## **Putting ChatGPT to Work in Business Travel**

**Instruction:** Write me a complaint for reimbursement because my flight KL1812 was cancelled on March 6th. (*Courtesy of Mihai Dinu, global travel and expense manager, UiPath*)

## **ChatGPT response:**

Dear Sir/Madam,

I am writing to express my disappointment and frustration regarding the cancellation of my KL1812 flight on March 6th. I was scheduled to travel from [departure airport] to [arrival airport], but was informed that the flight had been cancelled, leaving me stranded at the airport.

As a result of this cancellation, I have incurred additional expenses, including the cost of food, transportation, and accommodation. I am therefore requesting reimbursement for these expenses, as well as any other costs that may have arisen as a result of the cancellation.

I understand that flight cancellations can occur due to unforeseen circumstances, but I am disappointed with the lack of communication and assistance provided by your airline in this situation. I was not given any advance notice of the cancellation, nor was I offered any alternative travel arrangements.

I hope that you will take my request seriously and promptly provide me with the reimbursement I am entitled to. I have attached the receipts for my expenses as proof of my claim. I look forward to hearing from you soon.

Sincerely,
[Your Name]