97	\$237.26	-2.46%
79	St. Petersburg, RUS	\$141.83	\$11.94	\$79.49	\$233.26	-21.31%
80	San Jose, CRI	\$129.22	\$18.75	\$78.19	\$226.16	17.02%
81	Bangkok, THA	\$126.66	\$13.46	\$83.58	\$223.70	0.50%
82	Hanoi, VNM	\$144.29	\$13.48	\$64.22	\$221.99	6.73%
83	Kiev, UKR	\$160.38	\$11.70	\$49.69	\$221.78	-21.92%
84	Warsaw, POL	\$117.40	\$9.70	\$93.61	\$220.71	-0.90%
85	Panama City, PAN	\$114.85	\$28.25	\$76.56	\$219.66	1.12%
86	Mexico City, MEX	\$147.89	\$10.56	\$61.10	\$219.54	-4.72%
87	Rio De Janeiro, BRA	\$129.07	\$16.02	\$68.63	\$213.72	-20.16%
88	New Delhi, IND	\$118.73	\$6.36	\$80.20	\$205.29	14.95%
89	Bucharest, ROU	\$118.82	\$8.69	\$73.49	\$201.01	-7.14%
90	Kuala Lumpur, MYS	\$94.14	\$22.37	\$82.58	\$199.09	-4.77%
91	Guatemala City, GTM	\$110.41	\$13.48	\$71.47	\$195.36	3.43%
92	Guayaquil, ECU	\$102.88	\$6.25	\$85.78	\$194.90	2.81%
93	Mumbai, IND	\$116.33	\$6.27	\$71.56	\$194.16	2.60%
94	Istanbul, TUR	\$114.09	\$25.45	\$51.38	\$190.92	-16.44%
95	Bogota, COL	\$135.23	\$6.17	\$42.92	\$184.32	-13.39%
96	Manila, PHL	\$126.94	\$3.83	\$53.34	\$184.11	-3.16%
97	Tianjin, CHN	\$84.05	\$6.86	\$88.40	\$179.31	4.70%
98	Jakarta, IDN	\$104.57	\$9.85	\$59.26	\$173.67	-10.26%
99	Bangalore, IND	\$103.99	\$5.78	\$55.54	\$165.30	4.51%
100	Cairo, EGY	\$114.17	\$3.03	\$43.61	\$160.81	-14.02%

NON-U.S. HOTEL DETAIL
FULL YEAR 2019 DATA

Rank	City	Luxury ADR	Upper-Upscale ADR	Upscale ADR	Midscale ADR	Economy ADR	2019 FY Avg. Hotel Cost	Q4 o Q4 Hotel Cost Change
1	Geneva, CHE	\$424.74	\$282.13	\$241.38	\$185.76	\$232.04	\$273.21	-13.07%
2	Tel Aviv, ISR	\$392.72	\$310.29	\$249.76	\$190.74	\$98.51	\$266.38*	10.84%
3	London, GBR	\$387.82	\$297.33	\$251.53	\$203.83	\$166.82	\$261.47	-8.09%
4	Zurich, CHE	\$419.73	\$277.55	\$227.33	\$193.35	\$145.04	\$252.60	1.48%
5	Paris, FRA	\$416.58	\$278.95	\$218.72	\$187.20	\$137.31	\$247.75	-18.46%
6	Tokyo, JPN	\$369.66	\$265.11	\$247.40	\$169.47	\$103.45	\$231.02	-7.45%
7	Basel, CHE	\$319.42	\$234.17	\$230.67	\$182.11	\$159.39	\$225.15	13.75%
8	Amsterdam, NLD	\$371.61	\$227.61	\$196.60	\$164.54	\$149.98	\$222.07	0.08%
9	Barcelona, ESP	\$379.62	\$235.25	\$187.73	\$171.69	\$118.60	\$218.58	2.07%
10	Milan, ITA	\$417.29	\$233.21	\$177.07	\$150.69	\$104.17	\$216.49	-13.87%
11	Nice, FRA	\$334.92	\$287.09	\$217.37	\$136.46	\$96.75	\$214.52	-19.30%
12	Luxembourg, LUX	\$330.88	\$198.84	\$234.55	\$166.41	\$127.16	\$211.57	-1.51%
13	Kuwait City, KWT	\$282.47	\$310.68	\$209.14	\$123.32	\$81.45	\$209.69	6.27%
14	Dublin, IRL	\$286.11	\$255.83	\$184.39	\$167.32	\$120.94	\$202.92	-9.20%
15	Copenhagen, DNK	\$228.75	\$256.67	\$205.79	\$153.16	\$148.37	\$198.55	-23.09%
16	Lagos, NGA	\$291.97	\$213.07	\$194.15	\$152.14	\$105.08	\$197.23	23.26%
17	Vancouver, CAN	\$268.77	\$204.91	\$184.21	\$170.26	\$145.12	\$194.65	-13.05%
18	Sydney, AUS	\$261.61	\$236.04	\$181.07	\$156.60	\$130.98	\$193.26	-6.99%
19	Edinburgh, GBR	\$276.75	\$224.27	\$180.96	\$154.50	\$125.68	\$192.43	-18.80%
20	Hong Kong, HKG	\$286.57	\$248.79	\$160.87	\$145.04	\$102.66	\$188.79	-18.35%
21	Helsinki, FIN	\$278.72	\$201.03	\$177.06	\$185.87	\$72.54	\$188.66*	-3.60%
22	Oslo, NOR	\$280.51	\$206.91	\$165.15	\$152.71	\$121.14	\$185.29	-5.07%
23	Toronto, CAN	\$284.88	\$202.68	\$169.00	\$149.73	\$115.35	\$184.32	12.67%
24	Stockholm, SWE	\$255.25	\$227.74	\$178.05	\$141.69	\$117.80	\$184.10	0.17%
25	Riyadh, SAU	\$371.12	\$202.86	\$161.46	\$99.32	\$84.67	\$183.88	-5.44%
26	Munich, DEU	\$328.60	\$207.41	\$164.51	\$113.97	\$103.99	\$183.70	-14.12%
27	Brussels, BEL	\$241.86	\$210.64	\$173.92	\$146.09	\$129.48	\$180.40	-3.22%
28	Osaka-Kobe, JPN	\$294.38	\$227.37	\$179.93	\$132.20	\$62.76	\$179.33	-7.50%
29	Taipei, TWN	\$248.41	\$194.58	\$161.03	\$168.90	\$43.50	\$177.97*	-12.56%
30	Rome, ITA	\$285.65	\$191.20	\$161.98	\$145.51	\$98.12	\$176.49	-12.94%
31	Cape Town, ZAF	\$288.61	\$197.67	\$129.54	\$123.43	—	\$176.25*	29.90%
32	Lyon, FRA	\$265.84	\$203.27	\$171.46	\$133.35	\$105.24	\$175.83	3.00%
33	Auckland, NZL	\$227.87	\$201.96	\$176.95	\$138.33	\$125.55	\$174.13	0.98%
34	Athens, GRC	\$252.23	\$208.30	\$158.76	\$114.80	\$73.71	\$173.51*	-37.03%
35	Singapore, SGP	\$249.19	\$201.88	\$162.61	\$141.50	\$106.76	\$172.39	16.57%
36	Vienna, AUT	\$317.65	\$187.46	\$141.45	\$120.03	\$90.53	\$171.42	-18.13%
37	Madrid, ESP	\$245.22	\$203.52	\$169.64	\$131.03	\$91.66	\$168.22	-8.90%
38	Muscat, OMN	\$271.29	\$209.57	\$186.02	\$96.63	\$63.62	\$165.43	-6.05%
39	Duesseldorf, DEU	\$266.15	\$181.67	\$169.47	\$98.37	\$93.21	\$161.77	-4.30%
40	Lima, PER	\$211.06	\$210.14	\$153.81	\$125.82	\$39.98	\$161.09*	-28.01%
41	Melbourne, AUS	\$223.58	\$191.72	\$153.67	\$139.02	\$93.92	\$160.38	-1.60%
41	Kiev, UKR	\$262.36	\$227.52	\$147.23	\$81.15	\$51.91	\$160.38*	-26.96%
43	Frankfurt, DEU	\$233.88	\$182.65	\$151.75	\$127.24	\$83.15	\$159.96*	-15.02%
44	Stuttgart, DEU	\$229.48	\$196.21	\$154.51	\$114.30	\$102.04	\$159.31	6.38%
45	San Salvador, SLV	\$248.32	\$171.33	\$153.29	\$130.56	\$70.71	\$158.77*	-25.82%
46	San Juan, PRI	\$213.49	\$180.17	\$143.44	\$135.91	\$105.83	\$158.35*	-27.06%
47	Prague, CZE	\$281.30	\$176.86	\$129.72	\$120.05	\$83.45	\$158.27	3.92%
48	The Hague, NLD	\$251.17	\$178.81	\$140.78	\$127.77	\$87.25	\$157.16	-19.35%
49	Berlin, DEU	\$245.61	\$175.89	\$141.79	\$129.03	\$90.87	\$156.64	7.87%
50	Cologne, DEU	\$189.48	\$196.64	\$164.77	\$122.75	\$108.32	\$156.39	-9.64%

Rank	City	Luxury ADR	Upper-Upscale ADR	Upscale ADR	Midscale ADR	Economy ADR	2019 FY Avg. Hotel Cost	Q4 o Q4 Hotel Cost Change
51	Buenos Aires, ARG	\$254.01	\$187.10	\$125.20	\$131.39	\$79.53	\$155.45	-8.55%
52	Lisbon, PRT	\$228.55	\$186.53	\$141.54	\$125.46	\$90.66	\$154.55	-5.15%
53	Johannesburg, ZAF	\$264.60	\$160.27	\$132.43	\$97.86	\$67.16	\$154.19*	0.98%
54	Nairobi, KEN	\$216.87	\$164.64	\$174.91	\$122.41	\$58.56	\$152.70*	-23.04%
55	Hamburg, DEU	\$216.54	\$186.49	\$144.78	\$116.86	\$92.38	\$151.41	-5.37%
56	Abu Dhabi, ARE	\$216.06	\$136.55	\$145.74	\$94.06	\$160.02	\$150.48	-12.56%
57	Manchester, GBR	\$166.87	\$177.67	\$161.85	\$125.60	\$108.99	\$148.19	14.68%
58	Mexico City, MEX	\$258.03	\$172.57	\$117.26	\$101.25	\$90.35	\$147.89	-7.60%
59	Ottawa, CAN	\$213.77	\$172.49	\$139.93	\$113.85	\$96.29	\$147.27	5.53%
60	Santiago, CHL	\$218.49	\$176.62	\$138.23	\$112.15	\$58.65	\$144.55*	1.11%
61	Hanoi, VNM	\$230.52	\$160.87	\$124.21	\$98.36	\$22.04	\$144.29*	-3.39%
62	Moscow, RUS	\$282.75	\$150.14	\$126.69	\$92.26	\$69.22	\$144.21	-16.92%
63	Dubai, ARE	\$227.02	\$151.85	\$120.67	\$102.85	\$112.83	\$143.83*	-6.87%
64	Antwerp, BEL	\$158.73	\$194.22	\$149.89	\$119.08	\$96.81	\$143.74	-10.58%
65	Montreal, CAN	\$189.22	\$161.16	\$151.25	\$117.03	\$99.94	\$143.72	-3.78%
66	Sao Paulo, BRA	\$250.37	\$185.43	\$118.82	\$89.91	\$66.17	\$142.14	-11.69%
67	St. Petersburg, RUS	\$201.51	\$166.88	\$135.47	\$111.14	\$94.16	\$141.83	-45.75%
68	Seoul, KOR	\$221.47	\$179.98	\$134.19	\$101.61	\$71.42	\$141.73	18.45%
69	Birmingham, GBR	\$174.01	\$154.29	\$145.58	\$124.47	\$102.81	\$140.23	3.18%
70	Rotterdam, NLD	\$130.95	\$187.19	\$136.98	\$126.54	\$102.32	\$137.16*	-6.64%
71	Budapest, HUN	\$228.17	\$160.59	\$120.85	\$93.11	\$80.87	\$136.72	-11.32%
72	Bogota, COL	\$237.99	\$166.57	\$103.69	\$107.63	\$60.26	\$135.23	-21.28%
73	Calgary, CAN	\$195.81	\$164.37	\$121.61	\$96.75	\$77.15	\$131.13	-1.43%
74	Glasgow, GBR	\$144.03	\$155.47	\$140.11	\$120.16	\$87.74	\$129.50	-12.89%
75	San Jose, CRI	\$184.33	\$161.79	\$119.60	\$110.02	\$58.62	\$129.22*	-4.23%
76	Rio De Janeiro, BRA	\$259.53	\$155.23	\$98.49	\$78.71	\$53.37	\$129.07	-2.20%
77	Shanghai, CHN	\$182.24	\$150.95	\$119.13	\$93.35	\$66.91	\$127.47*	-23.53%
78	Manila, PHL	\$182.55	\$163.89	\$129.61	\$81.69	\$76.98	\$126.94	-6.14%
79	Bangkok, THA	\$188.81	\$141.91	\$117.85	\$97.63	\$87.09	\$126.66	-11.14%
80	Doha, QAT	\$193.71	\$151.79	\$122.59	\$73.15	\$61.33	\$125.29*	12.37%
81	Stavanger, NOR	\$72.02	\$176.10	\$133.34	\$122.99	\$99.70	\$123.79*	-23.22%
82	Shenzhen, CHN	\$178.65	\$148.06	\$115.74	\$102.66	\$71.72	\$123.37	-12.67%
83	Bratislava, SVK	\$177.34	\$152.76	\$113.83	\$84.49	\$80.30	\$121.74	-7.78%
84	Quito, ECU	\$155.79	\$152.31	\$121.77	\$103.70	\$61.80	\$119.07	-13.45%
85	Bucharest, ROU	\$167.37	\$151.51	\$123.76	\$88.55	\$62.94	\$118.82	-15.17%
86	New Delhi, IND	\$186.62	\$139.08	\$126.79	\$85.88	\$55.28	\$118.73	20.12%
87	Guangzhou, CHN	\$147.22	\$199.95	\$97.58	\$86.24	\$60.18	\$118.23	-14.48%
88	Beijing, CHN	\$168.69	\$139.86	\$110.35	\$92.88	\$79.14	\$118.18	-18.81%
89	Warsaw, POL	\$183.56	\$152.75	\$104.89	\$85.50	\$60.32	\$117.40	4.32%
90	Mumbai, IND	\$162.49	\$140.88	\$118.83	\$88.58	\$70.87	\$116.33	-2.95%
91	Panama City, PAN	\$148.96	\$129.54	\$107.94	\$106.32	\$34.31	\$114.85*	-23.84%
92	Cairo, EGY	\$190.25	\$136.09	\$122.03	\$70.25	\$32.26	\$114.17*	-24.32%
93	Istanbul, TUR	\$165.20	\$131.79	\$103.63	\$65.06	\$104.77	\$114.09	-31.84%
94	Guatemala City, GTM	\$162.93	\$132.19	\$110.75	\$81.83	\$64.41	\$110.41	-9.94%
95	Grenoble, FRA	\$155.25	\$142.91	\$112.80	\$98.64	\$82.70	\$108.46*	-12.74%
96	Jakarta, IDN	\$167.42	\$125.16	\$108.39	\$67.48	\$31.24	\$104.57*	-20.64%
97	Bangalore, IND	\$136.83	\$139.77	\$124.23	\$59.52	\$59.58	\$103.99	6.34%
98	Guayaquil, ECU	—	\$121.70	\$113.40	\$112.45	\$83.16	\$102.88*	4.42%
99	Kuala Lumpur, MYS	\$133.24	\$107.76	\$97.70	\$68.96	\$25.62	\$94.14*	-14.72%
100	Tianjin, CHN	\$115.67	\$87.42	\$78.67	\$75.19	\$35.55	\$84.05*	-10.71%

* Full year average formulas have been adjusted to account for quarters and/or hotel categories for which limited data was available; as a result, the blended average hotel rate may differ from a simple average of the component rates.

Rank	City	Breakfast USD	Lunch USD	Dinner USD	Total Meals USD	Q4 o Q4 % Change
1	Zurich, CHE	\$40.42	\$83.25	\$102.50	\$226.17	43.37%
2	Hong Kong, HKG	\$42.86	\$68.45	\$87.49	\$198.80	34.80%
3	Beijing, CHN	\$25.01	\$56.02	\$99.88	\$180.91	58.88%
4	Shanghai, CHN	\$26.83	\$36.58	\$116.25	\$179.66	12.57%
5	Tokyo, JPN	\$33.45	\$34.13	\$106.67	\$174.24	20.52%
6	Seoul, KOR	\$44.02	\$74.75	\$53.50	\$172.27	14.10%
7	Abu Dhabi, ARE	\$42.35	\$51.68	\$77.92	\$171.95	20.20%
8	Muscat, OMN	\$37.39	\$59.91	\$74.32	\$171.62	16.79%
9	Geneva, CHE	\$39.07	\$48.57	\$82.93	\$170.58	5.41%
10	Oslo, NOR	\$29.46	\$65.41	\$74.69	\$169.55	32.56%
11	Paris, FRA	\$34.97	\$49.97	\$78.48	\$163.43	-0.18%
12	Barcelona, ESP	\$34.55	\$40.72	\$86.59	\$161.87	28.66%
13	Stavanger, NOR	\$19.77	\$56.03	\$75.52	\$151.32	13.60%
14	Dubai, ARE	\$31.93	\$37.47	\$81.34	\$150.73	31.29%
15	Lisbon, PRT	\$26.07	\$63.71	\$58.98	\$148.75	24.73%
16	Brussels, BEL	\$29.23	\$39.70	\$78.05	\$146.98	5.45%
17	Birmingham, GBR	\$32.45	\$42.68	\$70.96	\$146.09	57.39%
18	Rome, ITA	\$31.58	\$58.01	\$52.32	\$141.92	5.54%
19	Sydney, AUS	\$26.09	\$36.25	\$78.71	\$141.06	36.47%
20	Luxembourg, LUX	\$27.17	\$49.06	\$61.23	\$137.45	21.06%
21	Toronto, CAN	\$20.93	\$33.27	\$83.15	\$137.34	24.83%
22	Berlin, DEU	\$35.07	\$47.31	\$53.47	\$135.85	24.28%
23	Doha, QAT	\$31.13	\$42.65	\$61.82	\$135.60	0.90%
24	London, GBR	\$24.25	\$31.41	\$79.33	\$134.99	-8.21%
25	Helsinki, FIN	\$27.86	\$41.33	\$64.74	\$133.94	15.39%
26	Taipei, TWN	\$21.45	\$35.32	\$76.49	\$133.26	19.15%
27	Singapore, SGP	\$29.56	\$33.39	\$69.34	\$132.30	10.35%
28	Amsterdam, NLD	\$33.13	\$42.73	\$54.94	\$130.79	2.76%
29	Copenhagen, DNK	\$28.02	\$44.41	\$58.01	\$130.45	-0.26%
30	Basel, CHE	\$27.14	\$35.37	\$67.84	\$130.35	1.44%
31	Shenzhen, CHN	\$24.98	\$38.23	\$65.91	\$129.12	13.49%
32	Vienna, AUT	\$31.39	\$51.68	\$43.42	\$126.49	12.52%
33	Kuwait City, KWT	\$25.69	\$45.22	\$54.78	\$125.69	22.03%
34	Stockholm, SWE	\$20.45	\$36.08	\$68.92	\$125.45	1.27%
35	Lyon, FRA	\$28.27	\$59.34	\$37.60	\$125.21	21.44%
36	Riyadh, SAU	\$24.18	\$44.89	\$56.07	\$125.13	-15.88%
37	Madrid, ESP	\$23.22	\$32.50	\$67.19	\$122.91	10.49%
38	San Juan, PRI	\$22.83	\$41.50	\$58.47	\$122.80	41.46%
39	Guangzhou, CHN	\$29.88	\$42.67	\$50.04	\$122.59	28.70%
40	Munich, DEU	\$29.56	\$38.99	\$53.11	\$121.67	18.89%
41	Antwerp, BEL	\$23.86	\$33.87	\$60.68	\$118.40	-2.77%
42	Athens, GRC	\$27.95	\$36.09	\$53.65	\$117.69	10.23%
43	Quito, ECU	\$19.13	\$28.68	\$69.67	\$117.48	48.28%
44	Prague, CZE	\$21.35	\$32.18	\$63.21	\$116.73	-1.70%
45	Osaka-Kobe, JPN	\$19.99	\$25.40	\$69.26	\$114.65	6.09%
46	Cologne, DEU	\$20.44	\$35.46	\$56.71	\$112.62	3.07%
47	The Hague, NLD	\$24.97	\$46.65	\$39.84	\$111.46	-1.97%
48	Mexico City, MEX	\$20.50	\$27.58	\$63.14	\$111.22	86.64%
49	Hamburg, DEU	\$27.76	\$34.27	\$48.12	\$110.14	14.20%
50	Tel Aviv, ISR	\$18.30	\$49.40	\$42.07	\$109.76	-21.49%
51	Duesseldorf, DEU	\$27.54	\$33.20	\$48.50	\$109.24	16.64%

Rank	City	Breakfast USD	Lunch USD	Dinner USD	Total Meals USD	Q4 o Q4 % Change
52	Bratislava, SVK	\$26.59	\$33.44	\$46.75	\$106.79	3.65%
53	Dublin, IRL	\$23.67	\$29.84	\$52.47	\$105.98	12.87%
54	Frankfurt, DEU	\$30.44	\$27.63	\$46.49	\$104.57	8.70%
55	Rotterdam, NLD	\$25.70	\$38.74	\$39.74	\$104.18	0.83%
56	Vancouver, CAN	\$18.67	\$28.95	\$56.18	\$103.80	6.75%
57	Milan, ITA	\$22.67	\$29.74	\$50.82	\$103.24	-12.86%
58	San Jose, CRI	\$18.56	\$30.64	\$52.00	\$101.20	43.50%
59	Tianjin, CHN	\$21.82	\$35.10	\$43.73	\$100.64	19.35%
60	Melbourne, AUS	\$19.27	\$24.72	\$54.08	\$98.07	1.53%
61	Ottawa, CAN	\$18.48	\$33.71	\$45.24	\$97.42	22.15%
62	Grenoble, FRA	\$17.31	\$25.56	\$52.23	\$95.10	1.46%
63	Manchester, GBR	\$22.12	\$33.34	\$39.22	\$94.68	18.17%
63	Nice, FRA	\$19.64	\$39.29	\$35.74	\$94.68	-2.73%
65	Budapest, HUN	\$26.97	\$31.77	\$35.77	\$94.52	2.67%
66	Edinburgh, GBR	\$18.34	\$28.94	\$47.05	\$94.33	13.54%
67	Glasgow, GBR	\$19.29	\$22.43	\$51.02	\$92.75	7.75%
68	Panama City, PAN	\$16.75	\$27.83	\$47.67	\$92.25	29.33%
69	Auckland, NZL	\$16.11	\$22.92	\$50.96	\$89.99	12.76%
70	Stuttgart, DEU	\$23.68	\$40.85	\$25.43	\$89.96	-8.40%
71	St. Petersburg, RUS	\$18.68	\$19.48	\$51.30	\$89.45	17.44%
72	Guayaquil, ECU	\$19.96	\$30.02	\$38.70	\$88.67	4.55%
73	Bangkok, THA	\$21.21	\$27.99	\$38.71	\$87.91	7.02%
74	Kuala Lumpur, MYS	\$15.99	\$20.73	\$50.98	\$87.70	8.44%
75	Moscow, RUS	\$22.32	\$25.66	\$38.45	\$86.44	-10.72%
76	New Delhi, IND	\$21.61	\$25.11	\$39.19	\$85.91	9.72%
77	Warsaw, POL	\$22.65	\$37.23	\$25.62	\$85.49	-11.25%
78	Calgary, CAN	\$17.45	\$22.03	\$44.60	\$84.08	10.62%
79	Guatemala City, GTM	\$18.44	\$24.19	\$41.44	\$84.07	24.97%
80	Montreal, CAN	\$13.88	\$18.67	\$51.40	\$83.95	6.93%
81	Lagos, NGA	\$20.32	\$23.49	\$35.98	\$79.79	5.63%
82	Hanoi, VNM	\$31.33	\$20.39	\$27.94	\$79.66	34.86%
83	Mumbai, IND	\$19.39	\$23.29	\$36.12	\$78.80	13.95%
84	Nairobi, KEN	\$22.28	\$24.95	\$30.41	\$77.64	-1.12%
85	Sao Paulo, BRA	\$19.77	\$24.87	\$32.00	\$76.64	26.30%
86	Bucharest, ROU	\$18.73	\$23.97	\$33.53	\$76.23	5.03%
87	Buenos Aires, ARG	\$17.05	\$21.50	\$34.36	\$72.90	16.26%
88	Santiago, CHL	\$14.15	\$32.03	\$26.60	\$72.78	-14.92%
89	San Salvador, SLV	\$13.75	\$21.68	\$35.42	\$70.84	11.26%
90	Cape Town, ZAF	\$14.28	\$17.08	\$34.76	\$66.11	10.10%
91	Jakarta, IDN	\$11.15	\$13.33	\$41.23	\$65.71	15.06%
92	Lima, PER	\$8.70	\$12.11	\$41.62	\$62.43	-21.23%
93	Istanbul, TUR	\$8.41	\$10.90	\$37.20	\$56.50	13.76%
94	Bangalore, IND	\$10.07	\$18.98	\$26.90	\$55.95	0.99%
95	Manila, PHL	\$12.03	\$16.69	\$26.21	\$54.93	4.01%
96	Kiev, UKR	\$12.12	\$15.15	\$24.45	\$51.71	5.50%
97	Cairo, EGY	\$13.24	\$16.35	\$20.67	\$50.25	21.41%
98	Bogota, COL	\$11.60	\$15.68	\$20.96	\$48.24	17.26%
99	Johannesburg, ZAF	\$11.25	\$13.32	\$22.70	\$47.28	-6.16%
100	Rio De Janeiro, BRA	\$3.35	\$11.39	\$18.88	\$33.63	-58.12%

Breakfast is based on continental breakfast and lunch on a sandwich, salad and nonalcoholic drink. Dinner is based on a fish, chicken or beef entree; salad; nonalcoholic drink; and dessert or cheese tray. Researchers surveyed restaurants in October and November 2019 (see page 6).

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